

# SUMMARY OF BENEFITS Cigna Health and Life Insurance Co.

The Parrott Group  
Open Access Plus  
Plan A



General Services	In-Network	Out-of-Network
<b>Physician office visit – Primary Care Physician (PCP)</b>	You pay \$45 per visit copay, then plan pays 100%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Physician Office Visit – Specialist</b>	You pay \$60 per visit copay, then plan pays 100%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Urgent care visit</b> <ul style="list-style-type: none"> <li>All services including Lab &amp; X-ray</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Preventive Care</b>	Plan pays 100%, no copay, no deductible	Not Covered
<b>Preventive Services</b>	Plan pays 100%, no copay, no deductible	Not Covered
<b>Immunizations</b>	Plan pays 100%, no copay, no deductible	Not Covered
<b>Med pharmacy plan</b> <ul style="list-style-type: none"> <li>Includes contraceptives</li> <li>Deductible and out of pocket maximums are integrated with medical</li> <li>Member can elect Brand or Generic with no penalty</li> <li>Includes home delivery</li> <li>Cigna National Pharmacy Network</li> <li>Your Cigna Advantage Prescription Drug List includes a full range of drugs including all those required under applicable health care laws. Some of the more expensive drugs are excluded when there are less expensive alternatives. To check which drugs are included in your plan, please log on to myCigna.com.</li> <li>Specialty medications are limited to a 30-day supply</li> <li>Specialty Drugs provided at Home Delivery at the Retail cost share</li> </ul>	Once the medical deductible is met then the member is responsible for the coinsurance  <b>Retail</b> - (per 30 day supply) You pay 30% Plan pays 70%  <b>Retail and Home Delivery</b> - (per 90 day supply) You pay 30% Plan pays 70%	Not Covered
<b>Coinsurance</b>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Plan year deductible</b> <ul style="list-style-type: none"> <li>Benefits for an individual within a family are paid once the individual deductible has been met.</li> <li>In-network and out-of-network expenses do not cross accumulate.</li> <li>Copays always apply before plan deductible and coinsurance.</li> </ul>	Individual: \$5,500 Family: \$11,000	Individual: \$12,000 Family: \$24,000

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General Services	In-Network	Out-of-Network
<b>Out-of-pocket annual maximum</b> <ul style="list-style-type: none"> <li>Medical copays apply towards the out-of-pocket maximums</li> <li>Medical deductibles apply towards the out-of-pocket maximums</li> <li>Expenses do not cross accumulate between in-network and out-of-network out-of-pocket maximums</li> </ul>	Individual: \$6,500 Family: \$13,000	Individual: \$26,000 Family: \$52,000
<b>Lifetime maximum</b>	Unlimited Per individual	
<b>Out-of-network annual maximum</b>		Unlimited Per individual
<b>Emergency room care</b> <ul style="list-style-type: none"> <li>All services rendered apply to ER benefit including Lab &amp; X-ray</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	
<b>Ambulance</b>	After the in-network plan deductible is met, You pay 30% Plan pays 70%	
<b>Office surgery – PCP</b>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Office surgery – Specialist</b>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Other office services – laboratory</b>	Covered same as plan's Physician's Office Services	Covered same as plan's Physician's Office Services
<b>Other office services – radiology</b>	Covered same as plan's Physician's Office Services	Covered same as plan's Physician's Office Services
<b>Outpatient lab</b>	Plan pays 100%, no deductible	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Outpatient radiology</b>	Plan pays 100%, no deductible	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Independent lab</b>	Plan pays 100%, no deductible	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Office advanced radiology imaging services</b> <ul style="list-style-type: none"> <li>Includes MRI, MRA, PET, CT-Scan and Nuclear medicine</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Outpatient advanced radiology imaging services</b> <ul style="list-style-type: none"> <li>Includes MRI, MRA, PET, CT-Scan and Nuclear medicine</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Durable medical equipment</b> <ul style="list-style-type: none"> <li>Includes external prosthetic appliances</li> <li>Does accumulate towards the out-of-pocket maximum</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	Not Covered
<b>Breast Feeding Equipment and Supplies</b> <ul style="list-style-type: none"> <li>Limited to the rental of one breast pump per birth as ordered or prescribed by a physician. Includes related supplies</li> </ul>	Plan pays 100%, no copay, no deductible	Not Covered

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Benefits	In-Network	Out-of-Network
<b>Hospital Services</b>		
<b>Inpatient hospital services</b>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Inpatient Professional Services</b> <ul style="list-style-type: none"> <li>For services performed by Surgeons, Radiologists, Pathologists, Anesthesiologists, and Hospital Based Physician</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Outpatient hospital services</b>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Outpatient professional services</b> <ul style="list-style-type: none"> <li>For services performed by Surgeons, Radiologists, Pathologists, Anesthesiologists</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Skilled nursing facility care</b> <ul style="list-style-type: none"> <li>100 days per plan year maximum</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Hospice care</b>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Home health care</b> <ul style="list-style-type: none"> <li>60 visits per plan year maximum</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Mental Health and Substance Use Disorder</b>		
<b>Inpatient mental health</b> <ul style="list-style-type: none"> <li>When there is a per admission or per day deductible, the plan deductible (if applicable) will apply only to Professional Services and not to the Facility charges.</li> <li>Includes Residential Treatment</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Outpatient mental health – Physician’s Office</b> <ul style="list-style-type: none"> <li>Includes Individual, Intensive Outpatient, and Group Therapy</li> </ul>	You pay \$60 copay	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Outpatient mental health – all other services</b> <ul style="list-style-type: none"> <li>Includes Partial Hospitalization</li> <li>Includes Individual, Intensive Outpatient, and Group Therapy</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Inpatient substance use disorder</b> <ul style="list-style-type: none"> <li>When there is a per admission or per day deductible, the plan deductible (if applicable) will apply only to Professional Services and not to the Facility charges.</li> <li>Includes Residential Treatment</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Outpatient substance use disorder – Physician’s Office</b> <ul style="list-style-type: none"> <li>Includes Individual, Intensive Outpatient, and Group Therapy</li> </ul>	You pay \$60 copay	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Outpatient substance use disorder – all other services</b> <ul style="list-style-type: none"> <li>Includes Partial Hospitalization</li> <li>Includes Individual, Intensive Outpatient, and Group Therapy</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Therapy Services</b>		

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<b>Outpatient physical therapy</b> <ul style="list-style-type: none"> <li>20 visits per plan year</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	Not Covered
<b>Outpatient speech therapy, hearing therapy and occupational therapy</b> <ul style="list-style-type: none"> <li>40 visits per plan year</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	Not Covered
<b>Chiropractic services</b>	Not Covered	Not Covered
<b>Acupuncture</b>	Not Covered	Not Covered
<b>Additional Services</b>		
<b>Medical Specialty Drugs Inpatient Facility</b> <ul style="list-style-type: none"> <li>This benefit applies to the cost of the Infusion Therapy drugs administered in an Inpatient Facility. This benefit does not cover the related Facility or Professional charges.</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Medical Specialty Drugs Outpatient Facility</b> <ul style="list-style-type: none"> <li>This benefit applies to the cost of the Infusion Therapy drugs administered in an Outpatient Facility. This benefit does not cover the related Facility or Professional charges.</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Medical Specialty Drugs Physician's Office</b> <ul style="list-style-type: none"> <li>This benefit applies to the cost of targeted Infusion Therapy drugs administered in the Physician's Office. This benefit does not cover the related Office Visit or Professional charges.</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>Medical Specialty Drugs Home</b> <ul style="list-style-type: none"> <li>This benefit applies to the cost of targeted Infusion Therapy drugs administered in the patient's home. This benefit does not cover the related Professional charges.</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	After the plan deductible is met, You pay 50% Plan pays 50%
<b>PPACA Women's Health</b> <ul style="list-style-type: none"> <li>Includes surgical services, such as tubal ligation (excludes reversals)</li> <li>Contraceptive devices are included.</li> </ul>	Plan pays 100%, no copay, no deductible	Not Covered
<b>Family planning</b> <ul style="list-style-type: none"> <li>Includes surgical services, such as vasectomy (excludes reversals)</li> </ul>	Varies based on place of service	Not Covered
<b>Infertility</b>	Not Covered	Not Covered
<b>Abortion</b> <ul style="list-style-type: none"> <li>Includes non-elective procedures</li> <li>Includes elective procedures in-network only</li> </ul>	Varies based on place of service	Varies based on place of service
<b>TMJ</b>	Not Covered	Not Covered
<b>Organ transplant</b> <ul style="list-style-type: none"> <li>Services paid at network level if performed at Cigna LifeSOURCE Transplant Network® Facilities</li> <li>Travel maximum \$10,000 per lifetime (only available if using Cigna LifeSOURCE Transplant Network® facility)</li> </ul>	After the plan deductible is met, You pay 30% Plan pays 70%	Not Covered

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Benefits	In-Network	Out-of-Network
<p><b>Out-of-area services</b></p> <ul style="list-style-type: none"> <li>• Coverage for services rendered outside a network area</li> <li>• ER and Ambulance paid the same as network services</li> <li>• Preventive care services covered at 100% for out of area</li> <li>• Out-of-network deductible and out-of-pocket maximums apply</li> </ul>		<p>For all other services  You pay 40%  Plan pays 60%  after the out of network deductible is met</p>

## Additional Information

**Selection of a Primary Care Provider-** Your plan may require or allow the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. If your plan requires designation of a primary care provider, Cigna may designate one for you until you make this designation. For information on how to select a primary care provider, and for a list of the participating primary care providers, visit [www.myCigna.com](http://www.myCigna.com) or contact customer service at the phone number listed on the back of your ID card. For children, you may designate a pediatrician as the primary care provider.

**Direct Access to Obstetricians and Gynecologists-** You do not need prior authorization from the plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, visit [www.myCigna.com](http://www.myCigna.com) or contact customer service at the phone number listed on the back of your ID card.

### Out of Pocket Maximum

Once you reach the individual or family out-of-pocket maximum (non-covered benefits are excluded from this total) in any one plan year, covered services will be payable at 100% for the remainder of the year.

- Medical copays apply towards out-of-pocket maximums
- Deductibles apply towards out-of-pocket maximums

### Plan Coverage for Out-of-Network Providers

- The allowable covered expense for non-network services is based on the lesser of the health care professional's normal charge for a similar service or at 110% of a fee schedule developed by Cigna that is based on a methodology similar to one used by Medicare to determine the allowable fee for the same or similar service in a geographic area. In some cases, the Medicare based fee schedule will not be used and the maximum reimbursable charge for covered services is based on the lesser of the health care professional's normal charge for a similar service or supply or the amount charged for that service by 80% of the health care professionals in the geographic area where it is received. Out-of-network services are subject to a plan year deductible and maximum reimbursable charge limitations.

### Precertification Penalty

Pre-authorization is required on all inpatient admissions and selected outpatient procedures, diagnostic testing, and outpatient surgery. Network providers are contractually obligated to perform pre-authorization on behalf of their customers. For an out-of-network provider, the customer is responsible for following the pre-authorization procedures. If a customer does not follow requirements for obtaining pre-treatment authorization, a \$250 penalty will be applied.

### General Notice of Preexisting Condition Exclusion

- Not applicable

## Exclusions

### What's Not Covered (This Is Not All Inclusive; check your plan documents for a complete list)

- Services that aren't medically necessary
- Experimental or investigational treatments, except for routine patient care costs related to qualified clinical trials as described in your plan document
- Accidental injury that occurs while working for pay or profit
- Sickness for which benefits are paid or payable under any Worker's Compensation or similar law
- Services provided by government health plans
- Cosmetic surgery, unless it corrects deformities resulting from illness, breast reconstruction surgery after a mastectomy, or congenital defects of a newborn or adopted child or child placed for adoption
- Dental treatments and implants
- Custodial care
- Sex transformation
- Surgical procedures for the improvement of vision that can be corrected through the use of glasses or contact lenses
- Vision therapy or orthoptic treatment
- Hearing aids
- Reversal of sterilization procedures
- Nonprescription drugs or anti-obesity drugs
- Gene manipulation therapy
- Smoking cessation programs
- Non-emergency services incurred outside the United States
- Bariatric surgery
- Infertility services
- Treatment of TMJ disorders and craniofacial muscle disorders

### These are only the highlights

This summary outlines the highlights of your plan. For a complete list of both covered and not-covered services, including benefits required by your state, see your employer's insurance certificate or summary plan description -- the official plan documents. If there are any differences between this summary and the plan documents, the information in the plan documents takes precedence.

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