

HOW TO USE YOUR ID CARD



Take a closer look.

At Cigna, our goal is to help you improve your health, well-being and sense of security. Understanding information on your ID card will help us better serve your needs.

Your plan name

Claims information for your pharmacist

	LocalPlus
Administered by Cigna Health and Life Insurance Company Medical/Rx G	
Group 00699999 Issuer (80840) ID 999999991 Name John Doe PCP None Selected No Referral Required LCP 1261091	Copays/Coinsurance Primary Care \$35 Specialist \$50 Urgent Care \$50
RxBIN 017010 RxPCN 05180000 RxGrp 00699999 RxID 99999991 00	

Your ID card

Take a close look at your ID card as it includes your plan name. This is important information for your doctor or dentist that will help ensure your care and claims are handled correctly.

QUESTIONS?

We have answers.

Visit us online at myCigna.com or call the number on your ID card today.

Claims address

Customer service phone number

Rx claims address

You may be asked to present this card when receiving care; it does not guarantee coverage. For coverage, you must meet all plan terms/conditions. Willful misuse of this card is considered fraud. **Inpatient Admission/Outpatient Procedures:** Your health care professional must contact Cigna to pre-approve these services by calling the toll-free number below or going to CignaforHCP.com. See the plan documents for pre-approval requirements. Without pre-approval, your plan may not pay for these services. In an emergency, get care immediately, then call your PCP as soon as possible for further assistance or advice on follow-up care within 48 hours. We encourage you to use a PCP as a valuable resource and personal health advocate.

Medical Claims PO Box 188061 Chattanooga, TN 37422-8061 Payer ID #62308

Customers & Health Care Professionals call 1-866-494-2111

Rx Claims: Pharmacy Service Center, PO Box 188053, Chattanooga TN 37422-8053
For Pharmacists Only 800-351-9170

MultiPlan
R418A (8/13)

For providers not in your primary network, visit multiplan.com.
Mask 601

Open Access Plus
Away From Home Care

Issue Date: 10/31/14

Together, all the way.SM



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