



South Carolina



Save time by ordering ID cards online at www.BluesEnroll.com.



Check out the South Carolina BLUESM retail store in your area for monthly seminars and classes.

Small Group focus

*Because it matters how you're treated:
BlueCross BlueShield of South Carolina*

Tips on managing your policy

- We try to communicate by email to be environmentally friendly. When an email contains sensitive information, we will send it secured and you'll need your email password to open it. If you need help with this process, please contact Customer Service at 800-868-2500, ext. 41010.
- Please remind your employees to submit their Health Insurance Portability and Accountability Act (HIPAA) authorization forms. This lets them grant access to their health and benefit information to a friend or family member if necessary. Authorization forms are at www.SouthCarolinaBlues.com
- Need to make a payment? Log in to Blue e-BillSM at www.scplan-group.secureebilling.com and make a payment at a time that is convenient for you.
- Note that your bill has a print date. Any policy changes made after your bill is printed will show up on the next invoice. Be sure to pay bills on schedule to keep your policy in effect. Not paying your premium within 30 days can make your account delinquent.
- Let us know promptly about any changes in your group policy. You must submit all applications regarding member changes within 30 days of the qualifying event. Exceptions are members terminating coverage, which you should submit within 24 hours.
- It's important that any employees who have insurance in addition to their BlueCross policy fill out an Other Health Insurance form. These forms also are available at www.SouthCarolinaBlues.com



Be sure to distribute benefit information to your employees. This will help your employees understand their policies as well as take advantage of all the healthy options.



My Health Toolkit[®]

Take charge of your health! Get the most out of your insurance with My Health Toolkit. Learn about our Doctor and Hospital Finder, check out our Treatment Cost Estimator, and keep up to date with your benefits 24 hours a day. Also, being a BlueCross customer makes you eligible for special member discounts. See Member Perks on our website for discounts on fitness, hearing, vision and cosmetic products and more. Visit www.SouthCarolinaBlues.com to learn more.

BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association.