

# YOUR GROUP INSURANCE PLAN BENEFITS

GILBERT CONSTRUCTION CO., LTD.
CLASS 0001
DENTAL, LTD, STD

The enclosed certificate is intended to explain the benefits provided by the Plan. It does not constitute the Policy Contract. Your rights and benefits are determined in accordance with the provisions of the Policy, and your insurance is effective only if you are eligible for insurance and remain insured in accordance with its terms.
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This Booklet Includes All Benefits For Which You Are Eligible.			
You are covered for any benefits provided to you by the policyholder at no cost.			
But if you are required to pay all or part of the cost of insurance you will only be covered for those benefits you elected in a manner and mode acceptable to Guardian such as an enrollment form and for which premium has been received by Guardian.			
"Please Read This Document Carefully".			

### CERTIFICATE OF COVERAGE

### The Guardian

7 Hanover Square New York, New York 10004

We, The Guardian, certify that the employee named below is entitled to the insurance benefits provided by The Guardian described in this certificate, provided the eligibility and effective date requirements of the plan are satisfied.

Group Policy No.	Certificate No.	Effective Date
Issued To		

This CERTIFICATE OF COVERAGE replaces any CERTIFICATE OF COVERAGE previously issued under the above Plan or under any other Plan providing similar or identical benefits issued to the Planholder by The Guardian.

The Guardian Life Insurance Company of America

Vice President, Risk Mgt. & Chief Actuary

Stuart J Shaw

CGP-3-R-STK-90-3 B110.0023

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### **GENERAL PROVISIONS**

As used in this booklet:

"Accident and health" means any dental, dismemberment, hospital, long term disability, major medical, out-of-network point-of-service, prescription drug, surgical, vision care or weekly loss-of-time insurance provided by this plan.

"Covered person" means an employee or a dependent insured by this plan.

"Employer" means the employer who purchased this plan.

"Our," "The Guardian," "us" and "we" mean The Guardian Life Insurance Company of America.

"Plan" means the Guardian *plan* of group insurance purchased by your *employer*.

"You" and "your" mean an employee insured by this plan.

CGP-3-R-GENPRO-90 B160.0002

### **All Options**

### **Limitation of Authority**

No person, except by a writing signed by the President, a Vice President or a Secretary of The Guardian, has the authority to act for us to: (a) determine whether any contract, plan or certificate of insurance is to be issued; (b) waive or alter any provisions of any insurance contract or plan, or any requirements of The Guardian; (c) bind us by any statement or promise relating to any insurance contract issued or to be issued; or (d) accept any information or representation which is not in a signed application.

CGP-3-R-LOA-90 B160.0004

### Incontestability

This plan is incontestable after two years from its date of issue, except for non-payment of premiums.

No statement in any application, except a fraudulent statement, made by a person insured under this plan shall be used in contesting the validity of his insurance or in denying a claim for a loss incurred, or for a disability which starts, after such insurance has been in force for two years during his lifetime.

If this plan replaces a plan your employer had with another insurer, we may rescind the employer's plan based on misrepresentations made by the employer or an employee in a signed application for up to two years from the effective date of this plan.

CGP-3-R-INCY-90 B160.0003

### **All Options**

### **Examination and Autopsy**

We have the right to have a doctor of our choice examine the person for whom a claim is being made under this plan as often as reasonably necessary. And we have the right to have an autopsy performed during the period of contestability in the case of death, where allowed by law. All such autopsies must be performed in South Carolina. We'll pay for all such examinations and autopsies.

CGP-3-R-EA-90-SC B160.0031

#### **All Options**

### **Accident and Health Claims Provisions**

Your right to make a claim for any accident and health benefits provided by this *plan*, is governed as follows:

Notice You must send us written notice of an injury or sickness for which a claim is being made within 20 days of the date the injury occurs or the sickness starts. This notice should include your name and plan number. If the claim is being made by one of your covered dependents, his or her name should also be noted.

Proof of Loss We'll furnish you with forms for filing proof of loss within 15 days of receipt of notice. But if we don't furnish the forms on time, we'll accept a written description and adequate documentation of the injury or sickness that is the basis of the claim as proof of loss. You must detail the nature and extent of the loss for which the claim is being made. You must send us written proof within 90 days of the loss.

If this plan provides weekly loss-of-time insurance, you must send us written proof of loss within 90 days of the end of each period for which we're liable. If this plan provides long term disability income insurance, you must send us written proof of loss within 90 days of the date we request it. For any other loss, you must send us written proof within 90 days of the loss.

Late Notice of Proof We won't void or reduce your claim if you can't send us notice and proof of loss within the required time. But you must send us notice and proof as soon as reasonably possible.

#### Payment of Benefits

We'll pay benefits for loss of income once every 30 days for as long as we're liable, provided you submit periodic written proof of loss as stated above. We'll pay all other accident and health benefits to which you're entitled as soon as we receive written proof of loss.

We pay all accident and health benefits to you, if you're living. If you're not living, we have the right to pay all accident and health benefits, except dismemberment benefits, to one of the following: (a) your estate; (b) your spouse; (c) your parents; (d) your children; (e) your brothers and sisters; and (f) any unpaid provider of health care services. See "Your Accidental Death and Dismemberment Benefits" for how dismemberment benefits are paid.

When you file proof of loss, you may direct us, in writing, to pay health care benefits to the recognized provider of health care who provided the covered service for which benefits became payable. We may honor such direction at our option. But we can't tell you that a particular provider must provide such care. And you may not assign your right to take legal action under this plan to such provider.

Limitations of You can't bring a legal action against this plan until 60 days from the date Actions you file proof of loss. And you can't bring legal action against this plan after six years from the date proof of loss is required to be filed.

### Workers' Compensation

The accident and health benefits provided by this plan are not in place of, and do not affect requirements for coverage by Workers' Compensation.

CGP-3-R-AHC-90-SC B160.0028

### **An Important Notice About Continuation Rights**

The following "Federal Continuation Rights" section may not apply to the employer's plan. The employee must contact his employer to find out if: (a) the employer is subject to the "Federal Continuation Rights" section, and therefore; (b) the section applies to the employee.

CGP-3-R-NCC-87 B240.0064

### YOUR CONTINUATION RIGHTS

### Federal Continuation Rights

Important Notice This notice contains important information about the right to continue group dental coverage. In addition to the continuation rights described below, other health coverage alternatives may be available through states' Health Insurance Marketplaces. Please read the information contained in this notice very carefully.

> This section applies only to any dental, out-of-network point-of-service medical, major medical, prescription drug or vision coverages which are part of this plan. In this section, these coverages are referred to as "group health benefits."

> This section does not apply to any coverages which apply to loss of life, or to loss of income due to disability. These coverages can not be continued under this section.

> Under this section, "qualified continuee" means any person who, on the day before any event which would qualify him or her for continuation under this section, is covered for group health benefits under this plan as: (a) an active, covered employee; (b) the spouse of an active covered employee; or (c) the dependent child of an active, covered employee. A child born to, or adopted by, the covered employee during a continuation period is also a qualified continuee. Any other person who becomes covered under this plan during a continuation provided by this section is not a qualified continuee.

#### Conversion

Continuing the group health benefits does not stop a qualified continuee from converting some of these benefits when continuation ends. But, conversion will be based on any applicable conversion privilege provisions of this plan in force at the time the continuation ends.

# Health Benefits End

If your group health benefits end due to your termination of employment or reduction of work hours, you may elect to continue such benefits for up to 18 months, if you were not terminated due to gross misconduct.

> The continuation: (a) may cover you or any other qualified continuee; and (b) is subject to "When Continuation Ends".

# Qualified Continuees

Extra Continuation If a qualified continuee is determined to be disabled under Title II or Title XVI for Disabled of the Social Security Act on or during the first 60 days after the date his or her group health benefits would otherwise end due to your termination of employment or reduction of work hours, and such disability lasts at least until the end of the 18 month period of continuation coverage, he or she or any member of that person's family who is a qualified continuee may elect to extend his or her 18 month continuation period explained above for up to an extra 11 months.

To elect the extra 11 months of continuation, a qualified continuee must give your employer written proof of Social Security's determination of the disabled qualified continuee's disability as described in "The Qualified Continuee's Responsibilities". If, during this extra 11 month continuation period, the qualified continuee is determined to be no longer disabled under the Social Security Act, he or she must notify your employer within 30 days of such determination, and continuation will end, as explained in "When Continuation Ends."

This extra 11 month continuation is subject to "When Continuation Ends".

An additional 50% of the total premium charge also may be required from all qualified continuees who are members of the disabled qualified continuee's family by your employer during this extra 11 month continuation period, provided the disabled qualified continuee has extended coverage.

CGP-3-R-COBRA-96-1 B235.0631

#### **All Options**

# Insured

If You Die While If you die while insured, any qualified continuee whose group health benefits would otherwise end may elect to continue such benefits. The continuation can last for up to 36 months, subject to "When Continuation Ends".

> CGP-3-R-COBRA-96-2 B235.0075

### **All Options**

If Your Marriage If your marriage ends due to legal divorce or legal separation, any qualified Ends continuee whose group health benefits would otherwise end may elect to continue such benefits. The continuation can last for up to 36 months, subject to "When Continuation Ends".

### If a Dependent Child Loses Eligibility

If a dependent child's group health benefits end due to his or her loss of dependent eligibility as defined in this plan, other than your coverage ending, he or she may elect to continue such benefits. However, such dependent child must be a qualified continuee. The continuation can last for up to 36 months, subject to "When Continuation Ends".

# Continuations

**Concurrent** If a dependent elects to continue his or her group health benefits due to your termination of employment or reduction of work hours, the dependent may elect to extend his or her 18 month or 29 month continuation period to up to 36 months, if during the 18 month or 29 month continuation period, the dependent becomes eligible for 36 months of continuation due to any of the reasons stated above.

> The 36 month continuation period starts on the date the 18 month continuation period started, and the two continuation periods will be deemed to have run concurrently.

Special Medicare If you become entitled to Medicare before a termination of employment or Rule reduction of work hours, a special rule applies for a dependent. The continuation period for a dependent, after your later termination of employment or reduction of work hours, will be the longer of: (a) 18 months (29 months if there is a disability extension) from your termination of employment or reduction of work hours; or (b) 36 months from the date of your earlier entitlement to Medicare. If Medicare entitlement occurs more than 18 months before termination of employment or reduction of work hours, this special Medicare rule does not apply.

## Continuee's Responsibilities

The Qualified A person eligible for continuation under this section must notify your employer, in writing, of: (a) your legal divorce or legal separation from your spouse; (b) the loss of dependent eligibility, as defined in this plan, of an insured dependent child; (c) a second event that would qualify a person for continuation coverage after a qualified continuee has become entitled to continuation with a maximum of 18 or 29 months; (d) a determination by the Social Security Administration that a qualified continuee entitled to receive continuation with a maximum of 18 months has become disabled during the first 60 days of such continuation; and (e) a determination by the Social Security Administration that a qualified continuee is no longer disabled.

> Notice of an event that would qualify a person for continuation under this section must be given to your employer by a qualified continuee within 60 days of the latest of: (a) the date on which an event that would qualify a person for continuation under this section occurs; (b) the date on which the qualified continuee loses (or would lose) coverage under this plan as a result of the event; or (c) the date the qualified continuee is informed of the responsibility to provide notice to your employer and this plan's procedures for providing such notice.

> Notice of a disability determinaton must be given to your employer by a qualified continuee within 60 days of the latest of: (a) the date of the Social Security Administration determination; (b) the date of the event that would qualify a person for continuation; (c) the date the qualified continuee loses or would lose coverage; or (d) the date the qualified continuee is informed of the responsibility to provide notice to your employer and this plan's procedures for providing such notice. But such notice must be given before the end of the first 18 months of continuation coverage.

> CGP-3-R-COBRA-96-3 B235.0178

#### **All Options**

# Responsibilities

Your Employer's A qualified continuee must be notified, in writing, of: (a) his or her right to continue this plan's group health benefits; (b) the premium he or she must pay to continue such benefits; and (c) the times and manner in which such payments must be made.

> Your employer must give notice of the following qualifying events to the plan administrator within 30 days of the event: (a) your death; (b) termination of employment (other than for gross misconduct) or reduction in hours of employment; (c) Medicare entitlement; or (d) if you are a retired employee, a bankruptcy proceeding under Title 11 of the United States Code with respect to the employer. Upon receipt of notice of a qualifying event from your employer or from a qualified continuee, the plan administrator must notify a qualified continuee of the right to continue this plan's group health benefits no later than 14 days after receipt of notice.

> If your employer is also the plan administrator, in the case of a qualifying event for which an employer must give notice to a plan administrator, your employer must provide notice to a qualified continuee of the right to continue this plan's group health benefits within 44 days of the qualifying event.

> If your employer determines that an individual is not eligible for continued group health benefits under this plan, they must notify the individual with an explanation of why such coverage is not available. This notice must be provided within the time frame described above.

> If a qualified continuee's continued group health benefits under this plan are cancelled prior to the maximum continuation period, your employer must notify the qualified continuee as soon as practical following determination that the continued group health benefits shall terminate.

### Your Employer's Liability

Your employer will be liable for the qualified continuee's continued group health benefits to the same extent as, and in place of, us, if: (a) he or she fails to remit a qualified continuee's timely premium payment to us on time, thereby causing the qualified continuee's continued group health benefits to end; or (b) he or she fails to notify the qualified continuee of his or her continuation rights, as described above.

# Continuation

Election of To continue his or her group health benefits, the qualified continuee must give your employer written notice that he or she elects to continue. This must be done by the later of: (a) 60 days from the date a qualified continuee receives notice of his or her continuation rights from your employer as described above; or (b) the date coverage would otherwise end. And the qualified continuee must pay his or her first premium in a timely manner.

> The subsequent premiums must be paid to your employer, by the qualified continuee, in advance, at the times and in the manner specified by your employer. No further notice of when premiums are due will be given.

> The premium will be the total rate which would have been charged for the group health benefits had the qualified continuee stayed insured under the group plan on a regular basis. It includes any amount that would have been paid by your employer. Except as explained in "Extra Continuation for Disabled Qualified Continuees", an additional charge of two percent of the total premium charge may also be required by your employer.

If the qualified continuee fails to give your employer notice of his or her intent to continue, or fails to pay any required premiums in a timely manner, he or she waives his or her continuation rights.

# Premiums

Grace in Payment of A qualified continuee's premium payment is timely if, with respect to the first payment after the qualified continuee elects to continue, such payment is made no later than 45 days after such election. In all other cases, such premium payment is timely if it is made within 31 days of the specified due date. If timely payment is made to the plan in an amount that is not significantly less than the amount the plan requires to be paid for the period of coverage, then the amount paid is deemed to satisfy the requirement for the premium that must be paid; unless your employer notifies the qualified continuee of the amount of the deficiency and grants an additional 30 days for payment of the deficiency to be made. Payment is calculated to be made on the date on which it is sent to your employer.

When Continuation A qualified continuee's continued group health benefits end on the first of the **Ends** following:

- (1) with respect to continuation upon your termination of employment or reduction of work hours, the end of the 18 month period which starts on the date the group health benefits would otherwise end;
- (2) with respect to a qualified continuee who has an additional 11 months of continuation due to disability, the earlier of: (a) the end of the 29 month period which starts on the date the group health benefits would otherwise end; or (b) the first day of the month which coincides with or next follows the date which is 30 days after the date on which a final determination is made that the disabled qualified continuee is no longer disabled under Title II or Title XVI of the Social Security Act:
- (3) with respect to continuation upon your death, your legal divorce, or legal separation, or the end of an insured dependent's eligibility, the end of the 36 month period which starts on the date the group health benefits would otherwise end:
- (4) the date the employer ceases to provide any group health plan to any employee;
- (5) the end of the period for which the last premium payment is made:
- (6) the date, after the date of election, he or she becomes covered under any other group health plan which does not contain any pre-existing condition exclusion or limitation affecting him or her; or
- (7) the date, after the date of election, he or she becomes entitled to Medicare.

CGP-3-R-COBRA-96-4

B235.0198

### **Uniformed Services Continuation Rights**

If you enter or return from military service, you may have special rights under this *plan* as a result of the Uniformed Services Employment and Reemployment Rights Act of 1994 ("USERRA").

If your group health benefits under this *plan* would otherwise end because you enter into active military service, this *plan* will allow you, or your dependents, to continue such coverage in accord with the provisions of USERRA. As used here, "group health benefits" means any dental, out-of-network point-of service medical, major medical, prescription drug or vision coverages which are part of this *plan*.

Coverage under this plan may be continued while you are in the military for up to a maximum period of 24 months beginning on the date of absence from work. Continued coverage will end if you fail to return to work in a timely manner after military service ends as provided under USERRA. You should contact your employer for details about this continuation provision including required premium payments.

CGP-3-R-COBRA-96-4 B235.0195

### **ELIGIBILITY FOR DISABILITY COVERAGE**

B329.0002

#### **All Options**

### **Employee Coverage**

Eligible Employees To be eligible for employee coverage, you must be an active full-time employee. And you must belong to a class of employees covered by this plan.

#### Other Conditions

Part or all of your insurance amounts may be subject to proof that you're insurable. Other parts of this coverage explain if and when we require proof. You won't be covered for any amount that requires such proof until you give the *proof* to us and we approve it in writing.

CGP-3-EC-90-1.0 B329.0043

### **All Options**

When Your Employee benefits that don't require proof that you are insurable are Coverage Starts scheduled to start on the effective date shown on the sticker attached to the inside front cover of this booklet.

> Employee benefits that require such proof won't start until you send us the proof and we approve it in writing. Once we have approved it, the benefits are scheduled to start on the effective date shown in the endorsement section of your application. A copy of the approved application is furnished to you.

> But you must be actively at work on a full-time basis on the scheduled effective date or dates. And you must have met all of the applicable conditions explained above, and any applicable waiting period. If you are not actively at work on any date part of your insurance is scheduled to start, we will postpone that part of your coverage until the date you return to active full-time work.

> Sometimes, the effective date shown on the sticker or in the endorsement is not a regularly scheduled work day. But coverage will still start on that date if you were actively at work on a full-time basis on your last regularly scheduled work day.

> B180.0066 CGP-3-EC-90-2.0

### **All Options**

When Your Your short term disability coverage ends on the date your active full-time Coverage Ends service ends for any reason. Such reasons include disability, death, retirement, layoff, leave of absence and the end of employment.

> It also ends on the date you stop being a member of a class of employees eligible for insurance under this plan, or when this plan ends for all employees. And it ends when this plan is changed so that benefits for the class of *employees* to which you belong ends.

> CGP-3-EC-90-3.0 B329.0095

#### **All Options**

When Your Your long term disability coverage ends on the date your active full-time Coverage Ends service ends for any reason. Such reasons include disability, death, retirement, layoff, leave of absence and the end of employment.

> It also ends on the date you stop being a member of a class of employees eligible for insurance under this plan, or when this plan ends for all employees. And it ends when this plan is changed so that benefits for the class of employees to which you belong ends.

> CGP-3-EC-90-3.0 B329.0067

#### **All Options**

### Your Right To Continue Group Short and Long Term Disability During A Family Leave Of Absence

Important Notice This section may not apply. You must contact your employer to find out if your employer must allow for a leave of absence under federal law. In that case the section applies.

# **Disability Coverage**

Continuation of Your Short Term Disability and Long term Disability coverage may be Short Term And continued at your employer's option. You must contact your employer to find **Long Term** out if you may continue this coverage.

If Your Group Short Term Disability and Long Term Disability coverage may normally Coverage Would end for an employee because he or she ceases work due to an approved End leave of absence. But, the employee may continue his or her group coverage if the leave of absence has been granted: (a) to allow the employee to care for a seriously injured or ill spouse, child, or parent; (b) after the birth or adoption of a child; (c) due to the employee's own serious health condition; or (d) because of any serious injury or illness arising out of the fact that a spouse, child, parent, or next of kin, who is a covered servicemember, of the employee is on active duty (or has been notified of an impending call or order to active duty) in the Armed Forces in support of a contingency operation. The employee will be required to pay the same share of the premium as he or she paid before the leave of absence.

# **Ends**

When Continuation Coverage may continue until the earliest of the following:

The date you return to active work.

- In the case of a leave granted to you to care for a covered servicemember: The end of a total leave period of 26 weeks in one 12 month period. This 26 week total leave period applies to all leaves granted to you under this section for all reasons. If you take an additional leave of absence in a subsequent 12 month period, continued coverage will cease at the end of a total leave period of 12 weeks.
- In any other case: The end of a total leave period of 12 weeks in any 12 month period.
- The date on which your Employer's Plan is terminated or you are no longer eligible for coverage under this Plan.
- The end of the period for which the premium has been paid.

Definitions As used in this section, the terms listed below have the meanings shown below:

- Active Duty: This term means duty under a call or order to active duty in the Armed Forces of the United States.
- **Contingency Operation:** This term means a military operation that: (a) is designated by the Secretary of Defense as an operation in which members of the armed forces are or may become involved in military actions, operations, or hostilities against an enemy of the United States or against an opposing military force; or (b) results in the call or order to, or retention on, active duty of members of the uniformed services under any provision of law during a war or during a national emergency declared by the President or Congress.
- Covered Servicemember: This term means a member of the Armed Forces, including a member of the National Guard or Reserves, who for a serious injury or illness: (a), is undergoing medical treatment, recuperation, or therapy; (b) is otherwise in outpatient status; or (c) is otherwise on the temporary disability retired list.
- Next Of Kin: This term means the nearest blood relative of the employee.
- Outpatient Status: This term means, with respect to a covered servicemember, that he or she is assigned to: (a) a military medical treatment facility as an outpatient; or (b) a unit established for the purpose of providing command and control of members of the Armed Forces receiving medical care as outpatients.
- Serious Injury Or Illness: This term means, in the case of a covered servicemember, an injury or illness incurred by him or her in line of duty on active duty in the Armed Forces that may render him or her medically unfit to perform the duties of his or her office, grade, rank, or rating.

CGP-3-EC-90-3.0 B329.1108

### SHORT TERM DISABILITY HIGHLIGHTS

This page provides a quick guide to some of the plan features about which people most often want to know. But it's not a complete description of your short term disability plan. Read the following pages carefully for a complete explanation of what we pay, limit, and exclude.

CGP-3-STD05-HL B335.0587

### **All Options**

CGP-3-STD05-HL B335.0588

### **All Options**

Maximum Payment **Period** 

CGP-3-STD05-HL

**All Options** 

**Benefit Percent** 

> CGP-3-STD05-HL B335.0592

### **All Options**

**Benefit** 

**Maximum Weekly** 

> CGP-3-STD05-HL B335.0598

B335.0591

### SHORT TERM DISABILITY INCOME INSURANCE

This insurance replaces part of your income if you become disabled due to sickness or injury.

We decide: (a) if you are eligible for this insurance; (b) if you meet the requirements for benefits to be paid; and (c) what benefits are to be paid by this plan. We also interpret how this plan is to be administered. What we pay and the terms for payment are explained below.

All terms in *italics* are defined terms with special meanings. Their definitions are shown at the end of this section. Other terms are defined where they are used.

### **Claim Provisions**

### Your Duties

If you become *disabled* due to *sickness* or *injury* while insured by this *plan*, you must:

- (a) Give notice of claim as soon as possible after the date of your *injury* or the start of your *sickness*. Prompt notice will permit us to start disability management services.
- (b) Give a complete account of the details of your *sickness* or *injury*. This will include: (i) the cause of your *disability*, if known; (ii) a description of your *sickness* or the accident that caused your *injury*; and (iii) a list of all *doctors*, hospitals, or other facilities where you have been treated for the cause of your *disability*.
- (c) Allow release of medical and/or income data needed to assess your claim.
- (d) Give periodic medical updates as required by this plan.
- (e) Take part in any medical, financial or vocational assessment as required by this *plan*.
- (f) Apply for other income benefits to which you may be entitled.
- (g) Promptly report to us the receipt or denial of such other income benefits. And, appeal any denials to the extent possible.
- (h) Promptly report to us changes in your personal status. This includes: (i) change of address or phone number; (ii) changes in how your disability affects your daily living; and (iii) changes in your level of social, volunteer or business activities.
- (i) If we overpay benefits, promptly report and repay any amount overpaid.
- (j) If you are working while *disabled*, promptly report to us the amount of your income from such work.
- (k) Give us proof of your earnings for the period prior to your *disability* and while you are *disabled*.

The term "disability management services" means medical and vocational analyses and services. The goal of these services is to maximize your potential to return to gainful work. Gainful work means work for which you are, or may become, qualified by: (a) training; (b) education; or (c) experience. Such work must also be consistent with the level of your insured earnings.

**Notice** You must give written notice of your intent to file a claim under this *plan* as described in this certificate's "Accident and Health Claims Provisions."

You will need to provide the information listed below:

- (a) Your full name, address, phone number, social security number, and group plan number.
- (b) Your last day at work, number of hours worked, and your own job.
- (c) Your employer contact and phone number.
- (d) The nature of your *disability*, and whether or not it is work-related.
- (e) Your doctor's name, address, and phone number.

For details, you can contact the plan sponsor or call Guardian at 1-800-268-2525.

**Proof Of Loss** You can obtain a claim form to file proof of loss from the *plan sponsor*. This form requires data from you, the plan sponsor, and the doctor(s) treating you for your sickness or injury. Proof of loss must be given to us within the time stated in this certificate's "Accident and Health Claims Provisions." If you do not receive a claim form within 15 days, you should send us written proof of loss without waiting for the form.

We require the items listed below as proof of loss:

- (a) Proof of the limits on your ability to perform your own job, starting on the date you first became disabled. This proof is required from all doctors who have treated you for the cause of your disability.
- (b) Proof that you have applied for all other sources of income to which you may be entitled, that may affect your payment from this plan.
- (c) Proof of receipt of other income that may affect your payment from this plan.
- (d) Your signed authorization for release of medical and/or financial data by the sources of such data.

Proof of loss and other claim data should be submitted to:

The Guardian Life Insurance Company of America Group Short Term Disability Claims Department P.O. Box 26160 Lehigh Valley, PA 18002-6160

CGP-3-STD2K-1.0 B335.0005

How Payments Start To start getting payments from this plan, you must meet all of the conditions listed below:

- (a) You must: (i) become disabled while insured by this plan; and (ii) remain disabled for this plan's elimination period.
- (b) You must be: (i) under a doctor's regular care for the cause of your disability, starting from the date you were first disabled; (ii) receiving medical care appropriate to the cause of your disability and any other sickness or injury which exists during your disability.
- (c) You must send us written proof of: (i) your disability; (ii) your weekly earnings prior to the start of your disability; and (iii) any earnings from work while you are disabled.

Proof of earnings may consist of: (1) copies of your U.S. Individual Income Tax Returns; (2) a statement from a certified public accountant; or (3) any other records we agree to accept.

To Continue To continue to receive payments from this plan, you must give us current Receiving Payments proof of loss when we request it.

You must give proof that satisfies us as to the items listed below:

- (a) your continued disability;
- (b) continued regular care by a doctor that is appropriate for the cause of your disability and any other sickness or injury which exists during your disability;
- (c) earnings from work while you are disabled; and
- (d) any other income that you are entitled to receive.

You must also give us current signed authorizations for release of medical and financial data when we request it.

You must give us such items within 90 days of the date we make each such request. If you do not, we have the right to suspend or stop your payments under this plan.

Right To Request We may ask you to take part in a medical, financial or vocational assessment Medical, Financial as often as we feel is reasonably necessary. We will pay for all such Or Vocational assessments. If you do not take part in the assessment, we have the right to **Assessment** stop or suspend your payments under this *plan*.

Payment Of We pay benefits to you if you are legally competent. If you are not, we pay **Benefits** benefits to the legal representative of your estate.

> We pay benefits twice each month on a pro rata basis after the period for which they are payable.

> Benefits to which you are entitled may remain unpaid at your death. Such benefits may be paid at our discretion to: (a) your estate; or (b) your spouse, parents, children, or brothers and sisters.

CGP-3-STD2K-2.0-DR

B335.0011

# End

When Payments Your benefits from this plan will end on the earliest of the dates shown

- (a) The date you are no longer disabled.
- (b) The date you earn, or are able to earn, the maximum earnings allowed while disabled under this plan.
- (c) The date you are able to perform the major duties of your own job on a full-time basis with reasonable accommodation that an employer is willing to provide.
- (d) The date you no longer reside in the United States.
- (e) The date you die.
- (f) The end of the maximum payment period.
- (g) The date you fail to give us required current proof of loss. This includes taking part in any medical, financial or vocational assessment we may require.
- (h) The date you are no longer under the regular care of a doctor.
- (i) The date you become eligible for any other group short term disability income plan.

The term "reasonable accommodation" means any modification or adjustment to: (i) a job; (ii) an employment practice; (iii) a work process; or (iv) the work place. The modification or adjustment must make it possible for a disabled person to: (1) reach the same level of performance as a similarly situated non-disabled person; or (2) enjoy equal benefits and privileges of employment as are available to a similarly situated non-disabled person. The modification or adjustment must not place an undue hardship on the employer.

CGP-3-STD2K-3.0 B335.0014

#### **All Options**

Maximum Payment The maximum payment period is the longest time that benefits are paid by **Period** this *plan* for your *disability*.

For disability due to injury the maximum payment period is 26 weeks.

For disability due to sickness, the maximum payment period is 26 weeks.

If This Plan Ends This insurance ends when the group plan ends. It also ends when this insurance is dropped from the group plan for all insureds, or for your class. If you are disabled when this insurance ends, we will treat you as if your insurance did not end. But, your benefit will be based on all of the terms of this plan.

> CGP-3-STD2K-3.1 B335.0017

Your benefit is determined by the plan of benefits and your insured earnings in effect on the date your disability starts.

Any changes to this plan that take place while you are disabled will not affect how we determine your benefit. This is also true for any changes that take place during a period of active work that occurs between an initial period of disability and a recurring disability.

### **Determining Your Weekly Benefit**

Your weekly benefit is determined as shown below.

- (a) Multiply your insured earnings by 60%. Round this amount to the nearest dollar.
- (b) If the amount determined above is less than this plan's maximum weekly benefit, that amount is your gross weekly benefit.
  - If the amount determined above is equal to or more than this plan's maximum weekly benefit, your gross weekly benefit is equal to the maximum weekly benefit.
- (c) From your gross weekly benefit, subtract the amount of any income listed in "Income We Integrate With" that you receive or are entitled to receive. The result is your weekly benefit.

The amount of your gross weekly benefit may be limited if the plan sponsor has not updated the amount of your insured earnings on the most recent reporting date prior to the start of your disability.

See the "Redetermination" section of this *plan* for details.

CGP-3-STD2K-4.0 B335.0018

### **All Options**

**Redetermination** As of each December 1st, we use your then current insured earnings to set rates and to project benefit amounts and limits under this plan. However, you must be actively-at-work on a full-time basis on that date. If you are not, we do not do this until the date you return to active work on a full-time basis. But, changes in earnings will not apply to a recurring disability.

> CGP-3-STD2K-4.1 B335.0024

#### **All Options**

# Integrate With

**Income We** You may receive, or be entitled to receive, income shown in the list below. We will integrate your gross weekly benefit with such income to determine your weekly benefit from this plan.

- Commissions received, due to be received, or paid after disability benefits start. This includes vested and nonvested renewal commissions.
- Disability benefits from any mandated benefit act or law. This includes all temporary disability or state disability benefits required by law.

- Disability benefits from all group plans of: (1) the plan sponsor; or (2) your employer. This includes payments made by a group life insurance plan due to your disability. This does not include payments made from a group life insurance plan's: (a) accelerated death benefit; or (b) like provision that allows payment of such plan's proceeds due to terminal illness.
- Disability benefits from any other group plan.
- Benefits as shown below from: (1) the United States Social Security Act; (2) the Railroad Retirement Act; or (3) any other like U.S. or Canadian plan or act.
  - (a) All disability benefits for which: (i) you are qualified; and (ii) your spouse and children are qualified due to your *disability*;
  - (b) All unreduced retirement benefits for which: (i) you are qualified; and (ii) your spouse and children are qualified due to your qualification; and
  - (c) all reduced retirement benefits paid to: (i) you; and (ii) your spouse and children due to your receipt of such benefits.

We will integrate your *gross weekly benefit* with such benefits to which your spouse and children are entitled due to your receipt of or qualification for disability benefits. We do this without regard to: (a) your marital status; (b) where you live; (c) where your spouse lives; (d) where your child lives; or (e) any custody arrangements made on behalf of your child.

- Retirement plan retirement benefits funded for your benefit by: (1) the plan sponsor; or (2) your employer.
- Retirement plan disability benefits.
- Retirement benefits or retirement plan disability benefits, due to your disability, from any government plan other than those shown above.
- Disability benefits from any: (1) *no-fault motor vehicle* coverage; (2) motor vehicle financial responsibility act; or (3) like law.
- Benefits from: (1) a Workers' Compensation law; (2) an occupational disease law; or (3) any other act or law of like intent. This includes: (a) the Jones' Act; (b) the Longshoreman's and Harbor Workers' Compensation Act; or (c) any Maritime doctrine of Maintenance, Wages or Cure.
- Payment from your *employer* as part of a termination agreement.

We integrate your *gross weekly benefit* with income shown above that you are entitled to receive without regard to the reason you are entitled to receive it

Our right to reduce your benefit by such income shall not be negated by a transfer of claim liability to a third party. Payment by such third party by law, settlement, judgement, waiver or otherwise shall not negate our right.

CGP-3-STD2K-4.2 B335.0276

#### **All Options**

Lump Sum Income with which we integrate may be paid in a lump sum. In this case, we Payments Of Other take the equivalent weekly rate stated in the award into account when we **Income** determine your weekly benefit. If no weekly rate is given, we divide the lump sum payment by the number of calendar days in the period for which it was awarded. This will determine the daily rate. Then, multiply the daily rate by seven. The result is the prorated weekly rate.

Cost Of Living You may receive a cost of living increase in other income with which we **Freeze** integrate. In this case, we do not further reduce your *weekly benefit* by the amount of such increase.

# Other Income

Application For You must apply for other income benefits to which you may be entitled. If these benefits are denied, you must appeal until: (a) all possible appeals have been made; or (b) we notify you that no further appeals are required.

> If we feel you are entitled to receive such income benefits, we will estimate the amount due to you and your spouse and children. We will take this estimated amount into account when we determine your weekly benefit. But, we will not take this estimated amount into account if you sign our reimbursement agreement. In this agreement you promise: (a) to apply for any benefits for which you may be eligible; (b) to appeal any denial of such benefits until all possible appeals have been made; and (c) to repay any amount we overpaid due to an award of such benefits.

> If we do reduce your gross weekly benefit by an estimated amount, we will adjust your weekly benefit when we receive written proof: (a) of the amount awarded; or (b) that the other income benefits have been denied; and no further appeals are possible. If we underpaid you, we pay the full amount of the underpayment in a lump sum.

We will assist you in applying for other income benefits.

CGP-3-STD2K-4.3 B335.0027

#### **All Options**

Partial Week You may be disabled for only part of a week. In this case, we compute your Payment payment as 1/7th of the benefit to which you would be entitled for the week times the number of days you are disabled.

# Recovery

Overpayment If we overpaid you, you must repay us in full. We have the right to reduce your payment or apply any benefits payable, including the minimum payment, toward recovery of the overpayment.

> CGP-3-STD2K-4.4 B335.0074

**Income Earned** Subject to the other terms of this plan, income earned during disability is **During Disability** treated as shown below while this *plan* pays benefits.

> We reduce your weekly benefit by 50% of your income earned during disability.

> CGP-3-STD2K-5.0 B335.0032

### **All Options**

## Earned During Disability

**Maximum Income** This *plan* limits the amount of income you may earn, or may be able to earn, and still be considered disabled.

> If your income earned during disability is more than 80% of your insured earnings, payments from this plan will end. Payments from this plan will also end if you are able to earn more than that limit.

> CGP-3-STD2K-5.1 B335.0033

### **All Options**

### Recurring Disability

Your benefits from this plan will end because you cease to be disabled. In this case, a later disability may be treated as a recurring disability. The terms listed below must be met:

- (a) You return to active work right after your benefits end;
- (b) Your disability recurs less than two weeks after you were last entitled to benefits;
- (c) Your later disability is due to the same cause of, or a cause related to the cause of, your earlier disability;
- (d) This *plan* does not end during your return to *active work*;
- (e) You do not become covered under any other group short term disability plan during the time you return to active work;
- (f) During the time you return to active work, you stay insured by this plan and premium payments are made on your behalf; and
- (g) Your benefits do not end because you have used up the maximum payment period.

Any changes in benefit or the plan which take place during your return to active work, will not apply to the recurring disability.

If the later disability is a recurring disability, you will not need to complete a new elimination period before becoming entitled to benefits. Your claim for recurring disability will be subject to the same terms of the plan as your earlier disability.

CGP-3-STD2K-6.0 B335.0034

### **Exclusions** This *plan* does not pay benefits for *disability* caused by, or related to:

- (a) declared or undeclared war, act of war, or armed aggression;
- (b) service in the armed forces, National Guard, or military reserves of any state or country;
- (c) your taking part in a riot or civil disorder;
- (d) your commission of, or attempt to commit a crime;
- (e) your being engaged in an illegal occupation; or
- (f) intentional self-inflicted injuries.

We do not cover any period of disability caused directly or indirectly by: (i) job related or on the job injury; or (ii) conditions for which benefits are payable by Workers' Compensation or like laws.

We do not pay benefits for any period of disability:

- (1) during which you are not receiving regular care by a doctor;
- (2) during which you are not receiving medical care appropriate to the cause of your disability and any other sickness or injury which exists during your disability;
- (3) which starts before you are insured by this plan; or
- (4) during which your loss of earnings is not solely due to your disability.

CGP-3-STD2K-9.0-PA B335.0241

### **All Options**

### **Definitions**

# **Actively Working**

Active Work, You are able to perform and are performing all of the regular duties of your Actively-At-Work Or work for your employer, on a full-time basis at: (a) one of your employer's usual places of business; (b) some place where your employer's business requires you to travel; or (c) any other place you and your employer have agreed on for your work.

> CGP-3-STD2K-10.0 B335.0045

#### **All Options**

Disability Or These terms mean you have physical, mental or emotional limits caused by a Disabled current sickness or injury. And, due to these limits, you are not able to perform, on a full-time basis, the major duties of your own job.

> You are not disabled if you earn, or are able to earn, more than this plan's maximum allowed income earned during disability.

> You may be required, on average, to work more than 40 hours per week. In this case, you are not disabled if you are able to perform the major duties of your own job for 40 hours per week.

> Loss of a professional or occupational license will not, in itself, constitute disability.

> CGP-3-STD2K-10.2 B335.0048

#### **All Options**

Doctor Any medical practitioner we are required by law to recognize. He or she must: (a) be properly licensed or certified by the laws of the state where he or she practices; and (b) provide services that are within the lawful scope of his or her practice. We do not recognize you, or your spouse, child, parent, sibling, or business associate, as a doctor with respect to your claim for this plan's benefits.

Elimination Period The period of time you must be disabled, due to a covered disability, before this *plan*'s benefits are payable.

> Any days during which you return to active work will not count toward the elimination period. The elimination period will be extended by one day for each day of active work. If you become eligible under any other group short term disability plan while you are at active work, you will not be entitled to benefits from this plan.

### Employer

The business entity that employs you and is: (a) the plan sponsor; or (b) associated with the plan sponsor.

CGP-3-STD2K-10.3 B335.0050

#### **All Options**

Government Plan Any of the following: (1) the United States Social Security Act; (2) the Railroad Retirement Act; (3) the Canadian Pension Plan; or (4) any other plan provided under the laws of a state, province or any other political subdivision. It also includes: (a) any public employee retirement plan; or (b) any plan provided in place of the above named plan or acts. It does not include: (i) any Workers' Compensation Act or similar law; (ii) the Jones' Act; (iii) the Longshoreman's and Harbor Workers' Compensation Act; or (iv) the Maritime Doctrine of Maintenance, Wages, or Cure.

# **Gross Weekly**

This plan's weekly benefit before it is integrated with other income and Benefit earnings.

Income Earned The weekly income you earn from working while disabled. It includes any During Disability income you earn while disabled but which is returned to your employer, partnership, or any other similar business arrangement to cover any business or overhead expenses.

**Injury** A bodily *injury* due to an accident that occurs, independent of all other causes, while you are insured by this plan. We will cover a disability caused by an injury when the disability starts within 90 days of the date of such injury.

CGP-3-STD2K-10.4 B335.0051

### **All Options**

**Insured Earnings** Only your earnings from the *employer* will be included as *insured earnings*.

The full amount of your insured earnings is used to calculate benefit amounts and limits under this plan. We base all calculations on the amount of your insured earnings as reported by the plan sponsor on the most current reporting date prior to the start of your disability. See the "Redetermination" section of this plan.

Insured earnings includes your contributions deposited into a cash or deferred compensation plan, or salary reduction plan, qualified under IRC Section 401(k), 403(b) or 457. Earnings based on excluded income and employer contributions deposited into such 401(k), 403(b) or 457 plan are excluded.

For all covered persons, insured earnings means your rate of weekly earnings, excluding bonuses, commissions, expense accounts and any other extra compensation, as reported by the plan sponsor. If you are paid hourly, we calculate weekly earnings based on actual hours worked or billed in the eight weeks before the start of your disability. We do not include pay for hours worked or billed over 40 per week.

CGP-3-STD2K-10.5 B335.0057

#### **All Options**

# Period

**Maximum Payment** The longest time that benefits are paid by this *plan*.

No-Fault Motor A motor vehicle plan that pays disability or medical benefits no matter who **Vehicle Coverage** was at fault in an accident.

Your job for the *employer*. We use the job description provided by the *plan* 

sponsor to determine the duties and requirements of your own job.

Plan Sponsor The employer, association, union, trustee, or other group to which this plan

is issued.

Recurring Disability A later disability that: (a) is related to an earlier disability for which this plan

paid benefits; and (b) meets the conditions described in "Recurring

Disability."

Regular Care You are being treated by, or in consultation with, a doctor at a frequency that is consistent with your condition. The requirement for regular care does not

apply if you have reached your maximum point of recovery yet are still

disabled under the terms of this plan.

CGP-3-STD2K-10.6 B335.0060

### **All Options**

Retirement Plan A defined benefit or defined contribution plan funded wholly or in part by the employer's deposits for your benefit. The term does not include: (a) profit sharing plans; (b) thrift plans; (c) non-qualified deferred compensation plans: (d) individual retirement accounts; (e) tax sheltered annuities; or (f) stock ownership plans.

> Retirement Plan "retirement benefits" are lump sum or periodic payments at normal or early retirement. Some retirement plans make payments for disability(as defined by those plans) that start before normal retirement age. When such payments reduce the amount that would have been paid at normal retirement age, they are retirement benefits. When such payments do not reduce the normal retirement amount, they are "disability benefits."

**Sickness** An illness or disease. Pregnancy is treated as a sickness under this plan.

Guardian

We, Us, And The Guardian Life Insurance Company of America.

**Weekly Benefit** This *plan's gross weekly benefit* reduced by other income.

If you are working while disabled, your weekly benefit will be further reduced based on the amount of your income earned during disability. See "If You

Work While Disabled."

**You** The person insured by this *plan*.

CGP-3-STD2K-10.7 B335.0065

### LONG TERM DISABILITY HIGHLIGHTS

This page provides a quick guide to some of the plan features about which people most often want to know. But it's not a complete description of your long term disability plan. Read the following pages carefully for a complete explanation of what we pay, limit, and exclude.

CGP-3-LTD2K-HL B380.0244

**All Options** 

**Own Occupation** The first 24 months of benefit payments from this plan. **Period** 

CGP-3-LTD2K-HL B380.0245

**All Options** 

**All Options** 

**Maximum Payment** See the following table:

**Period** 

Age when Maximum disability starts payment period

Under age 69 . . . . . . . . . . . . . 2 years, or to age 70,

whichever occurs first

Age 69 or older . . . . . . . . . . . . . . . . . . 1.00 year

CGP-3-LTD2K-HL B380.0251

**All Options** 

CGP-3-LTD2K-HL B380.0255

**All Options** 

Maximum Monthly ......\$5,000.00

Benefit CGP-3-LTD2K-HL B380.0259

### LONG TERM DISABILITY INCOME INSURANCE

This insurance replaces part of your income if you become disabled due to sickness or injury.

We decide: (a) if you are eligible for this insurance; (b) if you meet the requirements for benefits to be paid; and (c) what benefits are to be paid by this plan. We also interpret how this plan is to be administered. What we pay and the terms for payment are explained below.

All terms in *italics* are defined terms with special meanings. Their definitions are shown at the end of this section. Other terms are defined where they are used.

#### **Claim Provisions**

#### Your Duties

If you become *disabled* due to *sickness* or *injury* while insured by this *plan*, you must:

- (a) Give notice of claim as soon as possible after the date of your *injury* or the start of your *sickness*. Prompt notice will permit us to start case management. See the "Rehabilitation and Case Management" section of this *plan* for details.
- (b) Give a complete account of the details of your sickness or injury. This will include: (i) the cause of your disability, if known; (ii) a description of your sickness or the accident that caused your injury; and (iii) a list of all doctors, hospitals, or other facilities where you have been treated for the cause of your disability.
- (c) Allow release of medical and/or income data needed to assess your claim.
- (d) Give periodic medical updates as required by this plan.
- (e) Take part in any medical, financial or vocational assessment as required by this *plan*.
- (f) Apply for other income benefits to which you may be entitled.
- (g) Promptly report to us the receipt or denial of such other income benefits. And, appeal any denials to the extent possible.
- (h) Promptly report to us changes in your personal status. This includes: (i) change of address or phone number; (ii) changes in how your disability affects your daily living; and (iii) changes in your level of social, volunteer or business activities.
- (i) If we overpay benefits, promptly report and repay any amount overpaid.
- (j) If you are working while *disabled*, promptly report to us the amount of your income from such work.
- (k) Give us proof of your earnings for the period prior to your *disability* and while you are *disabled*.

**Notice** You must send us written notice of your intent to file a claim under this *plan* as described in this certificate's "Accident and Health Claims Provisions." Notice must include:

- (a) your full name; phone number; social security number, and group number:
- (b) the date of your last day worked; the number of hours you worked; and your job title;
- (c) your *employer* contact and phone number;
- (d) a statement of the nature of your *disability*; and whether or not it is work-related;
- (e) your doctor's name, address and phone number.For details, you can call Guardian at 1-800-538-4583.

### Proof Of Loss

When we receive your notice, we will provide you with a claim form for filing proof of loss. This form requires data from you, the *plan sponsor*, and the *doctor(s)* treating you for your *sickness* or *injury*. Proof of loss must be given to us within the time stated in this certificate's "Accident and Health Claims Provisions." If you do not receive a claim form within 15 days of the date you sent your notice, you should send us written proof of loss without waiting for the form.

We require the items listed below as proof of loss:

- (a) During the *elimination period* and the *own occupation period*, proof of the limits on your ability to perform your *own occupation*, starting on the date you first became *disabled*. This proof is required from all *doctors* who have treated you for the cause of your *disability*.
  - After the *own occupation* period, proof of the limits on your ability to perform any *gainful work*.
- (b) Proof that you have applied for all other sources of income to which you may be entitled, that may affect your payment from this *plan*.
- (c) Proof of receipt of other income that may affect your payment from this *plan*.
- (d) Your signed authorization for release of medical and/or financial data by the sources of such data.

Proof of loss and other claim data should be submitted to:

The Guardian Life Insurance Company of America Group Long Term Disability Claims Department P.O. Box 26025 Lehigh Valley, PA 18002-6025

CGP-3-LTD2K-1.0 B380.0010

How Payments Start To start getting payments from this plan, you must meet all of the conditions listed below:

- You must (i) become disabled while insured by this plan; and (ii) remain disabled for this plan's elimination period.
- (b) You must be: (i) under a doctor's regular care for the cause of your disability, starting from the date you were first disabled; (ii) receiving medical care appropriate to the cause of your disability; and (iii) receiving medical care appropriate to any other sickness or injury which exists during your disability.
- (c) You must send us written proof of: (i) your disability; (ii) your monthly earnings prior to the start of your disability; and (iii) any earnings from work while you are disabled.

Proof of earnings may consist of: (1) copies of your U.S. Individual Income Tax Returns; (2) a statement from a certified public accountant; or (3) any other records we agree to accept.

Waiver Of Premium Premiums for this insurance are waived while you are entitled to receive a payment from this plan.

## Receiving Payments

**To Continue** To continue to receive payments from this *plan*, you must give us current proof of loss when we request it.

You must give proof that satisfies us as to the items listed below:

- (a) your continued disability;
- (b) continued regular care by a doctor that is appropriate for the cause of your disability and any other sickness or injury which exists during your disability;
- (c) earnings from work while you are disabled; and
- (d) any other income that you are entitled to receive.

You must also give us current signed authorizations for release of medical and financial data when we request it.

You must give us such items within 90 days of the date we make each such request. If you do not, we have the right to suspend or stop your payments under this plan.

Right To Request We may ask you to take part in a medical, financial or vocational assessment Medical, Financial as often as we feel is reasonably necessary. We will pay for all such Or Vocational assessments. If you do not take part in the assessment, we have the right to **Assessment** stop or suspend your payments under this *plan*.

CGP-3-LTD2K-2.0-DR

B380.0628

Payment Of We pay benefits to you if you are legally competent. If you are not, we pay **Benefits** benefits to the legal representative of your estate.

> We pay benefits once each month at the end of the period for which they are payable.

> Benefits to which you are entitled may remain unpaid at your death. Such benefits may be paid at our discretion to: (a) your estate; or (b) your spouse, parents, children, or brothers and sisters.

> CGP-3-LTD2K-2.1 B380.0015

### **All Options**

### When Benefits End

## End

When Payments Your benefits from this plan will end on the earliest of the dates shown below:

- (a) The date you are no longer disabled.
- (b) The date you earn, or are able to earn, the maximum earnings allowed while disabled under this plan.
- The date you are able to perform the major duties of your own occupation on a full-time basis with reasonable accommodation that an employer is willing to provide.
- (d) After the own occupation period, the date you are able to perform the major duties of any gainful work on a full-time basis with reasonable accommodation that an employer is willing to provide.
- (e) The date you no longer reside in the United States.
- (f) The date you die.
- The end of the maximum payment period.
- The date you fail to give us required current proof of loss. This includes taking part in any medical, financial or vocational assessment we may require.
- (i) The date you are no longer under the regular care of a doctor.
- (j) The date payments end in accord with a rehabilitation agreement.
- The date you refuse to take part in a rehabilitation program. (k)

The term "reasonable accommodation" means any modification or adjustment to: (i) a job; (ii) an employment practice; (iii) a work process; or (iv) the work place. The modification or adjustment must make it possible for a disabled person to: (1) reach the same level of performance as a similarly situated non-disabled person; or (2) enjoy equal benefits and privileges of employment as are available to a similarly situated non-disabled person. The modification or adjustment must not place an undue hardship on the employer.

CGP-3-LTD2K-3.0 B380.0019

**Maximum Payment** The maximum payment period is the longest time that benefits are paid by **Period** this *plan* for your *disability*. It is determined by the table shown below.

> But, it may be less than that shown due to the nature of your disability. See "Special Limitations."

Age when Maximum disability starts payment period

Under age 69 . . . . . . . . . . . . . . . . . 2 years, or to age 70, whichever occurs first

CGP-3-LTD2K-3.1 B380.0151

### **All Options**

Special Limitations We limit the maximum payment period, if you are disabled due to: (a) a mental or emotional condition; or (b) drug or alcohol abuse.

> The maximum payment period for all periods of disability due to mental or emotional conditions or drug or alcohol abuse is 24 months. This is a combined maximum for all such conditions and all periods of disability.

> No benefits will be paid for disability due to a mental or emotional condition or drug or alcohol abuse if you are not receiving treatment for the cause of the disability from a provider, or in a facility that is: (a) licensed by the state to provide treatment for such condition; and (b) accredited or approved by the Joint Commission on the Accreditation of Health Care Facilities or Medicare.

> If payments under this plan would end due to the limits in this section, we may extend such payments, as shown below. But, you must meet all of the following conditions: (a) you must be disabled due to a mental or emotional condition or drug or alcohol abuse; (b) you must be an inpatient in a qualified institution because of your disability; and (c) you must have been treated as an inpatient for at least 14 days in a row. In such case, we extend payments until the earliest of: (i) 90 days from the date of your discharge; (ii) the end of this plan's maximum payment period; or (iii) the date your disability ends.

> The term "qualified institution" means a legally operated hospital or other public or private facility licensed to provide inpatient medical care and treatment for the cause of your disability.

If This Plan Ends This insurance ends when the group plan ends. It also ends when this insurance is dropped from the group plan for all insureds, or for your class. If you are disabled when this insurance ends, we will treat you as if your insurance did not end. But, your benefit will be based on all of the terms of this plan.

> CGP-3-LTD2K-3.2 B380.0027

Your benefit is determined by the plan of benefits and your insured earnings in effect on the date your disability starts.

Any changes to this plan that take place while you are disabled will not affect how we determine your benefit. This is also true for any changes that take place during a period of active work that occurs between an initial period of disability and a recurring disability.

### **Determining Your Monthly Benefit**

Your *monthly benefit* is determined as shown below.

- Multiply your insured earnings by 60%. Round this amount to the nearest dollar.
- If the amount determined above is less than this plan's maximum monthly benefit, that amount is your gross monthly benefit.
  - If the amount determined above is equal to or more than this plan's maximum monthly benefit, your gross monthly benefit is equal to the maximum monthly benefit.
- From your gross monthly benefit, subtract the amount of any income listed in "Income We Integrate With" that you receive or are entitled to receive. The result is your monthly benefit.

The amount of your gross monthly benefit may be limited if the plan sponsor has not updated the amount of your insured earnings to reflect your then current insured earnings on the most recent reporting date prior to the start of your disability.

See the "Redetermination" of this *plan* for details.

CGP-3-LTD2K-4.0 B380.0033

### **All Options**

Redetermination Subject to any proof of insurability requirements of this plan, as of each December 1st, we use your then current insured earnings to set rates and to project benefit amounts and limits under this plan. However, you must be actively-at-work on a full-time basis on that date. If you are not, we do not do this until the date you return to active work on a full-time basis. But, changes in earnings will not apply to a recurring disability.

> CGP-3-LTD2K-4.2 B380.0057

### **All Options**

Income We You may receive, or be entitled to receive, income shown in the list below. **Integrate With** We will integrate your gross monthly benefit with such income to determine your monthly benefit from this plan.

- Commissions received, due to be received, or paid after disability benefits start. This includes vested and nonvested renewal commissions.
- Disability benefits from any mandated benefit act or law. This includes all temporary disability or state disability benefits required by law.

- Disability benefits from all group plans of: (1) the plan sponsor; or (2) your employer. This includes payments made by a group life insurance plan due to your disability. This does not include payments made from a group life insurance plan's: (a) accelerated death benefit; or (b) like provision that allows payment of such plan's proceeds due to terminal illness.
- Disability benefits from any other group plan.
- Income from a sick leave or salary continuance plan. This applies whether such plan is sponsored on a formal or informal basis. This includes lump sum or recurrent payments of accrued sick leave benefits.
- Benefits as shown below from: (1) the United States Social Security Act; (2) the Railroad Retirement Act; or (3) any other like U.S. or Canadian plan or act.
  - (a) All disability benefits for which: (i) you are qualified; and (ii) your spouse and children are qualified due to your *disability*;
  - (b) All unreduced retirement benefits for which: (i) you are qualified; and (ii) your spouse and children are qualified due to your qualification; and
  - (c) all reduced retirement benefits paid to: (i) you; and (ii) your spouse and children due to your receipt of such benefits.

We will integrate your *gross monthly benefit* with such benefits to which your spouse and children are entitled due to your receipt of, or qualification for, disability benefits. We do this without regard to: (a) your marital status; (b) where you live; (c) where your spouse lives; (d) where your child lives; or (e) any custody arrangements made on behalf of your child.

- Retirement plan retirement benefits funded for your benefit by: (1) the plan sponsor; or (2) your employer.
- Retirement plan disability benefits.
- Retirement benefits or retirement plan disability benefits, due to your disability, from any government plan other than those shown above.
- Benefits from: (1) a Workers' Compensation law; (2) an occupational disease law; or (3) any other act or law of like intent. This includes: (a) the Jones' Act; (b) the Longshoreman's and Harbor Workers' Compensation Act; or (c) any Maritime doctrine of Maintenance, Wages or Cure.

Payment from your *employer* as part of a termination agreement.

We integrate your gross monthly benefit with income shown above that you are entitled to receive without regard to the reason you are entitled to receive

Our right to reduce your benefit by such income shall not be negated by a transfer of claim liability to a third party. Payment by such third party by law, settlement, judgement, waiver or otherwise shall not negate our right.

CGP-3-LTD2K-4.3 B380.0629

### **All Options**

# Income

Lump Sum Income with which we integrate may be paid in a lump sum. In this case, we Payments Of Other take the equivalent monthly rate stated in the award into account when we determine your monthly benefit. If no monthly rate is given, we pro-rate the lump sum over the lesser of: (a) 60 months; or (b) the maximum payment period.

### **Cost Of Living** Freeze

You may receive a cost of living increase in other income with which we integrate. In this case, we do not further reduce your monthly benefit by the amount of such increase.

## Other Income

**Application For** You must apply for other income benefits to which you may be entitled. If these benefits are denied, you must appeal until: (a) all possible appeals have been made; or (b) we notify you that no further appeals are required.

> If we feel you are entitled to receive such income benefits, we will estimate the amount due to you and your spouse and children. We will take this estimated amount into account when we determine your monthly benefit. But, we will not take this estimated amount into account if you sign our reimbursement agreement. In this agreement you promise: (a) to apply for any benefits for which you may be eligible; (b) to appeal any denial of such benefits until all possible appeals have been made; and (c) to repay any amount we overpaid due to an award of such benefits.

> If we do reduce your gross monthly benefit by an estimated amount, we will adjust your monthly benefit when we receive written proof: (a) of the amount awarded; or (b) that the other income benefits have been denied; and no further appeals are possible. If we underpaid you, we pay the full amount of the underpayment in a lump sum.

We will assist you in applying for other income benefits.

CGP-3-LTD2K-4.4 B380.0062

**Minimum Payment** The minimum monthly payment for *disability* under this *plan* is \$50.00.

Partial Month You may be disabled for only part of a month. In this case, we compute your Payment payment as 1/30th of the benefit to which you would be entitled for the full month times the number of days you are disabled. Payment will not be made for more than 30 days in any month.

## Recovery

Overpayment If we overpaid you, you must repay us in full. We have the right to reduce your payment or apply any benefits payable, including the minimum payment, toward recovery of the overpayment.

> CGP-3-LTD2K-4.5 B380.0064

### **All Options**

### If You Work While Disabled

## During Disability

Income Earned Subject to the other terms of this plan, income earned during disability is treated as shown below while this plan pays benefits. In all cases, your insured earnings are adjusted each year by an indexing factor. See the "Indexing" section of this *plan* for how this is done.

- For each of the first 12 months after you return to work, add your gross monthly benefit and your income earned during disability.
  - If the sum is not more than 100% of your insured earnings, we do not reduce your monthly benefit for that month.
  - If the sum is more than 100% of your insured earnings, we reduce your monthly benefit for that month by the amount over 100% of your insured earnings.
- 2. For each month after 12 months of work while disabled:
  - If your income earned during disability is less than 20% of your insured earnings, we do not reduce your monthly benefit for that month.
  - (b) If your income earned during disability is 20% or more of your insured earnings, we reduce your monthly benefit for that month by 50% of your income earned during disability.

CGP-3-LTD2K-5.0 B380.0069

### **All Options**

### Maximum Income Earned During Disability

This plan limits the amount of income you may earn, or may be able to earn, and still be considered disabled.

If your income earned during disability is more than 80% of your insured earnings, payments from this plan will end. Payments from this plan will also end if you are able to earn more than 80% of your insured earnings.

In all cases, your insured earnings are adjusted each year by an indexing factor. See the "Indexing" section of this *plan* for how this is done.

CGP3-LTD2K-5.1 B380.0071

Indexing If you return to work while disabled, we adjust your insured earnings each year. We do this by means of an indexing factor. This factor increases the amount of income you may earn and still be considered disabled. This adjustment does not increase your gross monthly benefit, monthly benefit, or any other benefit under this plan.

> We make the first indexing adjustment after you: (a) have returned to work; and (b) have received 12 monthly payments in a row from this plan.

> To make the first adjustment, we multiply your insured earnings by the indexing factor for that year. To make adjustments in each later year, we multiply the amount of your last indexed insured earnings by the indexing factor for the current year.

> The indexing factor is the lesser of: (a) 10%; or (b) one-half of the percentage change in the CPI-W for the prior calendar year.

> CGP-3-LTD2K-5.2 B380.0073

### **All Options**

### Recurring Disability

Your benefits from this plan will end because you cease to be disabled. In this case, a later disability may be treated as a recurring disability. The terms listed below must be met:

- (a) You return to active work right after your benefits end;
- (b) Your disability recurs less than six months after you were last entitled to benefits;
- Your later disability is due to the same cause of, or a cause related to the cause of, your earlier disability;
- (d) This plan does not end during your return to active work;
- You do not become covered under any other similar group income replacement plan during the time you return to active work; and
- During the time you return to active work, you stay insured by this plan and premium payments are made on your behalf.
- Your benefits do not end because you have used up the maximum payment period.

Any changes in benefit or the plan which take place during your return to active work, will not apply to the recurring disability.

If the later disability is a recurring disability, you will not need to complete a new elimination period before becoming entitled to benefits. Your claim for recurring disability will be subject to the same terms of the plan as your earlier disability.

CGP-3-LTD2K-6.0 B380.0075

Social Security We may feel you are qualified for Social Security disability benefits. If so, we Assistance may offer to help you apply for them. If such benefits are under review by Social Security, we may also offer to help you keep them.

We may offer to help:

- Fill out your application for such benefits, and any related forms;
- (b) Find suitable legal counsel; and
- (c) Give medical and vocational data needed to file your claim.

You must apply for all income benefits for which you may be eligible, whether or not you use our help. Using our help does not cancel your duties shown in the "Application for Other Income" section of this plan.

### Rehabilitation And **Case Management**

Case management starts when we are notified of your disability.

We will review your disability to see if certain services are likely to help you return to gainful work. If needed, we may ask for more medical or vocational information.

When our review is complete, we may offer you a rehabilitation program. We have the right to suspend or end your monthly benefit if you do not accept it.

The rehabilitation program will start when a written rehabilitation agreement is signed by: (1) you; (2) us; and (3) your employer, if needed. The program may include, but is not limited to:

- (a) vocational assessment of your work potential;
- (b) coordination and transition planning with an employer for your return to work:
- consulting with your doctor on your return to work and need for accommodations;
- (d) training in job seeking skills and resume preparation;
- (e) retraining;
- child care expense aid; and (f)
- aid in worksite alteration made to comply with the Americans with Disabilities Act. This includes a one-time payment of up to \$2,500.00.

We have the right to determine which services are appropriate.

If you accept the rehabilitation agreement, we will pay an enhanced benefit. The enhanced benefit will be 110% of the monthly benefit that would otherwise be paid. This enhanced benefit will be payable as of the first monthly benefit after the rehabilitation program starts.

We stop paying the enhanced benefit on the earliest of:

- (a) The date your benefits from this *plan* end,
- (b) The date you violate the terms of the *rehabilitation agreement*;

- The date you end the rehabilitation program; and (c)
- (d) The date the *rehabilitation agreement* ends.

If you end a rehabilitation program without our consent, you must repay any enhanced benefits paid.

CGP-3-LTD2K-8.0 B380.0089

### **All Options**

### **Pre-Existing Conditions**

**Pre-Existing** A pre-existing condition is a *sickness* or *injury*, including all related conditions Conditions and complications, for which, in the look back period, you:

- (a) receive advice or treatment from a doctor;
- (b) take prescribed drugs; or
- (c) receive other medical care or treatment, including consultation with a doctor.

You may have been prescribed drugs by a doctor for a condition to be taken during the look back period. In that case, such condition or a related condition will be considered pre-existing.

The "look back period" is the three months before the latest of: (a) the effective date of your insurance under this plan; (b) the effective date of a change that increases the benefits payable by this plan; and (c) the effective date of a change in your benefit election that increases the benefit payable by this plan.

A pregnancy that exists on the date your insurance under this plan starts is also a pre-existing condition.

No benefits are payable for *disability* due to a pre-existing condition; unless the disability starts after the date you are insured under this plan for 12 months in a row.

You may become disabled due to a pre-existing condition after: (a) a change which provides for an increase in the benefits payable by this plan; or (b) a change in your benefit election which increases the benefit payable by this plan. In this case, your benefit will be limited to the amount that would have been payable had the change not taken place. This limit does not apply if your disability starts after the change has been in force for 12 months in a row.

We do not cover any disability that starts before your insurance under this

CGP-3-LTD2K-9.0 B380.0561

## Credit

Prior Coverage If this plan replaces a similar income replacement plan the plan sponsor had with another insurer, the pre-existing condition provision may not apply to you. This *plan* must start within 62 days after the old plan ends.

> We credit any time used to meet the old plan's pre-existing condition provision toward meeting this plan's pre-existing condition provision. If the old plan did not have a pre-existing condition provision, we credit any time you were covered under the old plan toward meeting this plan's pre-existing condition provision. We do this if: (a) you were covered under the old plan when it ended; and (b) you are actively-at-work and enroll for insurance on the effective date of this plan.

> But, we limit the maximum monthly benefit under this plan if: (a) it is more than the old plan's maximum; (b) you become disabled due to a pre-existing condition; and (c) this plan pays benefits for such disability because we credit time as explained above. In this case, we limit the maximum monthly benefit to an amount equal to the old plan's maximum.

We deduct all payments made by the old plan under an extension provision.

Also, you may have been covered under a group disability insurance plan or an employer-provided disability plan prior to your enrollment in this plan. When this happens, we may credit any time you were covered under the prior plan toward meeting this plan's pre-existing condition provision. To determine if a condition is pre-existing, we go back to the date your coverage under the prior plan started. We do this if: (a) the prior plan was substantially similar to this plan; (b) your active full-time service with the employer starts within 30 days of the date your coverage under the prior plan ended; and (c) you enroll in this plan within 31 days of the date you first become eligible under this plan. If the plan sponsor has included an eligibility waiting period in the plan, you must still meet it before becoming insured under this plan.

CGP-3-LTD2K-9.1-SC B380.0631

### **All Options**

### Not Covered

**Exclusions** This *plan* does not pay benefits for *disability* caused by, or related to:

- (a) declared or undeclared war, act of war, or armed aggression;
- (b) service in the armed forces, National Guard, or military reserves of any state or country;
- (c) your taking part in a riot or civil disorder;
- your commission of, or attempt to commit a crime;
- (e) your being engaged in an illegal occupation; or
- intentional self-inflicted injuries.

We do not pay any benefits for any period of disability:

(1) during which you are not receiving regular care by a doctor;

- during which you are not receiving medical care appropriate to the cause of your disability and any other sickness or injury which exists during your disability;
- (3) which starts before you are insured by this *plan*; or
- (4) during which your loss of earnings is not solely due to your disability.

CGP-3-LTD2K-10.0-PA B380.0534

### **All Options**

### **Definitions**

Active Work, You are able to perform and are performing all of the regular duties of your Actively-At-Work Or work for your employer, on a full-time basis at: (a) one of your employer's Actively Working usual places of business; (b) some place where your employer's business requires you to travel; or (c) any other place you and your employer have agreed on for your work.

> CGP-3-LTD2K-12.0 B380.0098

### **All Options**

### CPI-W

That part of the United States Department of Labor Consumer Price Index that measures the relative value of the cost of a typical urban wage earner's purchase of certain goods and services. The change in cost is expressed as a percentage of the cost of those goods and services in a base period. When we compute the change in CPI-W, we use the value of the CPI-W published in December of that year and the value published in December of the prior year. If the Department of Labor stops publishing the CPI-W, we have the right to use some other similar standard.

CGP-3-LTD2K-12.2 B380.0100

### **All Options**

## Disabled

Disability Or These terms mean you have physical, mental or emotional limits caused by a current sickness or injury. And, due to these limits, you are not able to perform the major duties of your own occupation or any gainful work as shown below:

- During the elimination period and the own occupation period, you are not able to perform, on a full-time basis, the major duties of your own occupation.
- (2) After the end of the own occupation period, you are not able to perform, on a full-time basis, the major duties of any gainful work.

You are not disabled if you earn, or are able to earn, more than this plan's maximum allowed income earned during disability.

You may be required, on average, to work more than 40 hours per week. In this case, you are not disabled if you are able to work for 40 hours per week.

Loss of a professional or occupational license will not, in itself, constitute disability.

CGP-3-LTD2K-12.3 B380.0102

### **All Options**

Doctor Any medical practitioner we are required by law to recognize. He or she must: (a) be properly licensed or certified by the laws of the state where he or she practices; and (b) provide services that are within the lawful scope of his or her practice. We do not recognize you, or your spouse, child, parent, sibling, or business associate, as a doctor with respect to your claim for this plan's benefits.

### Elimination Period

The period of time you must be disabled, due to a covered disability, before this *plan's* benefits are payable.

Any days during which you return to active work will not count toward the elimination period. The elimination period will be extended by one day for each day of active work. If you become eligible under any other similar group income replacement plan while you are at active work, you will not be entitled to benefits from this plan.

Employer The business entity that employs you and is: (a) the plan sponsor; or (b) associated with the plan sponsor.

> CGP-3-LTD2K-12.10 B380.0112

### **All Options**

Gainful Work Work for which you are, or may become, qualified by: (a) training; (b) education; or (c) experience. Such work must also be consistent with the level of your insured earnings.

Government Plan Any of the following: (1) the United States Social Security Act; (2) the Railroad Retirement Act; (3) the Canadian Pension Plan; or (4) any other plan provided under the laws of a state, province or any other political subdivision. It also includes: (a) any public employee retirement plan; or (b) any plan provided in place of the above named plan or acts. It does not include: (i) any Workers' Compensation Act or similar law; (ii) the Jones' Act; (iii) the Longshoreman's and Harbor Workers' Compensation Act; or (iv) the Maritime Doctrine of Maintenance, Wages, or Cure.

## **Gross Monthly**

This plan's monthly benefit before it is integrated with other income and Benefit earnings.

## During Disability

**Income Earned** The monthly income you earn from working while disabled. It includes any income you earn while disabled but which is returned to your employer, partnership, or any other similar business arrangement to cover any business or overhead expenses.

A bodily injury due to an accident that occurs, independent of all other causes, while you are insured by this plan. We will cover a disability caused by an injury when the disability starts within 90 days of the date of such injury.

CGP-3-LTD2K-12.11 B380.0114

### **All Options**

**Insured Earnings** Only your earnings from the *employer* will be included as *insured earnings*.

The full amount of your insured earnings is used to calculate benefit amounts and limits under this plan. We base all calculations on the amount of your insured earnings as reported by the plan sponsor on the most current reporting date prior to the start of your disability. See the "Redetermination" of this plan.

Insured earnings includes your contributions deposited into a cash or deferred compensation plan, or salary reduction plan, qualified under IRC Section 401(k), 403(b) or 457. Earnings based on excluded income and employer contributions deposited into such 401(k), 403(b) or 457 plan are excluded.

For all covered persons, insured earnings means your rate of monthly earnings, excluding bonuses, commissions, expense accounts, and any other extra compensation, as reported by the plan sponsor. If you are paid hourly, we calculate monthly earnings based on actual hours worked or billed in the two months before the start of your disability. We do not include pay for hours worked or billed over 40 per week. Such earnings are multiplied by 4.333.

CGP-3-LTD2K-12.12 B380.0126

### **All Options**

## Period

**Maximum Payment** The longest time that benefits are paid by this *plan*.

## Conditions

Mental Or Emotional Include, but are not limited to: (a) neurosis; (b) psychoneurosis; (c) psychosis; (d) psychopathy; and (e) any other mental or emotional disorder, including those caused by chemical imbalance.

Monthly Benefit This plan's gross monthly benefit reduced by other income. If you are working while disabled, your monthly benefit will be further reduced based on the amount of your income earned during disability. See the "If You Work While Disabled" provision of this *plan* for how this is done.

> CGP-3-LTD2K-12.13 B380.0129

No-Fault Motor A motor vehicle plan that pays disability or medical benefits no matter who **Vehicle Coverage** was at fault in an accident.

Own Occupation Your occupation as done in the general labor market in the national economy. To determine the duties and requirements of your own occupation, we use: (a) the job description provided by the plan sponsor; and (b) the duties and requirements of that occupation as shown in the most recent version of the Dictionary of Occupational Titles. That document is published by the Department of Labor. If the Department stops publishing that document, we have the right to use some other similar standard.

### Plan Sponsor

The employer, association, union, trustee, or other group to which this plan is issued.

### Recurring Disability

A later disability that: (a) is related to an earlier disability for which this plan paid benefits; and (b) meets the conditions described in "Recurring Disability."

### Regular Care

You are being treated by, or in consultation with, a doctor at a frequency that is consistent with your condition. The requirement for regular care does not apply if you have reached your maximum point of recovery yet are still disabled under the terms of this plan.

CGP-3-LTD2K-12.14 B380.0133

### **All Options**

Rehabilitation A formal agreement between; (a) you; (b) us; and (c) your employer, if Agreement needed. It outlines the rehabilitation program in which you agree to take part.

**Rehabilitation** A program of work or job-related training for you that we approve in writing. **Program** Its aim is to restore your wage earning abilities.

Retirement Plan A defined benefit or defined contribution plan funded wholly or in part by the employer's deposits for your benefit. The term does not include: (a) profit sharing plans; (b) thrift plans; (c) non-qualified deferred compensation plans: (d) individual retirement accounts; (e) tax sheltered annuities; or (f) stock ownership plans.

> Retirement Plan "retirement benefits" are lump sum or periodic payments at normal or early retirement. Some retirement plans make payments for disability (as defined by those plans) that start before normal retirement age. When such payments reduce the amount that would have been paid at normal retirement age, they are retirement benefits. When such payments do not reduce the normal retirement amount, they are "disability benefits."

**Sickness** An illness or disease. Pregnancy is treated as a sickness under this plan.

## Guardian

We, Us, And The Guardian Life Insurance Company of America.

**You** The person insured by this *plan*.

CGP-3-LTD2K-12.15

B380.0135

### **ELIGIBILITY FOR DENTAL COVERAGE**

B489.0002

### All Options

### **Employee Coverage**

Eligible Employees To be eligible for employee coverage you must be an active full-time employee. And you must belong to a class of employees covered by this plan.

### Other Conditions

If you must pay all or part of the cost of employee coverage, we won't insure you until you enroll and agree to make the required payments. If you do this: (a) more than 31 days after you first become eligible; or (b) after you previously had coverage which ended because you failed to make a required payment, we consider you to be a late entrant.

If you initially waived dental coverage under this plan because you were covered under another group plan, and you now elect to enroll in the dental coverage under this plan, the Penalty for Late Entrants provision will not apply to you with regard to dental coverage provided your coverage under the other plan ends due to one of the following events: (a) termination of your spouse's employment; (b) loss of eligibility under your spouse's plan; (c) divorce; (d) death of your spouse; or (e) termination of the other plan.

But you must enroll in the dental coverage under this plan within 30 days of the date that any of the events described above occur.

CGP-3-EC-90-1.0 B489.0122

### **All Options**

## **Coverage Starts**

When Your Employee benefits are scheduled to start on your effective date.

But you must be actively at work on a full-time basis on the scheduled effective date. And you must have met all of the applicable conditions explained above, and any applicable waiting period. If you are not actively at work on the date your insurance is scheduled to start, we will postpone your coverage until the date you return to active full-time work.

Sometimes, your effective date is not a regularly scheduled work day. But coverage will still start on that date if you were actively at work on a full-time basis on your last regularly scheduled work day.

CGP-3-EC-90-2.0 B489.0070

When Your Your coverage ends on the date your active full-time service ends for any Coverage Ends reason, other than disability. Such reasons include death, retirement, layoff, leave of absence and the end of employment.

> It also ends on the date you stop being a member of a class of employees eligible for insurance under this plan, or when this plan ends for all employees. And it ends when this plan is changed so that benefits for the class of employees to which you belong ends.

> If you are required to pay all or part of the cost of this coverage and you fail to do so, your coverage ends. It ends on the last day of the period for which you made the required payments, unless coverage ends earlier for other reasons.

> Read this booklet carefully if your coverage ends. You may have the right to continue certain group benefits for a limited time.

> CGP-3-EC-90-3.0 B489.0087

### **All Options**

### Dependent Coverage

B200.0271

### **All Options**

## For Dependent Dental Benefits

Eligible Dependents Your eligible dependents are: (a) your legal spouse; (b) your unmarried dependent children who are under age 20; and (c) your unmarried dependent children from age 20 until their 26th birthday, who are enrolled as full-time students at accredited schools.

> An unmarried dependent child who is not able to remain enrolled as a full-time student due to a medically necessary leave of absence may continue to be an eligible dependent until the earlier of: (a) the date that is one year after the first day of the medically necessary leave of absence; or (b) the date on which coverage would otherwise end under this plan. You must provide written certification by a treating physician which states that the child is suffering from a serious illness or injury and that the leave of absence is *medically necessary*.

> CGP-3-DEP-90-2.0 B489.0301

### **All Options**

## And Step-Children

Adopted Children Your "unmarried dependent children" include your legally adopted children and, if they depend on you for most of their support and maintenance, your step-children. We treat a child as legally adopted from the time the child is placed in your home for the purpose of adoption. We treat such a child this way whether or not a final adoption order is ever issued.

Dependents Not We exclude any dependent who is insured by this plan as an employee. And **Eligible** we exclude any dependent who is on active duty in any armed force.

> CGP-3-DEP-90-3.0 B264.0007

Handicapped You may have an unmarried child with a mental or physical handicap, or Children developmental disability, who can't support himself or herself. Subject to all of the terms of this coverage and the plan, such a child may stay eligible for dependent benefits past this coverage's age limit.

> The child will stay eligible as long as he or she stays unmarried and unable to support himself or herself, if: (a) his or her conditions started before he or she reached this coverage's age limit; (b) he or she became insured by this coverage before he or she reached the age limit, and stayed continuously insured until he or she reached such limit; and (c) he or she depends on you for most of his or her support and maintenance.

> But, for the child to stay eligible, you must send us written proof that the child is handicapped and depends on you for most of his or her support and maintenance. You have 31 days from the date the child reaches the age limit to do this. We can ask for periodic proof that the child's condition continues. But, after two years, we can't ask for this proof more than once a year.

The child's coverage ends when yours does.

CGP-3-DEP-90-4.0 B449.0042

### **All Options**

# Penalty

Waiver Of Dental If you initially waived dental coverage for your spouse or eligible dependent Late Entrants children under this plan because they were covered under another group plan, and you now elect to enroll them in the dental coverage under this plan, the Penalty for Late Entrants provision will not apply to them with regard to dental coverage provided their coverage under the other plan ends due to one of the following events: (a) termination of your spouse's employment; (b) loss of eligibility under your spouse's plan; (c) divorce; (d) death of your spouse; or (e) termination of the other plan.

> But you must enroll your spouse or eligible dependent children in the dental coverage under this plan within 30 days of the date that any of the events described above occur.

> In addition, the Penalty for Late Entrants provision for dental coverage will not apply to your spouse or eligible dependent children if: (a) you are under legal obligation to provide dental coverage due to a court-order; and (b) you enroll them in the dental coverage under this plan within 30 days of the issuance of the court-order.

> CGP-3-DEP-90-5.0 B200.0749

### **All Options**

## Coverage Starts

When Dependent In order for your dependent coverage to begin you must already be insured for employee coverage or enroll for employee and dependent coverage at the same time. Subject to the "Exception" stated below and to all of the terms of this plan, the date your dependent coverage starts depends on when you elect to enroll your initial dependents and agree to make any required payments.

> If you do this on or before your eligibility date, the dependent's coverage is scheduled to start on the later of your eligibility date and the date you become insured for employee coverage.

If you do this within the enrollment period, the coverage is scheduled to start on the later of the date you sign the enrollment form; and the date you become insured for employee coverage.

If you do this after the enrollment period ends, each of your initial dependents is a late entrant and is subject to any applicable late entrant penalties. The dependent's coverage is scheduled to start on the date you sign the enrollment form.

Once you have dependent coverage for your initial dependents, you must notify us when you acquire any new dependents and agree to make any additional payments required for their coverage.

If you do this within 31 days of the date the newly acquired dependent becomes eligible, the dependent's coverage will start on the date the dependent first becomes eligible. If you fail to notify us on time, the newly acquired dependent, when enrolled, is a late entrant and is subject to any applicable late entrant penalties. The late entrant's coverage is scheduled to start on the date you sign the enrollment form.

CGP-3-DEP-90-6.0 B489.0060

### **All Options**

**Exception** If a dependent, other than a newborn child, is confined to a hospital or other health care facility; or is home-confined; or is unable to carry out the normal activities of someone of like age and sex on the date his dependent benefits would otherwise start, we will postpone the effective date of such benefits until the day after his discharge from such facility; until home confinement ends; or until he resumes the normal activities of someone of like age and sex.

> CGP-3-DEP-90-7.0 B200.0692

### **All Options**

### Newborn Children

We cover your newborn child from the moment of his or her birth if you are already covered for dependent child coverage when the child is born. If you do not have dependent coverage when the child is born, we cover the child for the first 31 days from the moment of birth. To continue the child's coverage past the 31 days, you must enroll the child and agree to make any required premium payments within 31 days of the date the child is born. If you fail to do this, the child's coverage will end and once the child is enrolled, the child is a late entrant, is subject to any applicable late entrant penalties, and will be covered as of the date you sign the enrollment form.

We treat your adopted child as a newborn child if: (a) he or she was adopted within 31 days of his or her birth; or (b) adoption proceedings were started within 31 days of his or her birth, and you have legal custody of such child.

CGP-3-DEP-90-8.0 B489.0021

## Coverage Ends

When Dependent Dependent coverage ends for all of your dependents when your coverage ends. But if you die while insured, we'll automatically continue dependent benefits for those of your dependents who were insured when you died. We'll do this for six months at no cost, provided: (a) the group plan remains in force; (b) the dependents remain eligible dependents; and (c) in the case of a spouse, the spouse does not remarry.

> If a surviving dependent elects to continue his or her dependent benefits under this plan's "Federal Continuation Rights" provision, or under any other continuation provision of this plan, if any, this free continuation period will be provided as the first six months of such continuation. Premiums required to be paid by, or on behalf of a surviving dependent will be waived for the first six months of continuation, subject to restrictions (a), (b) and (c) above. After the first six months of continuation, the remainder of the continuation period, if any, will be subject to the premium requirements, and all of the terms of the "Federal Continuation Rights" or other continuation provisions.

> Dependent coverage also ends for all of your dependents when you stop being a member of a class of employees eligible for such coverage. And it ends when this plan ends, or when dependent coverage is dropped from this plan for all employees or for an employee's class.

> If you are required to pay all or part of the cost of dependent coverage, and you fail to do so, your dependent coverage ends. It ends on the last day of the period for which you made the required payments, unless coverage ends earlier for other reasons.

> An individual dependent's coverage ends when he or she stops being an eligible dependent. This happens to a child at 12:01 a.m. on the date the child attains this coverage's age limit, when he or she marries, or when a step-child is no longer dependent on you for support and maintenance. It happens to a spouse when a marriage ends in legal divorce or annulment.

> Read this plan carefully if dependent coverage ends for any reason. Dependents may have the right to continue certain group benefits for a limited time.

> CGP-3-DEP-90-9.0 B489.0048

### **DENTAL HIGHLIGHTS**

This page provides a quick guide to some of the Dental Expense Insurance *plan* features which people most often want to know about. But it's not a complete description of your Dental Expense Insurance *plan*. Read the following pages carefully for a complete explanation of what we pay, limit and exclude.

### PPO Benefit Year Cash Deductible for Non-Orthodontic Services

For Group I Services	None
For Group II and III Services	\$50.00
	for each covered person

### Non-PPO Benefit Year Cash Deductible for Non-Orthodontic Services

For Group I Services	None
For Group II and III Services	\$50.00
	for each covered person

CGP-3-DENT-HL-90 B497.0070

### **All Options**

### • Payment Rates for Services Furnished by a Preferred Provider:

For Group I Services	 100%
For Group II Services	 100%
For Group III Services	 60%

### Payment Rates for Services Not Furnished by a Preferred Provider:

For Group I Services	100%
For Group II Services	. 80%
For Group III Services	. 50%

CGP-3-DENT-HL-90 B497.0088

### **All Options**

### • Benefit Year Payment Limit for Non-Orthodontic Services

For Group I, II and III Services ............................ Up to \$1,000.00

**Note:** A covered person may be eligible for a rollover of a portion of his or her unused Benefit Year Payment Limit for Non-Orthodontic Services. See "Rollover of Benefit Year Payment Limit for Non-Orthodontic Services" for details.

CGP-3-DENT-HL-90 B497.1431

DentalGuard Benefits for services provided by a preferred provider in the plus program Preferred Plus ("DentalGuard Preferred Plus Providers") will be reimbursed based on the non-preferred provider (Non-PPO) payment rates, deductibles, benefit year and lifetime payment limits, frequency and age limitations, coverages and exclusions.

> CGP-3-DENT-HL-90 B497.2458

### **All Options**

Group Enrollment A group enrollment period is held each year. The group enrollment period is Period a time period agreed to by your employer and us. During this period, you may elect to enroll in dental insurance under this plan. Coverage starts on the first day of the month that next follows the date of enrollment. You and your eligible dependents are not subject to late entrant penalties if you enroll during the group enrollment period.

> CGP-3-DENT-HLTS B497.2407

### **DENTAL EXPENSE INSURANCE**

This insurance will pay many of a *covered person*'s dental expenses. We pay benefits for covered charges incurred by a *covered person*. What we pay and terms for payment are explained below.

CGP-3-DG2000 B498.0007

### **All Options**

# DentalGuard Preferred - This Plan's Dental Preferred Provider Organization

This *plan* is designed to provide high quality dental care while controlling the cost of such care. To do this, the *plan* encourages a *covered person* to seek dental care from *dentists* and dental care facilities that are under contract with *Guardian's dental preferred provider organization (PPO)*, which is called DentalGuard Preferred.

The dental PPO is made up of *preferred providers* in a covered person's geographic area. Use of the dental PPO is voluntary. A *covered person* may receive dental treatment from any dental provider he or she chooses. And he or she is free to change providers anytime.

This *plan* usually pays a higher level of benefits for covered treatment furnished by a *preferred provider*. Conversely, it usually pays less for covered treatment furnished by a *non-preferred provider*.

When an *employee* enrolls in this *plan*, he or she and his or her dependents receive a dental plan ID card and information about current *preferred providers*.

A covered person must present his or her ID card when he or she uses a preferred provider. Most preferred providers prepare necessary claim forms for the covered person, and submit the forms to us. We send the covered person an explanation of this plan's benefit payments, but any benefit payable by us is sent directly to the preferred provider.

What we pay is based on all of the terms of this *plan*. Please read this *plan* carefully for specific benefit levels, deductibles, *payment rates* and *payment limits*.

A *covered person* may call the Guardian at the number shown on his or her ID card should he or she have any questions about this *plan*.

CGP-3-DGY2K-PPO B498.0151

If a covered person uses the services of a preferred provider, covered charges are the charges listed in the fee schedule the preferred provider has agreed to accept as payment in full, for the dental services listed in this plan's List of Covered Dental Services.

If a covered person uses the services of a non-preferred provider, covered charges are reasonable and customary charges for the dental services listed in this plan's List of Covered Dental Services.

To be covered by this *plan*, a service must be: (a) necessary; (b) appropriate for a given condition; and (c) included in the List of Covered Dental Services.

We may use the professional review of a *dentist* to determine the appropriate benefit for a dental procedure or course of treatment.

By reasonable, we mean the charge is the *dentist's* usual charge for the service furnished. By customary, we mean the charge made for the given dental condition isn't more than the usual charge made by most other *dentists*. But, in no event will the covered charge be greater than the 90th percentile of the prevailing fee data for a particular service in a geographic area.

When certain comprehensive dental procedures are performed, other less extensive procedures may be performed prior to, at the same time or at a later date. For benefit purposes under this *plan*, these less extensive procedures are considered to be part of the more comprehensive procedure. Even if the *dentist* submits separate bills, the total benefit payable for all related charges will be limited to the maximum benefit payable for the more comprehensive procedure. For example, osseous surgery includes the procedure scaling and root planing. If the scaling and root planing is performed one or two weeks prior to the osseous surgery, we may only pay benefits for the osseous surgery.

We only pay benefits for covered charges incurred by a *covered person* while he or she is insured by this *plan*. A covered charge for a crown, bridge or cast restoration is incurred on the date the tooth is initially prepared. A covered charge for any other *dental prosthesis* is incurred on the date the first master impression is made. A covered charge for root canal treatment is incurred on the date the pulp chamber is opened. All other covered charges are incurred on the date the services are furnished. If a service is started while a *covered person* is insured, *we'll* only pay benefits for services which are completed within 31 days of the date his or her coverage under this *plan* ends.

CGP-3-DGY2K-CC B498.0240

### **Alternate Treatment**

If more than one type of service can be used to treat a dental condition, we have the right to base benefits on the least expensive service which is within the range of professionally accepted standards of dental practice as determined by us. For example, in the case of bilateral multiple adjacent teeth, or multiple missing teeth in both quadrants of an arch, the benefit will be based on a removable partial denture. In the case of a composite filling on a posterior tooth, the benefit will be based on the corresponding amalgam filling benefit.

### **Proof Of Claim**

So that we may pay benefits accurately, the *covered person* or his or her *dentist* must provide *us* with information that is acceptable to *us*. This information may, at *our* discretion, consist of radiographs, study models, periodontal charting, narratives or other diagnostic materials that document *proof of claim* and support the necessity of the proposed treatment. If we don't receive the necessary information, we may pay no benefits, or minimum benefits. However, if we receive the necessary information within 15 months of the date of service, we will redetermine the *covered person's* benefits based on the new information.

CGP-3-DGY2K-AT B498.0002

### **All Options**

### **Pre-Treatment Review**

When the expected cost of a proposed course of treatment is \$300.00 or more, the *covered person's dentist* should send us a treatment plan before he or she starts. This must be done on a form acceptable to *Guardian*. The treatment plan must include: (a) a list of the services to be done, using the American Dental Association Nomenclature and codes; (b) the itemized cost of each service; and (c) the estimated length of treatment. In order to evaluate the treatment plan, dental radiographs, study models and whatever else will document the necessity of the proposed course of treatment, must be sent to *us*.

We review the treatment plan and estimate what we will pay. We will send the estimate to the covered person and/or the covered person's dentist. If the treatment plan is not consistent with accepted standards of dental practice, or if one is not sent to us, we have the right to base our benefit payments on treatment appropriate to the covered person's condition using accepted standards of dental practice.

The covered person and his or her dentist have the opportunity to have services or a treatment plan reviewed before treatment begins. Pre-treatment review is not a guarantee of what we will pay. It tells the covered person, and his or her dentist, in advance, what we would pay for the covered dental services listed in the treatment plan. But, payment is conditioned on: (a) the services being performed as proposed and while the covered person is insured; and (b) the deductible, payment rate and payment limits provisions, and all of the other terms of this plan.

Emergency treatment, oral examinations, evaluations, dental radiographs and teeth cleaning are part of a course of treatment, but may be done before the pre-treatment review is made.

We won't deny or reduce benefits if pre-treatment review is not done. But what we pay will be based on the availability and submission of proof of claim.

CGP-3-DGY2K-PTR B498.0004

### **All Options**

### **Benefits From Other Sources**

Other plans may furnish benefits similar to the benefits provided by this plan. For instance, you may be covered by this plan and a similar plan through your spouse's employer. You may also be covered by this plan and a medical plan. In such instances, we coordinate our benefits with the benefits from that other plan. We do this so that no one gets more in benefits than the charges he or she incurs. Read "Coordination of Benefits" to see how this works.

CGP-3-DGY2K-OS B498.0005

### **All Options**

### The Benefit Provision - Qualifying For Benefits

CGP-3-DGY2K-BEN B498.0072

### **All Options**

Waiting Periods For (This provision applies only to covered persons whose scheduled Certain Services dental effective date under this plan is after January 1, 2014.)

> During the first 12 months that a covered person is covered by this plan, we won't pay for the following services:

### All Group III Services.

Charges for the services we don't cover under this provision are not considered to be covered charges under this plan, and therefore can't be used to meet this plan's deductibles.

This provision does not apply to late entrants. A late entrant is a person who: (a) becomes covered by this dental plan more than 31 days after he or she is eligible; or (b) becomes covered again, after his or her coverage lapsed because he or she did not make required payments. Please see the "Penalties For Late Entrants" part of this plan for details on what services are not covered if a person is a late entrant.

CGP-3-DGY2K-WP B498.0107

### **All Options**

## **Entrants**

Penalty For Late During the first 6 months that a late entrant is covered by this plan, we won't pay for the following services:

All Group II Services.

During the first 24 months a late entrant is covered by this plan, we won't pay for the following services:

All Group III Services.

Charges for the services we don't cover under this provision are not considered to be covered charges under this plan, and therefore can't be used to meet this plan's deductibles.

We don't apply a late entrant penalty to covered charges incurred for services needed solely due to an injury suffered by a covered person while insured by this plan.

A late entrant is a person who: (a) becomes covered by this dental plan more than 31 days after he or she is eligible; or (b) becomes covered again, after his or her coverage lapsed because he or she did not make required payments.

CGP-3-DGY2K-LE B498.0229

### How We Pay Benefits For Group I, II And III Non-Orthodontic Services

**How We Pay** There is no deductible for Group I services. We pay for Group I covered ts For Group charges at the applicable payment rate.

A benefit year deductible of \$50.00 applies to Group II and III services provided by a preferred provider. A benefit year deductible of \$50.00 applies to Group II and III services provided by a non-preferred provider. Each covered person must have covered charges from these service groups which exceed each applicable deductible before we pay him or her any benefits for such charges. These charges must be incurred while the covered person is insured.

Covered charges used to satisfy a *covered person*'s Non-PPO deductible are also credited toward his or her PPO deductible. And covered charges used to satisfy a *covered person*'s PPO deductible are also credited toward his or her Non-PPO deductible.

Once a *covered person* meets the deductible, we pay for his or her Group II and III covered charges above that amount at the applicable *payment rate* for the rest of that *benefit year*.

CGP-3-DGY2K-BP B498.0177

### **All Options**

All covered charges must be incurred while insured. And we limit what we pay each benefit year to \$1,000.00.

CGP-3-DGY2K-BP B498.0192

### **All Options**

### The Benefit Provision - Qualifying For Benefits

A covered person may be eligible for a rollover of a portion of his or her unused benefit year payment limit for Group I, II and III Non-Orthodontic Services. See "Rollover of Benefit Year Payment Limit for Group I, II and III Services" for details.

CGP-3-DG-ROLL-04-2.1 B498.2041

### **All Options**

# Rollover of Benefit Year Payment Limit for Group I, II and III Non-Orthodontic Services

A covered person may be eligible for a rollover of a portion of his or her unused benefit year payment limit for Group I, II and III Non-Orthodontic Services, as follows:

If a covered person submits at least one claim for covered charges during a benefit year and, in that benefit year, receives benefits that are in excess of any deductible or co-pay fees, and that, in total, do not exceed the Rollover Threshold, he or she may be entitled to a Reward.

# Rollover of Benefit Year Payment Limit for Group I, II and III Non-Orthodontic Services (Cont.)

Note: If all of the benefits that a covered person receives in a benefit year are for services provided by a preferred provider, he or she may be entitled to a greater Reward than if any of the benefits are for services of a non-preferred provider.

Rewards can accrue and are stored in the covered person's Bank. If a covered person reaches his or her benefit year payment limit for Group I, II and III Non-Orthodontic Services, we pay benefits up to the amount stored in the covered person's Bank. The amount of Reward stored in the Bank may not be greater than the Bank Maximum.

A covered person's Bank may be eliminated, and the accrued Reward lost, if he or she has a break in coverage of any length of time, for any reason.

The amounts of this *plan's Rollover Threshold, Reward,* and *Bank Maximum* are:

•	Rollover Threshold	\$500.00
•	Reward (if all benefits are for services provided by a preferred provider)	\$350.00
•	Reward (if any benefits are for services provided by a non-preferred provider)	\$250.00
•	Bank Maximum	1 000 00

If this *plan's* dental coverage first becomes effective in October, November or December, this rollover provision will not apply until January 1 of the first full *benefit year*. And, if the effective date of a *covered person's* dental coverage is in October, November or December, this rollover provision will not apply to the covered person until January 1 of the next full *benefit year*. In either case:

- only claims incurred on or after January 1 will count toward the Rollover Threshold; and
- Rewards will not be applied to a covered person's Bank until the benefit year that starts one year from the date the rollover provision first applies.

If charges for any dental services are not payable for a *covered person* for a period set forth in the provision of this *plan* called Penalty for Late Entrants and Waiting Periods for Certain Services, this rollover provision will not apply to the *covered person* until the end of such period. And, if such period ends within the three months prior to the start of this plan's next *benefit year*, this rollover provision will not apply to the *covered person* until the next *benefit year*, and:

- only claims incurred on or after the start of the next benefit year will count toward the Rollover Threshold; and
- Rewards will not be applied to a covered person's Bank until the benefit year that starts one year from the date the rollover provision first applies.

Definitions of terms used in this provision:

### Rollover of Benefit Year Payment Limit for Group I, II and III Non-Orthodontic Services (Cont.)

"Bank" means the amount of a covered person's accrued Reward.

"Bank Maximum" means the maximum amount of Reward that a covered person can store in his or her Bank.

"Reward" means the dollar amount which may be added to a covered person's Bank when he or she receives benefits in a benefit year that do not exceed the Rollover Threshold.

"Rollover Threshold" means the maximum amount of benefits that a covered person can receive during a benefit year and still be entitled to receive a Reward.

CGP-3-DG-ROLL-04-2 B498.2037

### **All Options**

Non-Orthodontic A covered family must meet no more than three individual benefit year Family Deductible deductibles in any benefit year. Once this happens, we pay benefits for Limit covered charges incurred by any covered person in that covered family, at the applicable payment rate for the rest of that benefit year. The charges must be incurred while the person is insured. What we pay is based on this plan's payment limits and to all of the terms of this plan.

> CGP-3-DGY2K-FL B498.0073

### **All Options**

**Payment Rates** Benefits for covered charges are paid at the following *payment rates*:

Benefits for Group I Services performed by a preferred provider	100%
Benefits for Group I Services performed by a non-preferred provider	100%
Benefits for Group II Services performed by a preferred provider	100%
Benefits for Group II Services performed by a non-preferred provider	80%
Benefits for Group III Services performed by a preferred provider	60%
Benefits for Group III Services performed by a non-preferred provider	50%
CGP-3-DGY2K-PR B49	8.0078

### **After This Insurance Ends**

We don't pay for charges incurred after a covered person's insurance ends. But, subject to all of the other terms of this plan, we'll pay for the following if the procedure is finished in the 31 days after a covered person's insurance under this plan ends: (a) a bridge or cast restoration, if the tooth or teeth are prepared before the covered person's insurance ends; (b) any other dental prosthesis, if the master impression is made before the covered person's insurance ends; and (c) root canal treatment, if the pulp chamber is opened before the covered person's insurance ends.

CGP-3-DGY2K-END B498.0234

### **All Options**

### Plus Services Program

If *you* receive dental services from a *Plus* provider in accordance with the terms of this program, *you* may receive additional benefits.

A *Plus* provider is a *non-preferred provider* who is listed in the online directory of *Plus* Providers at www.guardianlife.com.

The *Plus provider* must be listed in the Directory of *Plus* Providers on the date the *covered services* are provided. *Plus providers* may be removed from the list without prior notice at Guardian's discretion.

To be covered under this program, a service must be: (a) necessary; (b) appropriate for a given condition; and (c) included in the List of Covered Dental Services under Preventive Services, Basic Services or Major Services. Coinsurance amounts and charges for non-covered services are not eligible for reimbursement.

If you submit a claim for covered services from a Plus provider, we will reimburse you or the Plus provider on the same basis as we would have had you used the services of any other non-preferred provider. And, if a Plus claim is filed, Guardian may reimburse you an additional amount. The additional amount will be calculated by multiplying the billed charges, not to exceed 200 percent of the reasonable and customary charges for the particular covered service in the geographic area, by the applicable payment rate for services furnished by a non-preferred provider less the amount Guardian initially paid.

A Plus claim is a claim you submit for any amount that the Plus provider balance bills for covered services after the initially paid claim, excluding coinsurance and deductibles. To submit a Plus claim, you should send: (1) a copy of the Plus provider's bill for the balance of amounts that exceed reasonable and customary charges for covered services and (2) a copy of the Explanation of Benefits for the initially paid claim to the address shown on your Explanation of Benefits.

Subject to all the terms of this program and of this plan, any amounts paid to the Plus provider or to you under this program will count towards your non-PPO benefit year payment limits. Covered charges will count toward your Non-PPO deductible.

CGP-3-DGY2K-PLUS-09

B498.3832

### **All Options**

### Special Limitations

CGP-3-DGY2K-LMT B498.0138

### **All Options**

By This Plan

**Teeth Lost**, A covered person may have one or more congenitally missing teeth or may Extracted Or have had one or more teeth lost or extracted before he or she became Missing Before A covered by this plan. We won't pay for a dental prosthesis which replaces Covered Person such teeth unless the dental prosthesis also replaces one or more eligible Becomes Covered natural teeth lost or extracted after the covered person became covered by this plan.

> CGP-3-DGY2K-TL B498.0133

If This Plan This plan may be replacing the prior plan you had with another insurer. If a Replaces The Prior covered person was insured by the prior plan and is covered by this plan on **Plan** its effective date, the following provisions apply to such *covered person*.

- Teeth Extracted While Insured By The Prior Plan The "Teeth Lost, Extracted or Missing Before A Covered Person Becomes Covered By This Plan" provision above, does not apply to a covered person's dental prosthesis which replaces teeth: (a) that were extracted while the covered person was insured by the prior plan; and (b) for which extraction benefits were paid by the prior plan.
- **Deductible Credit** In the first benefit year of this plan, we reduce a covered person's deductibles required under this plan, by the amount of covered charges applied against the prior plan's deductible. The covered person must give us proof of the amount of the prior plan's deductible which he or she has satisfied.
- Benefit Year Non-Orthodontic Payment Limit Credit In the first benefit year of this plan, we reduce a covered person's benefit year payment limits by the amounts paid or payable under the prior plan. The covered person must give us proof of the amounts applied toward the prior plan's payment limits.

CGP-3-DGY2K-PP B498.0131

### **All Options**

### **Exclusions**

We will not pay for:

- Any service or supply which is not specifically listed in this plan's List of Covered Dental Services.
- Any procedure performed in conjunction with, as part of, or related to a procedure which is not covered by this plan.
- Educational services, including, but not limited to, oral hygiene instruction, plaque control, tobacco counseling or diet instruction.
- Precision attachments and the replacement of part of a precision attachment, magnetic retention or overdenture attachments.
- Overdentures and related services, including root canal therapy on teeth supporting an overdenture.
- Any restoration, procedure, appliance or prosthetic device used solely to: (1) alter vertical dimension; (2) restore or maintain occlusion, except to the extent that this plan covers orthodontic treatment; (3) treat a condition necessitated by attrition or abrasion; or (4) splint or stabilize teeth for periodontal reasons.

- The use of general anesthesia, intramuscular sedation, intravenous sedation, non-intravenous sedation or inhalation sedation, including but not limited to nitrous oxide, except when administered in conjunction with covered periodontal surgery, surgical extractions, the surgical removal of impacted teeth, apicoectomies, root amputations and services listed under the "Other Oral Surgical Procedures" section of this plan.
- The use of local anesthetic.
- Cephalometric radiographs, oral/facial images, including traditional photographs and images obtained by intraoral camera, except when performed as part of the orthodontic treatment plan and records for a covered course of orthodontic treatment.
- Replacement of a lost, missing or stolen appliance or dental prosthesis or the fabrication of a spare appliance or dental prosthesis.
- Prescription medication.
- Desensitizing medicaments and desensitizing resins for cervical and/or root surface.
- Duplication of radiographs, the completion of claim forms, OSHA or other infection control charges.
- Pulp vitality tests or caries susceptibility tests.
- Bite registration or bite analysis.
- Gingival curettage.
- The localized delivery of chemotherapeutic agents.
- Tooth transplants.
- Maxillofacial prosthetics that repair or replace facial and skeletal anomalies, maxillofacial surgery, orthognathic surgery or any oral surgery requiring the setting of a fracture or dislocation.
- Temporary or provisional *dental prosthesis* or *appliances* except interim partial dentures/stayplates to replace *anterior teeth* extracted while insured under this *plan*.
- Any service or procedure associated with the placement, prosthodontic restoration or maintenance of a dental implant and any incremental charges to other covered services as a result of the presence of a dental implant.
- Any service furnished solely for cosmetic reasons. This includes, but is not limited to: (1) characterization and personalization of a *dental prosthesis*; (2) facings on a *dental prosthesis* for any teeth posterior to the second bicuspid; (3) bleaching of discolored teeth; and (4) odontoplasty.
- Replacing an existing appliance or dental prosthesis with a like or un-like appliance or dental prosthesis; unless (1) it is at least 10 years old and is no longer usable; or (2) it is damaged while in the covered person's mouth in an injury suffered while insured, and can't be made serviceable.

- A fixed bridge replacing the extracted portion of a hemisected tooth or the placement of more than one unit of crown and/or bridge per tooth.
- The replacement of extracted or missing third molars/wisdom teeth.
- Treatment of congenital or developmental malformations, or the replacement of congenitally missing teeth.
- Any endodontic, periodontal, crown or bridge abutment procedure or appliance performed for a tooth or teeth with a guarded, questionable or poor prognosis.
- Any procedure or treatment method which does not meet professionally recognized standards of dental practice or which is considered to be experimental in nature.
- Any procedure, appliance, dental prosthesis, modality or surgical procedure intended to treat or diagnose disturbances of the temporomandibular joint (TMJ).
- Treatment needed due to: (1) an on-the-job or job-related injury; or (2) a condition for which benefits are payable by Worker's Compensation or similar laws.
- Treatment for which no charge is made. This usually means treatment furnished by: (1) the *covered person's* employer, labor union or similar group, in its dental or medical department or clinic; (2) a facility owned or run by any governmental body; and (3) any public program, except Medicaid, paid for or sponsored by any governmental body.
- Evaluations and consultations for non-covered services; detailed and extensive oral evaluations.
- Orthodontic treatment, unless the benefit provision provides specific benefits for orthodontic treatment.

CGP-3-DGY2K-EXCH B498.0045

### **All Options**

### **List of Covered Dental Services**

The services covered by this *plan* are named in this list. Each service on this list has been placed in one of three groups. A separate payment rate applies to each group. Group I is made up of preventive services. Group II is made up of basic services. Group III is made up of major services.

All covered dental services must be furnished by or under the direct supervision of a *dentist*. And they must be usual and necessary treatment for a dental condition.

CGP-3-DNTL-90-13 B490.0148

# **Group I - Preventive Dental Services**

(Non-Orthodontic)

Prophylaxis And Prophylaxis - limited to a total of 1 prophylaxis or periodontal maintenance Fluorides procedure (considered under "Periodontal Services") in any 6 consecutive month period. Allowance includes scaling and polishing procedures to remove coronal plaque, calculus, and stains.

- Adult prophylaxis covered age 12 and older.

Additional prophylaxis when needed as a result of a medical (i.e., a non-dental) condition - covered once in 12 months, and only when the additional prophylaxis is recommended by the dentist and is a result of a medical condition as verified in writing by the patient's medical physician. This does not include a condition which could be resolved by proper oral hygiene or that is the result of patient neglect.

Fluoride treatment, topical application - limited to covered persons under age 19 and limited to 1 treatment(s) in any 6 consecutive month period.

# Examination

Office Visits, Office visits, oral evaluations, examinations or limited problem focused **Evaluations And** re-evaluations - limited to a total of 1 in any 6 consecutive month period.

> Emergency or problem focused oral evaluation - limited to a total of 1 in a 6 consecutive month period. Covered if no other treatment, other than radiographs, is performed in the same visit.

> After hours office visit or emergency palliative treatment and other non-routine, unscheduled visits. Limited to a total of 1 in a 6 consecutive month period. Covered only when no other treatment, other than radiographs, is performed during the same visit.

> CGP-3-DNTL-90-14 B498.4802

## **All Options**

## Space Maintainers

Space Maintainers - limited to covered persons under age 16 and limited to initial appliance only. Covered only when necessary to replace prematurely lost or extracted deciduous teeth. Allowance includes all adjustments in the first six months after insertion, limited to a maximum of one bilateral per arch or one unilateral per quadrant, per lifetime.

- Fixed unilateral
- Fixed bilateral
- Removable bilateral
- Removable unilateral

Recementation of space maintainer performed more than 12 months after the initial insertion

Fixed And Fixed and Removable Appliances To Inhibit Thumbsucking - limited to **Removable** covered persons under age 14 and limited to initial appliance only. **Appliances** Allowance includes all adjustments in the first 6 months after insertion.

> CGP-3-DNTL-90-14 B498.0164

**Radiographs** Allowance includes evaluation and diagnosis.

Full mouth, complete series or panoramic radiograph - Either, but not both, of the following procedures, limited to one in any 60 consecutive month period.

Full mouth series, of at least 14 films including bitewings

Panoramic film, maxilla and mandible, with or without bitewing radiographs.

Other diagnostic radiographs:

Bitewing films - limited to either a maximum of 4 bitewing films or a set (7-8 films) of vertical bitewings, in one visit, once in any 12 consecutive month period.

Intraoral periapical or occlusal films - single films

CGP-3-DNTL-90-14 B498.0165

## **All Options**

Dental Sealants Dental Sealants - permanent molar teeth only - Topical application of sealants is limited to the unrestored, permanent molar teeth of covered persons under age 16 and limited to one treatment, per tooth, in any 36 consecutive month period.

> CGP-3-DNTL-90-14 B498.0166

### **All Options**

# **Group II - Basic Dental Services**

(Non-Orthodontic)

**Diagnostic Services** Allowance includes examination and diagnosis.

Consultations - Diagnostic consultation with a dentist other than the one providing treatment, limited to one consultation for each covered dental specialty in any 12 consecutive month period. Covered only when no other treatment, other than radiographs, is performed during the visit.

Diagnostic Services: Allowance includes examination and diagnosis.

Diagnostic casts - when needed to prepare a treatment plan for three or more of the following performed at the same time in more than one arch: dentures, crowns, bridges, inlays or onlays.

Histopathologic examinations when performed in conjunction with a tooth related biopsy.

(Non-Orthodontic)

Restorative Services Multiple restorations on one surface will be considered one restoration. Benefits for the replacement of existing amalgam and resin restorations will only be considered for payment if at least 12 months have passed since the previous restoration was placed if the covered person is under age 19, and 36 months if the covered person is age 19 and older. Also see the "Major Restorative Services" section.

> Amalgam restorations - Allowance includes bonding agents, liners, bases, polishing and local anesthetic.

> Resin restorations - limited to anterior teeth only. Coverage for resins on posterior teeth is limited to the corresponding amalgam benefit. Allowance includes light curing, acid etching, adhesives, including resin bonding agents and local anesthetic.

Silicate cement, per restoration Composite resin

Stainless steel crown, prefabricated resin crown, and resin based composite crown - limited to once per tooth in any 24 consecutive month period. Stainless steel crowns, prefabricated resin crowns and resin based composite crowns are considered to be a temporary or provisional procedure when done within 24 months of a permanent crown. Temporary and provisional crowns are considered to be part of the permanent restoration.

Pin retention, per tooth, covered only in conjunction with a permanent amalgam or composite restoration, exclusive of restorative material.

CGP-3-DNTL-90-15 B498.2780

Endodontic Allowance includes diagnostic, treatment and final radiographs, cultures and Services tests, local anesthetic and routine follow-up care, but excludes final restoration.

> Pulp capping, limited to permanent teeth and limited to one pulp cap per tooth, per lifetime.

Pulp capping, direct

Pulp capping, indirect - includes sedative filling.

Vital pulpotomy, only when root canal therapy is not the definitive treatment

Gross pulpal debridement

Pulpal therapy, limited to primary teeth only

Root Canal Treatment

Root canal therapy

Root canal retreatment, limited to once per tooth, per lifetime

Treatment of root canal obstruction, no-surgical access

Incomplete endodontic therapy, inoperable or fractured tooth

Internal root repair of perforation defects

### Other Endodontic Services

Apexification, limited to a maximum of three visits Apicoectomy, limited to once per root, per lifetime Root amputation, limited to once per root, per lifetime Retrograde filling, limited to once per root, per lifetime Hemisection, including any root removal, once per tooth

CGP-3-DNTL-90-15.0 R498 0201

# **All Options**

Periodontal Allowance includes the treatment plan, local anesthetic and post-treatment Services care. Requires documentation of periodontal disease confirmed by both radiographs and pocket depth probings of each tooth involved.

> Periodontal maintenance procedure - limited to a total of 1 prophylaxis or periodontal maintenance procedure(s) in any 6 consecutive month period. Allowance includes periodontal pocket charting, scaling and polishing. (Also see Prophylaxis under "Preventive Services") Coverage for periodontal maintenance is considered upon evidence of completed active periodontal therapy (periodontal scaling and root planing or periodontal surgery).

> Scaling and root planing, per quadrant - limited to once per quadrant in any 24 consecutive month period. Covered when there is radiographic and pocket charting evidence of bone loss.

> Full mouth debridement - limited to once in any 36 consecutive month period. Considered only when no diagnostic, preventive, periodontal service or periodontal surgery procedure has been performed in the previous 36 consecutive month period.

CGP-3-DNTL-90-15.0

B498.0202

# Periodontal Surgery

Allowance includes the treatment plan, local anesthetic and post-surgical care. Requires documentation of periodontal disease confirmed by both radiographs and pocket depth probings of each tooth involved.

The following treatment is limited to a total of one of the following, once per tooth in any 12 consecutive months.

Gingivectomy, per tooth (less than 3 teeth) Crown lengthening - hard tissue

The following treatment is limited to a total of one of the following once per quadrant, in any 36 consecutive months.

Gingivectomy or gingivoplasty, per quadrant

Osseous surgery, including scaling and root planing, flap entry and closure, per quadrant

Gingival flap procedure, including scaling and root planing, per quadrant Distal or proximal wedge, not in conjunction with osseous surgery Surgical revision procedure, per tooth

The following treatment is limited to a total of one of the following, once per quadrant in any 36 consecutive months.

Pedicle or free soft tissue grafts, including donor site, or subepithelial connective tissue graft procedure, when the tooth is present, or when dentally necessary as part of a covered surgical placement of an implant.

The following treatment is limited to a total of one of the following, once per area or tooth, per lifetime.

Guided tissue regeneration, resorbable barrier or nonresorbable barrier Bone replacement grafts, when the tooth is present

### Periodontal surgery related

Limited occlusal adjustment - limited to a total of two visits, covered only when done within a 6 consecutive month period after covered scaling and root planing or osseous surgery. Must have radiographic evidence of vertical defect or widened periodontal ligament space.

Occlusal guards, covered only when done within a 6 consecutive month period after osseous surgery, and limited to one per lifetime

CGP-3-DNTL-90-15.0 B498.0203

### **All Options**

# Extractions care.

Non-Surgical Allowance includes the treatment plan, local anesthetic and post-treatment

Uncomplicated extraction, one or more teeth Root removal - non-surgical extraction of exposed roots

CGP-3-DNTL-90-15.0 B498.0204

# **All Options**

Other Services Injectable antibiotics needed solely for treatment of a dental condition.

CGP-3-DNTL-90-15 B498.0224

# **Group III - Major Dental Services**

(Non-Orthodontic)

Major Restorative Crowns, inlays, onlays, labial veneers, and crown buildups are covered only Services when needed because of decay or injury, and only when the tooth cannot be restored with amalgam or composite filling material. Post and cores are covered only when needed due to decay or injury. Allowance includes insulating bases, temporary or provisional restorations and associated gingival involvement. Limited to permanent teeth only. Also see the "Basic Restorative Services" section.

Single Crowns

Resin with metal

Porcelain

Porcelain with metal

Full cast metal (other than stainless steel)

3/4 cast metal crowns

3/4 porcelain crowns

Inlays

Onlays, including inlay

Labial veneers

Posts and buildups - only when done in conjunction with a covered unit of crown or bridge and only when necessitated by substantial loss of natural tooth structure.

Cast post and core in addition to a unit of crown or bridge, per tooth

Prefabricated post and composite or amalgam core in addition to a unit of crown or bridge, per tooth

Crown or core buildup, including pins

Implant supported prosthetics - Allowance includes the treatment plan and local anesthetic.

Abutment supported crown

Implant supported crown

Abutment supported retainer for fixed partial denture

Implant supported retainer for fixed partial denture

Implant/abutment supported fixed denture for completely edentulous

Implant/abutment supported fixed denture for partially edentulous arch

CGP-3-DNTL-90-16 B498.1126

Prosthodontic Specialized techniques and characterizations are not covered. Allowance Services includes insulating bases, temporary or provisional restorations and associated gingival involvement. Limited to permanent teeth only.

> Fixed bridges - Each abutment and each pontic makes up a unit in a bridge

Bridge abutments - See inlays, onlays and crowns under "Major Restorative Services"

**Bridge Pontics** Resin with metal Porcelain Porcelain with metal Full cast metal

Dentures - Allowance includes all adjustments and repairs done by the dentist furnishing the denture in the first 6 consecutive months after installation and all temporary or provisional dentures. Temporary or provisional dentures, stayplates and interim dentures older than one year are considered to be a permanent appliance.

Complete or Immediate dentures, upper or lower

Partial dentures - Allowance includes base, clasps, rests and teeth

Upper, resin base, including any conventional clasps, rests and teeth

Upper, cast metal framework with resin denture base, including any conventional clasps, rests and teeth

Lower, resin base, including any conventional clasps, rests and teeth

Lower, cast metal framework with resin denture base, including any conventional clasps, rests and teeth

Interim partial denture (stayplate), upper or lower, covered on anterior teeth only

Removable unilateral partial, one piece cast metal, including clasps and teeth

Simple stress breakers, per unit

CGP-3-DNTL-90-16 B498.1132

# Crown And Prosthodontic Restorative Services

Crown And Also see the "Major Restorative Services" section.

Crown and bridge repairs - allowance based on the extent and nature of damage and the type of material involved.

Recementation, limited to recementations performed more than 12 months after the initial insertion.

Inlay or onlay Crown Bridge

Adding teeth to partial dentures to replace extracted natural teeth

Denture repairs - Allowance based on the extent and nature of damage and on the type of materials involved.

Denture repairs, metal
Denture repairs, acrylic
Denture repair, no teeth damaged
Denture repair, replace one or more broken teeth
Replacing one or more broken teeth, no other damage

Denture rebase, full or partial denture - limited to once per denture in any 24 consecutive month period. Denture rebases done within 12 months are considered to be part of the denture placement when the rebase is done by the *dentist* who furnished the denture. Limited to rebase done more than 12 consecutive months after the insertion of the denture.

Denture reline, full or partial denture - limited to once per denture in any 24 consecutive month period. Denture relines done within 12 months are considered to be part of the denture placement when the reline is done by the *dentist* who furnished the denture. Limited to reline done more than 12 consecutive months after a denture rebase or the insertion of the denture.

Denture adjustments - Denture adjustments done within 12 months are considered to be part of the denture placement when the adjustment is done by the *dentist* who furnished the denture. Limited to adjustments that are done more than 6 consecutive months after a denture rebase, denture reline or the initial insertion of the denture.

Tissue conditioning - Tissue conditioning done within 12 months is considered to be part of the denture placement when the tissue conditioning is done by the *dentist* who furnished the denture. Limited to a maximum of 1 treatment, per arch, in any 12 consecutive month period.

CGP-3-DNTL-90-16 B498.0208

Surgical Extractions Allowance includes the treatment plan, local anesthetic and post-surgical care. Services listed in this category and related services, may be covered by your medical plan.

Surgical removal of erupted teeth, involving tissue flap and bone removal

Surgical removal of residual tooth roots

Surgical removal of impacted teeth

# Procedures

Other Oral Surgical Allowance includes diagnostic and treatment radiographs, the treatment plan, local anesthetic and post-surgical care. Services listed in this category and related services, may be covered by your medical plan.

Alveoloplasty, per quadrant

Removal of exostosis, per site

Incision and drainage of abscess

Frenulectomy, Frenectomy, Frenotomy

Biopsy and examination of tooth related oral tissue

Surgical exposure of impacted or unerupted tooth to aid eruption

Excision of tooth related tumors, cysts and neoplasms

Excision or destruction of tooth related lesion(s)

Excision of hyperplastic tissue

Excision of pericoronal gingiva, per tooth

Oroantral fistula closure

Sialolithotomy

Sialodochoplasty

Closure of salivary fistula

Excision of salivary gland

Maxillary sinusotomy for removal of tooth fragment or foreign body

Vestibuloplasty

CGP-3-DNTL-90-16 B498.1125

### **All Options**

General Anesthesia General anesthesia, intramuscular sedation, intravenous sedation, non intravenous sedation or inhalation sedation, including nitrous oxide, when administered in connection with covered periodontal surgery, surgical extractions, the surgical removal of impacted teeth, apicoectomies, root amputations, surgical placement of an implant and services listed under the "Other Oral Surgical Procedures" section of this plan.

> CGP-3-DNTL-90-16 B498.0225

# **DISCOUNT - THIS IS NOT INSURANCE**

# Discounts on Dental Services Not Covered By This Plan

A covered person under this plan can receive discounts on certain services not covered by this plan, as described below, if:

- (a) he or she receives services or supplies from a dentist that is under contract with our DentalGuard Preferred Provider Organization (PPO) network; and
- (b) the service or supply is on the fee schedule the dentist has agreed to accept as payment in full as a member of the PPO network.

The services described in this provision are not covered by this plan. The covered person must pay the entire discounted fee directly to the dentist. There is no need to file a claim.

When a person is no longer covered by this plan, access to the network discounts ends.

B499.0077

# **All Options**

# Discounts on Services Not Covered Due To Contractual Provisions

If a covered person receives dental services from a dentist who is under contract with Guardian's DentalGuard Preferred PPO, such services will be provided at the discounted fee the dentist agreed to accept as payment in full as a member of our DentalGuard Preferred PPO network, even if such services are not covered by the plan due to:

- Meeting the plan's benefit year payment limit provision;
- Frequency limitations; or
- Plan exclusions, such as dental implants.

B499.0079

# **All Options**

# **Discounts on Orthodontic Services**

If a covered person receives any of the following orthodontic dental services from an orthodontist who is under contract with Guardian's DentalGuard Preferred PPO network, such services will be provided at the discounted fee the dentist has agreed to accept as payment in full as a member of such network. The services are:

Pre-orthodontic treatment visit

- Limited orthodontic treatment
- Interceptive orthodontic treatment, including fabrication and insertion of fixed appliances and periodic visits;
- Comprehensive orthodontic treatment, including fabrication and insertion of fixed appliances and periodic visits
- Periodic comprehensive orthodontic treatment visit (as part of a contract);
- Orthodontic retention, including fixed and removable initial appliances and related visits.

### Discounted fees are not available for:

- Incremental charges for orthodontic appliances made with clear, ceramic, white, lingual brackets or other optional materials;
- Procedures, appliances or devices to guide minor tooth movement or to correct harmful habits;
- Retreatment of orthodontic cases, or changes in orthodontic treatment needed due to an accident;
- Extractions performed solely to facilitate orthodontic treatment;
- Orthognathic surgery and associated incremental charges;
- Replacement of lost or broken retainers.

B499.0081

# CERTIFICATE AMENDMENT

Effective on the latter of (i) the original effective date of the Policy; or (ii) the effective date of any applicable amendment requested by the Policyholder and approved by the Insurance Company, this rider amends the Dental Expense Insurance provisions of the Group Policy as follows:

The Alternate Treatment provision is changed to read as follow when titanium or high noble metal (gold) is used in a dental prosthesis.

If more than one type of service can be used to treat a dental condition, we have the right to base benefits on the least expensive service which is within the range of professionally accepted standards of dental practice as determined by us. For example, in the case of bilateral multiple adjacent missing teeth, or multiple missing teeth in both quadrants of an arch the benefit will be based on a removable partial denture. In the case of titanium or high noble metal (gold) used in a dental prosthesis, the benefit will be based on the noble metal benefit. In the case of a composite filling on a posterior tooth, the benefit will be based on the corresponding covered amalgam filling benefit.

This rider is part of the Policy. Except as stated in this rider, nothing contained in this rider changes or affects any other terms of this Policy.

**The Guardian** Life Insurance Company of America

Stuart Vice President, Risk Mgt. & Chief Actuary

CGP-3-A-DGOPT-10 B531.0029

Shaw

# CERTIFICATE AMENDMENT

This rider amends this Plan to provide additional services as described below.

# ADDITIONAL SERVICES

Guardian has arranged to make available selected services for eligible Guardian policyholders and/or covered persons who may be entitled to receive certain services and supplies from various companies.

The additional services and supplies identified below, and agreed to by the providers of these services, are not provided by Guardian. Guardian assumes no liability for the services or supplies provided under these programs, nor for the amounts charged by the companies providing such service and supplies.

Policyholders and covered persons will be provided with complete details regarding available services and supplies; associated fees or charges; discounts; eligibility requirements; and conditions, terms and limitations and a telephone number to call with questions about the service.

The policyholder and covered persons may be eligible for the following service(s) and/or discounts:

- Travel Services.
- Vision Services and Discounts e.g. Vision Access and Discounts on Vision Care Services and Supplies Not Covered By Your Plan.

## **All Options**

When this plan ends, access to the services ends for the policyholder and for all persons covered under the plan. When a policyholder no longer meets the conditions for eligibility for a service, access to that service ends for the policyholder and for all persons covered under the plan.

When a covered person's coverage under this plan ends, access to the service ends for that person. When a covered person no longer meets the conditions for eligibility for a service, access to that service ends for the covered person.

Guardian reserves the right to terminate, modify or replace any program at any time.

The Guardian Life Insurance Company of America

Raymond Marra, Senior Vice President, Group and Worksite Markets

CGP-3-A-VAP-14 B531.0619

## COORDINATION OF BENEFITS

Important Notice This section applies to all group health benefits under this plan; except prescription drug coverage, if any. It does not apply to any death, dismemberment, or loss of income benefits that may be provided under this

### Purpose

When a covered person has health care coverage under more than one plan, this section allows this plan to coordinate what it pays with what other plans pay. This is done so that the covered person does not collect more in benefits than he or she incurs in charges.

# **Definitions**

Allowable Expense This term means any necessary, reasonable, and customary item of health care expense that is covered, at least in part, by any of the plans which cover the person. This includes: (a) deductibles; (b) coinsurance; and (c) copayments. When a plan provides benefits in the form of services, the reasonable cash value of each service will be considered an allowable expense and a benefit paid.

> An expense or service that is not covered by any of the plans is not an allowable expense. Examples of other expenses or services that are not allowable expenses are:

- If a person is confined in a private hospital room, the difference between the cost of a semi-private room in the hospital and the private room is **not** an allowable expense. This does not apply if: (a) the stay in the private room is medically necessary in terms of generally accepted medical practice; or (b) one of the plans routinely provides coverage for private hospital rooms.
- (2) The amount a benefit is reduced by the primary plan because a person does not comply with the plan's provisions is **not** an allowable expense. Examples of these provisions are: (a) precertification of admissions and procedures; (b) continued stay reviews; and (c) preferred provider arrangements.
- (3) If a person is covered by two or more plans that compute their benefit payments on the basis of reasonable and customary charges, any amount in excess of the primary plan's reasonable and customary charges for a specific benefit is **not** an allowable expense.
- If a person is covered by two or more plans that provide benefits or services on the basis of negotiated fees, an amount in excess of the primary plan's negotiated fees for a specific benefit is **not** an allowable expense.

If a person is covered by one plan that computes its benefits or services on the basis of reasonable and customary charges and another plan that provides its benefits or services on the basis of negotiated fees, the primary plan's payment arrangements will be the allowable expense for all plans. However, if the provider has contracted with the secondary plan to provide the benefit or service for a specific negotiated fee or payment amount that is different than the primary plan's payment arrangement and if the provider's contract permits, the negotiated fee or payment shall be the allowable expense used by the secondary plan to determine its benefit.

**Claim** This term means a request that benefits of a plan be provided or paid.

Claim Determination This term means a calendar year. It does not include any part of a year Period during which a person has no coverage under this plan, or before the date this section takes effect.

Coordination Of This term means a provision which determines an order in which plans pay Benefits their benefits, and which permits secondary plans to reduce their benefits so that the combined benefits of all plans do not exceed total allowable expenses.

Custodial Parent This term means a parent awarded custody by a court decree. In the absence of a court decree, it is the parent with whom the child resides more than one half of the calendar year without regard to any temporary visitation.

# Benefits

Hospital Indemnity This term means benefits that are not related to expenses incurred. This term does not include reimbursement-type benefits even if they are designed or administered to give the insured the right to elect indemnity-type benefits at the time of claim.

Plan This term means any of the following that provides benefits or services for health care or treatment: (1) group insurance and group subscriber contracts; (2) uninsured arrangements of group coverage; (3) group coverage through health maintenance organizations (HMOs) and other prepayment, group practice and individual practice plans; (4) amounts of group hospital indemnity benefits in excess of \$100.00 per day; (5) medical benefits under group or individual automobile contracts; and (6) governmental benefits, except Medicare, as permitted by law.

This term does not include individual or family: (a) insurance contracts; (b) subscriber contracts; (c) coverage through HMOs; or (d) coverage under other prepayment, group practice and individual practice plans. This term also does not include: (i) amounts of group hospital indemnity benefits of \$100.00 or less per day; (ii) blanket insurance contracts; (iii) franchise insurance contracts; or (iv) Medicare, Medicaid, and coverage under other governmental plans, unless permitted by law.

This term also does not include any plan that this plan supplements. Plans that this plan supplements are named in the benefit description.

Each type of coverage listed above is treated separately. If a plan has two parts and coordination of benefits applies only to one of the two, each of the parts is treated separately.

Primary Plan This term means a plan that pays first without regard that another plan may cover some expenses. A plan is a primary plan if either of the following is true: (1) the plan either has no order of benefit determination rules, or its rules differ from those explained in this section; or (2) all plans that cover the person use the order of benefit determination rules explained in this section, and under those rules the plan pays its benefits first.

**Secondary Plan** This term means a plan that is not a primary plan.

This Plan This term means the group health benefits, except prescription drug coverage, if any, provided under this group plan.

> CGP-3-R-COB-05 B555.0298

# **All Options**

# Order Of Benefit Determination

The primary plan pays or provides its benefits as if the secondary plan or plans did not exist.

A plan may consider the benefits paid or provided by another plan to determine its benefits only when it is secondary to that other plan. If a person is covered by more than one secondary plan, the rules explained below decide the order in which secondary plan benefits are determined in relation to each other.

A plan that does not contain a coordination of benefits provision is always primary.

When all plans have coordination of benefits provisions, the rules to determine the order of payment are listed below. The first of the rules that applies is the rule to use.

# Dependent

Non-Dependent Or The plan that covers the person other than as a dependent (for example, as an employee, member, subscriber, or retiree) is primary. The plan that covers the person as a dependent is secondary.

> But, if the person is a Medicare beneficiary and, as a result of federal law, Medicare is secondary to the plan that covers the person as a dependent; and primary to the plan that covers the person other than as a dependent (for example, as a retiree); then the order of payment between the two plans is reversed. In that case, the plan that covers the person as an employee, member, subscriber, or retiree is secondary and the other plan is primary.

# **Under More Than** plan is: One Plan

Child Covered The order of benefit determination when a child is covered by more than one

- (1) If the parents are married, or are not separated (whether or not they ever have been married), or a court decree awards joint custody without specifying that one party must provide health care coverage, the plan of the parent whose birthday is earlier in the year is primary. If both parents have the same birthday, the plan that covered either of the parents longer is primary. If a plan does not have this birthday rule, then that plan's coordination of benefits provision will determine which plan is primary.
- (2) If the specific terms of a court decree state that one of the parents must provide health care coverage and the plan of the parent has actual knowledge of those terms, that plan is primary. This rule applies to claim determination periods that start after the plan is given notice of the court decree.
- (3) In the absence of a court decree, if the parents are not married, or are separated (whether or not they ever have been married), or are divorced, the order of benefit determination is: (a) the plan of the custodial parent; (b) the plan of the spouse of the custodial parent; and (c) the plan of the noncustodial parent.

# Active Or Inactive Employee

The plan that covers a person as an active employee, or as that person's dependent, is primary. An active employee is one who is neither laid off nor retired. The plan that covers a person as a laid off or retired employee, or as that person's dependent, is secondary. If a plan does not have this rule and as a result the plans do not agree on the order of benefit determination, this rule is ignored.

# Continuation Coverage

The plan that covers a person as an active employee, member, subscriber, or retired employee, or as that person's dependent, is primary. The plan that covers a person under a right of continuation provided by federal or state law is secondary. If a plan does not have this rule and as a result the plans do not agree on the order of benefit determination, this rule is ignored.

### Length Of Coverage

The plan that covered the person longer is primary.

### Other

If the above rules do not determine the primary plan, the allowable expenses will be shared equally between the plans that meet the definition of plan under this section. But, this plan will not pay more than it would have had it been the primary plan.

CGP-3-R-COB-05 B555.0299

# **Effect On The Benefits Of This Plan**

When This Plan Is When this plan is primary, its benefits are determined before those of any **Primary** other plan and without considering any other plan's benefits.

# Secondary

When This Plan Is When this plan is secondary, it may reduce its benefits so that the total benefits paid or provided by all plans during a claim determination period are not more than 100% of total allowable expenses. When the benefits of this plan are reduced, each benefit is reduced in proportion. It is then charged against the applicable benefit limit of this plan.

> If the primary plan is an HMO and an HMO member has elected to have health care services provided by a non-HMO provider, coordination of benefits will not apply between that plan and this plan.

# Right To Receive And Release Needed Information

Certain facts about health care coverage and services are needed to apply these rules and to determine benefits payable under this plan and other plans. This plan may get the facts it needs from, or give them to, other organizations or persons to apply these rules and determine benefits payable under this plan and other plans which cover the person claiming benefits. This plan need not tell, or get the consent of, any person to do this. Each person claiming benefits under this plan must provide any facts it needs to apply these rules and determine benefits payable.

# Facility Of Payment

A payment made under another plan may include an amount that should have been paid by this plan. If it does, this plan may pay that amount to the organization that made the payment. That amount will then be treated as though it were a benefit paid by this plan. This plan will not have to pay that amount again.

As used here, the term "payment made" includes the reasonable cash value of any benefits provided in the form of services.

# Right Of Recovery

If the amount of the payments made by this plan is more than it should have paid under this section, it may recover the excess: (a) from one or more of the persons it has paid or for whom it has paid; or (b) from any other person or organization that may be responsible for benefits or services provided for the covered person.

As used here, the term "amount of the payments made" includes the reasonable cash value of any benefits provided in the form of services.

CGP-3-R-COB-05 B555.0300

# **GLOSSARY**

This Glossary defines the italicized terms appearing in your booklet.

CGP-3-GLOSS-90 B900.0118

**All Options** 

Anterior Teeth means the incisor and cuspid teeth. The teeth are located in front of the

bicuspids (pre-molars).

CGP-3-GLOSS-90 B750.0664

**All Options** 

**Appliance** means any dental device other than a *dental prosthesis*.

CGP-3-GLOSS-90 B750.0665

**All Options** 

Benefit Year means a 12 month period which starts on January 1st and ends on

December 31st of each year.

CGP-3-GLOSS-90 B750.0666

**All Options** 

Covered Dental means any group of procedures which falls under one of the following **Specialty** categories, whether performed by a specialist dentist or a general dentist: restorative/prosthodontic services; endodontic services, periodontic services,

oral surgery and pedodontics.

CGP-3-GLOSS-90 B750.0667

**All Options** 

Covered Family means an employee and those of his or her dependents who are covered by

this plan.

CGP-3-GLOSS-90 B750.0668

**All Options** 

**Covered Person** means an employee or any of his or her covered dependents.

CGP-3-GLOSS-90 B750.0669

**All Options** 

Dental Prosthesis means a restorative service which is used to replace one or more missing or

lost teeth and associated tooth structures. It includes all types of abutment crowns, inlays and onlays, bridge pontics, complete and immediate dentures, partial dentures and unilateral partials. It also includes all types of crowns,

veneers, inlays, onlays, implants and posts and cores.

CGP-3-GLOSS-90 B750.0670

Dentist means any dental or medical practitioner we are required by law to recognize who: (a) is properly licensed or certified under the laws of the state where he or she practices; and (b) provides services which are within the scope of his or her license or certificate and covered by this plan.

> CGP-3-GLOSS-90 B750.0671

**All Options** 

for dependent coverage is the earliest date on which: (a) you have initial Eligibility Date

dependents; and (b) are eligible for dependent coverage.

CGP-3-GLOSS-90 B900.0003

**All Options** 

Eligible Dependent is defined in the provision entitled "Dependent Coverage."

CGP-3-GLOSS-90 B750.0015

**All Options** 

Emergency means bona fide emergency services which: (a) are reasonably necessary to Treatment relieve the sudden onset of severe pain, fever, swelling, serious bleeding, severe discomfort, or to prevent the imminent loss of teeth; and (b) are covered by this plan.

> CGP-3-GLOSS-90 B750.0672

**All Options** 

Employee means a person who works for the employer at the employer's place of

business, and whose income is reported for tax purposes using a W-2 form.

CGP-3-GLOSS-90 B750.0006

**All Options** 

**Employer** means GILBERT CONSTRUCTION CO., LTD. .

CGP-3-GLOSS-90 B900.0051

**All Options** 

Enrollment Period with respect to dependent coverage, means the 31 day period which starts

on the date that you first become eligible for dependent coverage.

CGP-3-GLOSS-90 B900.0004

Full-time means the employee regularly works at least the number of hours in the normal work week set by the employer (but not less than 30 hours per week), at his employer's place of business.

> CGP-3-GLOSS-90 B750.0229

## **All Options**

Initial Dependents

means those eligible dependents you have at the time you first become eligible for employee coverage. If at this time you do not have any eligible dependents, but you later acquire them, the first eligible dependents you acquire are your initial dependents.

CGP-3-GLOSS-90 B900.0006

### **All Options**

means all damage to a covered person's mouth due to an accident which occurred while he or she is covered by this plan, and all complications arising from that damage. But the term injury does not include damage to teeth, appliances or dental prostheses which results solely from chewing or biting food or other substances.

CGP-3-GLOSS-90 B750.0673

### **All Options**

Newly Acquired means an eligible dependent you acquire after you already have coverage in **Dependent** force for *initial dependents*.

> CGP-3-GLOSS-90 B900.0008

### **All Options**

Non-Preferred means a dentist or dental care facility that is not under contract with **Provider** DentalGuard Preferred as a preferred provider.

> B750.0674 CGP-3-GLOSS-90

## **All Options**

Orthodontic means the movement of one or more teeth by the use of active appliances. Treatment it includes: (a) treatment plan and records, including initial, interim and final records; (b) periodic visits, limited orthodontic treatment, interceptive orthodontic treatment and comprehensive orthodontic treatment, including fabrication and insertion of any and all fixed appliances; (c) orthodontic retention, including any and all necessary fixed and removable appliances and related visits. This plan does not pay benefits for orthodontic treatment.

> CGP-3-GLOSS-90 B750.0685

Payment Limit means the maximum amount this plan pays for covered services during

either a benefit year or a covered person's lifetime, as applicable.

CGP-3-GLOSS-90 B750.0676

**All Options** 

**Payment Rate** means the percentage rate that this *plan* pays for covered services.

CGP-3-GLOSS-90 B750.0677

**All Options** 

Posterior Teeth means the bicuspid (pre-molars) and molar teeth. These are the teeth

located behind the cuspids.

CGP-3-GLOSS-90 B750.0679

**All Options** 

**Plan** means the Guardian group dental plan purchased by the planholder.

CGP-3-GLOSS-90 B750.0678

**All Options** 

Preferred Provider means a dentist or dental care facility that is under contract with DentalGuard

Preferred as a preferred provider.

CGP-3-GLOSS-90 B750.0680

**All Options** 

Prior Plan means the planholder's plan or policy of group dental insurance which was in

force immediately prior to this plan. To be considered a prior plan, this plan

must start immediately after the prior coverage ends.

CGP-3-GLOSS-90 B750.0681

All Options

Proof Of Claim means dental radiographs, study models, periodontal charting, written

narrative or any documentation that may validate the necessity of the

proposed treatment.

CGP-3-GLOSS-90 B750.0682

**All Options** 

**Proof or Proof of** means an application for insurance showing that a person is insurable.

Insurability CGP-3-GLOSS-90 B900.0010

We, Us, Our And mean The Guardian Life Insurance Company of America.

Guardian

CGP-3-GLOSS-90

B750.0683

# STATEMENT OF ERISA RIGHTS

As a participant, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all plan participants shall be entitled to:

### Receive Information About Your Plan and Benefits

- Examine, without charge, at the plan administrator's office and at other specified locations, such as worksites and union halls, all documents governing the plan, including insurance contracts and collective bargaining agreements, and a copy of the latest annual report (Form 5500 Series) filed by the plan with the U. S. Department of Labor and available at the Public Disclosure Room of the Employee Benefits Security Administration.
- (b) Obtain, upon written request to the plan administrator, copies of documents governing the operation of the plan, including insurance contracts, collective bargaining agreements and copies of the latest annual report (Form 5500 Series) and updated summary plan description. The administrator may make a reasonable charge for the copies.
- Receive a summary of the plan's annual financial report. The plan administrator is required by law to furnish each participant with a copy of this summary annual report.

## Continue Group Health Plan Coverage

Continue health care coverage for yourself, spouse or dependents if there is a loss of coverage under the plan as a result of a qualifying event. You or your dependents may have to pay for such coverage. You should review this summary plan description and the documents governing the plan on the rules governing your COBRA continuation coverage rights.

# Prudent Actions By Plan Fiduciaries

In addition to creating rights for plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit plan. The people who operate the plan, called "fiduciaries" of the plan, have a duty to do so prudently and in the interest of plan participants and beneficiaries. No one, including your employer, your union, or any other person may fire you or otherwise discriminate against you in any way to prevent you from obtaining a welfare benefit or exercising your rights under ERISA.

Enforcement Of If your claim for a welfare benefit is denied or ignored, in whole or in part, Your Rights you have a right to know why this was done, to obtain copies of documents relating to the decision without charge, and to appeal any denial, all within certain time schedules.

Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request a copy of plan documents or the latest annual report from the plan and do not receive them within 30 days, you may file suit in a state or Federal court. In such a case, the court may require the plan administrator to provide the materials and pay you up to \$110.00 a day until you receive the material, unless the materials were not sent because of reasons beyond the control of the administrator. If you have a claim for benefits which is denied or ignored, in whole or in part, you may file suit in a federal court. If it should happen that plan fiduciaries misuse the plan's money or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a Federal court. The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees, for example, if it finds that your claim is frivolous.

# Questions

Assistance with If you have questions about the plan, you should contact the plan administrator. If you have questions about this statement or about your rights under ERISA, or if you need assistance in obtaining documents from the plan administrator, you should contact the nearest office of the Employee Benefits Security Administration, U.S. Department of Labor listed in your telephone directory or the Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington D.C. 20210. You may also obtain certain publications about your rights and responsibilities under ERISA by calling the publications hotline of the Employee Benefits Security Administration.

# Child Support Order

Qualified Medical Federal law requires that group health plans provide medical care coverage of a dependent child pursuant to a qualified medical child support order (QMCSO). A "qualified medical child support order" is a judgment or decree issued by a state court that requires a group medical plan to provide coverage to the named dependent child(ren) of an employee pursuant to a state domestic relations order. For the order to be qualified it must include:

- The name of the group health plan to which it applies.
- The name and last known address of the employee and the child(ren).
- A reasonable description of the type of coverage or benefits to be provided by the plan to the child(ren).
- The time period to which the order applies.

A dependent enrolled due to a QMCSO will not be considered a late enrollee in the plan.

Note: A QMCSO cannot require a group health plan to provide any type or form of benefit or option not otherwise available under the plan except to the extent necessary to meet medical child support laws described in Section 90 of the Social Security Act.

If you have questions about this statement, see the plan administrator.

B800.0094

# The Guardian's Responsibilities

B800.0048

# **All Options**

The dental expense benefits provided by this plan are guaranteed by a policy of insurance issued by The Guardian. The Guardian also supplies administrative services, such as claims services, including the payment of claims, preparation of employee certificates of insurance, and changes to such certificates.

B800.0053

# **All Options**

The Guardian is located at 7 Hanover Square, New York, New York 10004.

B800.0049

# Disability And Group Health Benefits Claims Procedure

If you seek benefits under the plan you should complete, execute and submit a claim form. Claim forms and instructions for filing claims may be obtained from the Plan Administrator.

Guardian is the Claims Fiduciary with discretionary authority to determine eligibility for benefits and to construe the terms of the plan with respect to claims. Guardian has the right to secure independent professional healthcare advice and to require such other evidence as needed to decide your claim.

In addition to the basic claim procedure explained in your certificate, Guardian will also observe the procedures listed below. These procedures are the minimum requirements for benefit claims procedures of employee benefit plans covered by Title 1 of the Employee Retirement Income Security Act of 1974 ("ERISA")

### Definitions

"Adverse determination" means any denial, reduction or termination of a benefit or failure to provide or make payment (in whole or in part) for a benefit. A failure to cover an item or service: (a) due to the application of any utilization review; or (b) because the item or service is determined to be experimental or investigational, or not medically necessary or appropriate, is also considered an adverse determination.

"Group Health Benefits" means any dental, out-of-network point-of-service medical, major medical, vision care or prescription drug coverages which are a part of this plan.

"Pre-service claim" means a claim for a medical care benefit with respect to which the plan conditions receipt of the benefit, in whole or in part, on approval of the benefit in advance of receipt of care.

"Post-service claim" means a claim for payment for medical care that already has been provided.

"Urgent care claim" means a claim for medical care or treatment where making a non- urgent care decision: (a) could seriously jeopardize the life or health of the claimant or the ability of the claimant to regain maximum function, as determined by an individual acting on behalf of the plan applying the judgment of a prudent layperson who possesses an average knowledge of health and medicine; or (b) in the opinion of a physician with knowledge of the claimant's medical condition, would subject the claimant to severe pain that cannot be adequately managed without the care.

Note: Any claim that a physician with knowledge of the claimant's medical condition determines is a claim involving urgent care will be treated as an urgent care claim for purposes of this section.

# Determination

Timing For Initial The benefit determination period begins when a claim is received. Guardian Benefit will make a benefit determination and notify a claimant within a reasonable period of time, but not later than the maximum time period shown below. A written or electronic notification of any adverse benefit determination must be provided.

# **Disability Benefits**

# Disability And Group Health Benefits Claims Procedure (Cont.)

Guardian will provide a benefit determination not later than 45 days after the date of receipt of a claim. This period may be extended by up to 30 days if Guardian determines that an extension is necessary due to matters beyond the control of the plan, and so notifies the claimant before the end of the initial 45-day period. Such notification will include the reason for the extension and a date by which the determination will be made. If prior to the end of the 30-day period Guardian determines that an additional extension is necessary due to matters beyond the control of the plan, and so notifies the claimant, the time period for making a benefit determination may be extended for an additional period of up to 30 days. Such notification will include the special circumstances requiring the extension and a date by which the final determination will be made.

A notification of an extension to the time period in which a benefit determination will be made will include an explanation of the standards upon which entitlement to a benefit is based, any unresolved issues that prevent a decision of the claim, and the additional information needed to resolve those issues.

If a claimant fails to provide all information needed to make a benefit determination, Guardian will notify the claimant of the specific information that is needed as soon as possible but no later than 45 days after receipt of the claim.

If Guardian extends the time period for making a benefit determination due to a claimant's failure to submit information necessary to decide the claim, the claimant will be given at least 45 days to provide the requested information. The extension period will begin on the date on which the claimant responds to the request for additional information.

## **Group Health Benefits**

**Urgent Care Claims.** Guardian will make a benefit determination within 72 hours after receipt of an urgent care claim.

If a claimant fails to provide all information needed to make a benefit determination, Guardian will notify the claimant of the specific information that is needed as soon as possible but no later than 24 hours after receipt of the claim. The claimant will be given not less than 48 hours to provide the specified information.

Guardian will notify the claimant of the benefit determination as soon as possible but not later than the earlier of:

- the date the requested information is received; or
- the end of the period given to the claimant to provide the specified additional information.

The required notice may be provided to the claimant orally within the required time frame provided that a written or electronic notification is furnished to the claimant not later than 3 days after the oral notification.

# Disability And Group Health Benefits Claims Procedure (Cont.)

**Pre-Service Claims.** Guardian will provide a benefit determination not later than 15 days after receipt of a pre-service claim. If a claimant fails to provide all information needed to make a benefit determination, Guardian will notify the claimant of the specific information that is needed as soon as possible but no later than 5 days after receipt of the claim. A notification of a failure to follow proper procedures for pre-service claims may be oral, unless a written notification is requested by the claimant.

The time period for providing a benefit determination may be extended by up to 15 days if Guardian determines that an extension is necessary due to matters beyond the control of the plan, and so notifies the claimant before the end of the initial 15-day period.

If Guardian extends the time period for making a benefit determination due to a claimant's failure to submit information necessary to decide the claim, the claimant will be given at least 45 days to provide the requested information. The extension period will begin on the date on which the claimant responds to the request for additional information.

**Post-Service Claims.** Guardian will provide a benefit determination not later than 30 days after receipt of a post- service claim. If a claimant fails to provide all information needed to make a benefit determination, Guardian will notify the claimant of the specific information that is needed as soon as possible but no later than 30 days after receipt of the claim.

The time period for completing a benefit determination may be extended by up to 15 days if Guardian determines that an extension is necessary due to matters beyond the control of the plan, and so notifies the claimant before the end of the initial 30-day period.

If Guardian extends the time period for making a benefit determination due to a claimant's failure to submit information necessary to decide the claim, the claimant will be given at least 45 days to provide the requested information. The extension period will begin on the date on which the claimant responds to the request for additional information.

**Concurrent Care Decisions.** A reduction or termination of an approved ongoing course of treatment (other than by plan amendment or termination) will be regarded as an adverse benefit determination. This is true whether the treatment is to be provided (a) over a period of time; (b) for a certain number of treatments; or (c) without a finite end date. Guardian will notify a claimant at a time sufficiently in advance of the reduction or termination to allow the claimant to appeal.

In the case of a request by a claimant to extend an ongoing course of treatment involving urgent care, Guardian will make a benefit determination as soon as possible but no later than 24 hours after receipt of the claim.

B800.0077

# Determination

**Adverse Benefit** If a claim is denied, Guardian will provide a notice that will set forth:

- the specific reason(s) for the adverse determination;
- reference to the specific plan provision(s) on which the determination is based:
- a description of any additional material or information necessary to make the claim valid and an explanation of why such material or information is needed:
- a description of the plan's claim review procedures and the time limits applicable to such procedures, including a statement indicating that the claimant has the right to bring a civil action under ERISA Section 502(a) following an adverse benefit determination;
- identification and description of any specific internal rule, guideline or protocol that was relied upon in making an adverse benefit determination, or a statement that a copy of such information will be provided to the claimant free of charge upon request;
- in the case of an adverse benefit determination based on medical necessity or experimental treatment, notice will either include an explanation of the scientific or clinical basis for the determination, or a statement that such explanation will be provided free of charge upon request; and
- in the case of an urgent care adverse determination, a description of the expedited review process.

# Determinations

Appeal of Adverse If a claim is wholly or partially denied, the claimant will have up to 180 days Benefit to make an appeal.

> A request for an appeal of an adverse benefit determination involving an urgent care claim may be submitted orally or in writing. Necessary information and communication regarding an urgent care claim may be sent to Guardian by telephone, facsimile or similar expeditious manner.

> Guardian will conduct a full and fair review of an appeal which includes providing to claimants the following:

- the opportunity to submit written comments, documents, records and other information relating to the claim;
- the opportunity, upon request and free of charge, for reasonable access to, and copies of, all documents, records and other information relating to the claim; and
- a review that takes into account all comments, documents, records and other information submitted by the claimant relating to the claim, without regard to whether such information was submitted or considered in the initial benefit determination.

In reviewing an appeal, Guardian will

# Disability And Group Health Benefits Claims Procedure (Cont.)

- provide for a review conducted by a named fiduciary who is neither the person who made the initial adverse determination nor that person's subordinate:
- in deciding an appeal based upon a medical judgment, consult with a health care professional who has appropriate training and experience in the field of medicine involved in the medical judgment;
- identify medical or vocational experts whose advice was obtained in connection with an adverse benefit determination; and
- ensure that a health care professional engaged for consultation regarding an appeal based upon a medical judgment shall be neither the person who was consulted in connection with the adverse benefit determination, nor that person's subordinate.

Guardian will notify the claimant of its decision regarding review of an appeal as follows:

## **Disability Benefits**

Guardian will notify the claimant of its decision not later than 45 days after receipt of the request for review of the adverse determination. This period may be extended by an additional period of up to 45 days if Guardian determines that special circumstances require an extension of the time period for processing and so notifies the claimant before the end of the initial 45-day period.

A notification with respect to an extension will indicate the special circumstances requiring an extension of the time period for review, and the date by which the final determination will be made.

# **Group Health Benefits**

Urgent Care Claims.Guardian will notify the claimant of its decision as soon as possible but not later than 72 hours after receipt of the request for review of the adverse determination.

**Pre-Service Claims.**Guardian will notify the claimant of its decision not later than 30 days after receipt of the request for review of the adverse determination.

**Post-Service Claims.**Guardian will notify the claimant of its decision not later than 60 days after receipt of the request for review of the adverse determination.

# Alternative Dispute Options

The claimant and the plan may have other voluntary alternative dispute resolution options, such as mediation. One way to find out what may be available is to contact the local U.S Department of Labor Office and the State insurance regulatory agency.

B800.0078

# **Termination of This Group Plan**

Your *employer* may terminate this group *plan* at any time by giving us 31 days advance written notice. This *plan* will also end if your *employer* fails to pay a premium due by the end of this grace period.

We may have the option to terminate this *plan* if the number of people insured falls below a certain level.

When this *plan* ends, you may be eligible to continue your insurance coverage. Your rights upon termination of the *plan* are explained in this booklet.

B800.0086

## NOTICE OF PRIVACY PRACTICES

# THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

## PLEASE REVIEW IT CAREFULLY.

Effective: 5/01/2016

This Notice of Privacy Practices describes how Guardian and its subsidiaries may use and disclose your Protected Health Information (PHI) in order to carry out treatment, payment and health care operations and for other purposes permitted or required by law.

Guardian is required by law to maintain the privacy of PHI and to provide you with notice of our legal duties and privacy practices concerning PHI. We are required to abide by the terms of this Notice so long as it remains in effect. We reserve the right to change the terms of this Notice of Privacy Practices as necessary and to make the new Notice effective for all PHI maintained by us. If we make material changes to our privacy practices, copies of revised notices will be made available on request and circulated as required by law. Copies of our current Notice may be obtained by contacting Guardian (using the information supplied below), or on our Web site at: <a href="https://www.guardianlife.com/privacy-policy.">www.guardianlife.com/privacy-policy.</a>

# What is Protected Health Information (PHI):

PHI is individually identifiable information (including demographic information) relating to your health, to the health care provided to you or to payment for health care. PHI refers particularly to information acquired or maintained by us as a result of your having health coverage (including medical, dental, vision and long term care coverage).

## In What Ways may Guardian Use and Disclose your Protected Health Information (PHI):

Guardian has the right to use or disclose your PHI without your written authorization to assist in your treatment, to facilitate payment and for health care operations purposes. There are certain circumstances where we are required by law to use or disclose your PHI. And there are other purposes, listed below, where we are permitted to use or disclose your PHI without further authorization from you. Please note that examples are provided for illustrative purposes only and are not intended to indicate every use or disclosure that may be made for a particular purpose.

# Guardian has the right to use or disclose your PHI for the following purposes:

<u>Treatment.</u>Guardian may use and disclose your PHI to assist your health care providers in your diagnosis and treatment. For example, we may disclose your PHI to providers to supply information about alternative treatments.

<u>Payment.</u>Guardian may use and disclose your PHI in order to pay for the services and resources you may receive. For example, we may disclose your PHI for payment purposes to a health care provider or a health plan. Such purposes may include: ascertaining your range of benefits; certifying that you received treatment; requesting details regarding your treatment to determine if your benefits will cover, or pay for, your treatment.

<u>Health Care Operations.</u>Guardian may use and disclose your PHI to perform health care operations, such as administrative or business functions. For example, we may use your PHI for underwriting and premium rating purposes. However, we will not use or disclose your genetic information for underwriting purposes and are prohibited by law from doing so.

Appointment Reminders. Guardian may use and disclose your PHI to contact you and remind you of appointments.

<u>Health Related Benefits and Services.</u>Guardian may use and disclose PHI to inform you of health related benefits or services that may be of interest to you.

<u>Plan Sponsors.</u>Guardian may use or disclose PHI to the plan sponsor of your group health plan to permit the plan sponsor to perform plan administration functions. For example, a plan may contact us regarding benefits, service or coverage issues. We may also disclose summary health information about the enrollees in your group health plan to the plan sponsor so that the sponsor can obtain premium bids for health insurance coverage, or to decide whether to modify, amend or terminate your group health plan.

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# **All Options**

## Guardian is required to use or disclose your PHI:

- To you or your personal representative (someone with the legal right to make health care decisions for you);
- To the Secretary of the Department of Health and Human Services, when conducting a compliance investigation, review or enforcement action related to health information privacy or security; and
- Where otherwise required by law.

# Guardian is Required to Notify You of any Breaches of Your Unsecured PHI.

Although Guardian takes reasonable, industry-standard measures to protect your PHI, should a breach occur, Guardian is required by law to notify affected individuals. Under federal medical privacy law, a breach means the acquisition, access, use, or disclosure of unsecured PHI in a manner not permitted by law that compromises the security or privacy of the PHI.

## Other Uses and Disclosures .

Guardian may also use and disclose your PHI for the following purposes without your authorization:

- We may disclose your PHI to persons involved in your care or payment for care, such as a family member or close personal friend, when you are present and do not object, when you incapacitated, under certain circumstances during an emergency or when otherwise permitted by law.
- We may use or disclose your PHI for public health activities, such as reporting of disease, injury, birth and death, and for public health investigations.
- We may use or disclose your PHI in an emergency, directly to or through a disaster relief entity, to find and tell those close to you of your location or condition
- We may disclose your PHI to the proper authorities if we suspect child abuse or neglect; we may also disclose your PHI if we believe you to be a victim of abuse, neglect, or domestic violence.
- We may disclose your PHI to a government oversight agency authorized by law to conducting audits, investigations, or civil or criminal proceedings.
- We may use or disclose your PHI in the course of a judicial or administrative proceeding (e.g., to respond to a subpoena or discovery request).
- We may disclose your PHI to the proper authorities for law enforcement purposes.

- We may disclose your PHI to coroners, medical examiners, and/or funeral directors consistent with law.
- We may use or disclose your PHI for organ or tissue donation.
- We may use or disclose your PHI for research purposes, but only as permitted by law.
- We may use or disclose PHI to avert a serious threat to health or safety.
- We may use or disclose your PHI if you are a member of the military as required by armed forces services.
- We may use disclose your PHI to comply with workers' compensation and other similar programs.
- We may disclose your PHI to third party business associates that perform services for us, or on our behalf (e.g. vendors).
- We may use and disclose your PHI to federal officials for intelligence and national security activities authorized by law. We also may disclose your PHI to authorized federal officials in order to protect the President, other officials or foreign heads of state, or to conduct investigations authorized by law.
- We may disclose your PHI to correctional institutions or law enforcement officials if you are an
  inmate or under the custody of a law enforcement official (e.g., for the institution to provide
  you with health care services, for the safety and security of the institution, and/or to protect
  your health and safety or the health and safety of other individuals).
- We may use or disclose your PHI to your employer under limited circumstances related primarily to workplace injury or illness or medical surveillance.

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# **All Options**

We generally will not sell your PHI, or use or disclose PHI about you for marketing purposes without your authorization unless otherwise permitted by law.

### Your Rights with Regard to Your Protected Health Information (PHI):

Your Authorization for Other Uses and Disclosures. Other than for the purposes described above, or as otherwise permitted by law, Guardian must obtain your written authorization to use or disclosure your PHI. You have the right to revoke that authorization in writing except to the extent that: (i) we have taken action in reliance upon the authorization prior to your written revocation, or (ii) you were required to give us your authorization as a condition of obtaining coverage, and we have the right, under other law, to contest a claim under the coverage or the coverage itself.

Under federal and state law, certain kinds of PHI will require enhanced privacy protections. These forms of PHI include information pertaining to:

- HIV/AIDS testing, diagnosis or treatment
- Venereal and /or communicable Disease(s)
- Genetic Testing
- Alcohol and drug abuse prevention, treatment and referral
- Psychotherapy notes

We will only disclose these types of delineated information when permitted or required by law or upon your prior written authorization.

<u>Your Right to an Accounting of Disclosures</u>. An 'accounting of disclosures' is a list of certain disclosures we have made, if any, of your PHI. You have the right to receive an accounting of certain disclosures of your PHI that were made by us. This right applies to disclosures for purposes other than those made to carry out treatment, payment and health care operations as described in this notice. It excludes disclosures made to you, or those made for notification purposes.

We ask that you submit your request in writing by completing our form. Your request may state a requested time period not more than six years prior to the date when you make your request. Your request should indicate in what form you want the list (e.g., paper, electronically). Our form for Account of Disclosure requests is available at www.guardianlife.com/privacy-policy.

<u>Your Right to Obtain a Paper Copy of This Notice</u>. You have a right to request a paper copy of this notice even if you have previously agreed to accept this notice electronically. You may obtain a paper copy of this notice by sending a request to the contact information listed at the end of this notice.

<u>Your Right to File a Complaint</u>. If you believe your privacy rights have been violated, you may file a complaint with Guardian or the Secretary of U.S. Department of Health and Human Services. If you wish to file a complaint with Guardian, you may do so using the contact information below. You will not be penalized for filing a complaint.

Please submit any exercise of the Rights designated below to Guardian in writing using the contact information listed below. For some requests, Guardian may charge for reasonable costs associated with complying with your requests; in such a case, we will notify you of the cost involved and provide you the opportunity to modify your request before any costs are incurred.

<u>Your Right to Request Restrictions</u>. You have the right to request a restriction on the PHI we use or disclose about you for treatment, payment or health care operations as described in this notice. You also have the right to request a restriction on the medical information we disclose about you to someone who is involved in your care or the payment for your care.

Guardian is not required to agree to your request; however, if we do agree, we will comply with your request until we receive notice from you that you no longer want the restriction to apply (except as required by law or in emergency situations). Your request must describe in a clear and concise manner: (a) the information you wish restricted; (b) whether you are requesting to limit Guardian's use, disclosure or both; and (c) to whom you want the limits to apply.

<u>Your Right to Request Confidential Communications</u>. You have the right to request that Guardian communicate with you about your PHI be in a particular manner or at a certain location. For example, you may ask that we contact you at work rather than at home. We are required to accommodate all reasonable requests made in writing, when such requests clearly state that your life could be endangered by the disclosure of all or part of your PHI.

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### **All Options**

Your Right to Amend Your PHI. If you feel that any PHI about you, which is maintained by Guardian, is inaccurate or incomplete, you have the right to request that such PHI be amended or corrected. Within your written request, you must provide a reason in support of your request. Guardian reserves the right to deny your request if: (i) the PHI was not created by Guardian, unless the person or entity that created the information is no longer available to amend it (ii) if we do not maintain the PHI at issue (iii) if you would not be permitted to inspect and copy the PHI at issue or (iv) if the PHI we maintain about you is accurate and complete. If we deny your request, you may submit a written statement of your disagreement to us, and we will record it with your health information.

Your Right to Access to Your PHI. You have the right to inspect and obtain a copy of your PHI that we maintain in designated record sets. Under certain circumstances, we may deny your request to inspect and copy your PHI. In an instance where you are denied access and have a right to have that determination reviewed, a licensed health care professional chosen by Guardian will review your request and the denial. The person conducting the review will not be the person who denied your request. Guardian promises to comply with the outcome of the review.

## **How to Contact Us:**

If you have any questions about this Notice or need further information about matters covered in this Notice, please call the toll-free number on the back of your Guardian ID card. If you are a broker please call 800-627-4200. All others please contact us at 800-541-7846. You can also write to us with your questions, or to exercise any of your rights, at the address below:

### Attention:

Guardian Corporate Privacy Officer National Operations

### Address:

The Guardian Life Insurance Company of America Group Quality Assurance - Northeast P.O. Box 981573 El Paso, TX 79998-1573

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# YOUR BENEFITS INFORMATION - ANYTIME, ANYWHERE

# www.GuardianAnytime.com

Insured employees and their dependents can access helpful, secure information about their Guardian benefits(s) online at:

GuardianAnytime.com - 24 hours a day, 7 days a week.

Anytime, anywhere you have an internet connection you will be able to:

- Review your benefits
- Look up coverage amounts
- Check the status of a claim
- Print forms and plan materials
- And so much more!

To register, go to www.GuardianAnytime.com



The Guardian Life Insurance Company of America 7 Hanover Square New York, New York 10004-2616