

South Carolina Coastal Healthcare Resources: Level Funded PPO Plan 10

Coverage Period: 03/01/2019 - 02/29/2020 verage for: Individual | Plan Type: Standard

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This Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the <u>plan</u> would share the cost for covered health services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-760-9290. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.dol.gov/ebsa/healthreform</u> or <u>www.cciio.cms.gov</u> or call 1-800-760-9290 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	In-Network \$2,300 person/\$4,600 family. Out-of-Network \$4,600 person/\$9,200 family.	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> services and <u>prescription</u> drugs are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network \$5,800 person/\$11,600 family. Out-of-Network \$11,600 person/\$23,200 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, Out-of-Network copayments and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u>
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.southCarolinaBlues.com or call 1-800-810-BLUE (2583) for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge</u> and what your <u>plan pays (balance billing)</u> . Be aware, your <u>network provider might</u> use an <u>out-of-network provider for some services (such as lab work). Check with your <u>provider before you get services.</u></u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$30 <u>Copay</u> / visit; <u>deductible</u> does not apply	50% <u>Coinsurance</u>	Allergy injections, second surgical opinions, dialysis, chemotherapy and radiation services are covered at 30% <u>Coinsurance</u> In-Network.
	<u>Specialist</u> visit	\$50 <u>Copay</u> / visit; <u>deductible</u> does not apply	50% <u>Coinsurance</u>	Allergy injections, second surgical opinions, dialysis, chemotherapy and radiation services are covered at 30% Coinsurance In-Network.
	Preventive care/screening/ immunization	No Charge	Not Covered	See www.healthcare.gov for preventive care guidelines. There may be additional benefits available. See your Employer for details. You may have to pay for services that aren't preventive . Ask your provider if the services needed are preventive . Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	None
	Imaging (CT/PET scans, MRIs)	30% Coinsurance	50% Coinsurance	<u>Pre-authorization</u> is required. Penalty for not obtaining <u>pre-authorization</u> is denial of all charges.
If you need drugs to treat your illness or condition	Generic drugs (Retail)	\$10 <u>Copay</u> / prescription; <u>deductible</u> does not apply	Not Covered	90 day supply. <u>Copay</u> applies to every 31 day supply.
	Generic drugs (Mail Order)	\$25 <u>Copay</u> / prescription; <u>deductible</u> does not apply	Not Covered	90 day supply.
	Preferred brand drugs (Retail)	\$40 <u>Copay</u> / prescription; <u>deductible</u> does not apply	Not Covered	31 day supply.
More information about prescription drug coverage is available at www.SouthCarolinaBlues.com	Preferred brand drugs (Mail Order)	\$100 <u>Copay</u> / prescription; <u>deductible</u> does not apply	Not Covered	90 day supply.
	Non-preferred brand drugs (Retail)	\$100 <u>Copay</u> / prescription; <u>deductible</u> does not apply	Not Covered	31 day supply.

Common		What You Will Pay		
Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important
		(You will pay the least)	(You will pay the most)	Information
	Non-preferred brand drugs (Mail Order)	\$250 <u>Copay</u> / prescription; <u>deductible</u> does not apply	Not Covered	90 day supply.
	Specialty drugs	\$250 <u>Copay</u> /prescription; <u>deductible</u> does not apply.	Not Covered	31 day supply. Available at Caremark Specialty Pharmacy Only.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% <u>Coinsurance</u>	50% Coinsurance	<u>Pre-authorization</u> is required for some outpatient surgeries. Penalty for not obtaining <u>pre-authorization</u> is 50% of the allowable charge.
	Physician/surgeon fees	30% Coinsurance	50% Coinsurance	None
If you need immediate medical attention	Emergency room care	\$300 <u>Copay</u> / visit then 30% <u>Coinsurance</u>	\$300 <u>Copay</u> / visit then 30% <u>Coinsurance</u>	Copayment will be waived if admitted.
	Emergency medical transportation	30% Coinsurance	30% Coinsurance	None
	<u>Urgent care</u>	\$50 <u>Copay</u> / visit; <u>deductible</u> does not apply	50% Coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$500 <u>Copay</u> / admission then 30% <u>Coinsurance</u>	\$500 <u>Copay</u> / admission then 50% <u>Coinsurance</u>	<u>Pre-authorization</u> is required. Penalty for not obtaining <u>pre-authorization</u> is denial of room and board.
	Physician/surgeon fees	30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	None
If you need mental health, behavioral health, or substance abuse services	Mental/behavioral health outpatient services	30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	Pre-authorization is required except for office visits. Penalty for not obtaining pre-authorization is 50% of the allowable charge. In-Network office visits are covered at a \$30 copay/ visit; deductible does not apply.
	Substance use disorder outpatient services	30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	
	Mental/behavioral health inpatient services	\$500 <u>Copay</u> / admission then 30% <u>Coinsurance</u>	50% Coinsurance	<u>Pre-authorization</u> is required. Penalty for not obtaining <u>pre-authorization</u> is denial of room and board.
	Substance use disorder inpatient services	\$500 <u>Copay</u> / admission then 30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	

Common		What You Will Pay		
Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important
		(You will pay the least)	(You will pay the most)	
If you are pregnant	Office visits	\$30 <u>Copay</u> / visit; <u>deductible</u> does not apply	50% <u>Coinsurance</u>	Pre-authorization for facility services is required. Penalty for not obtaining pre-authorization is denial of room and board. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Cost sharing does not apply to certain preventive services.
	Childbirth/delivery professional services	30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery facility services	\$500 <u>Copay</u> / admission then 30% <u>Coinsurance</u>	\$500 <u>Copay</u> / admission then 50% <u>Coinsurance</u>	
If you need help recovering or have other special health needs	Home health care	30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	60 visits/benefit year. <u>Pre-authorization</u> is required. Penalty for not obtaining <u>pre-authorization</u> is denial of all charges.
	Rehabilitation services	30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	30 combined visits/benefit year for Occupational Therapy & Physical Therapy. 20 visits/benefit year for Speech Therapy.
	<u>Habilitation services</u>	30% <u>Coinsurance</u>	50% <u>Coinsurance</u>	30 combined visits/benefit year for Occupational Therapy & Physical Therapy. 20 visits/benefit year for Speech Therapy.
	Skilled nursing care	\$500 <u>Copay</u> / admission then 30% <u>Coinsurance</u>	\$500 <u>Copay</u> / admission then 50% <u>Coinsurance</u>	60 days/benefit year. <u>Pre-authorization</u> is required. Penalty for not obtaining <u>pre-authorization</u> is denial of room and board.
	<u>Durable medical equipment</u>	30% <u>Coinsurance</u>	Not Covered	Purchase or rentals of \$500 or more require pre-authorization. Penalty for not obtaining pre-authorization is denial of all charges.
	<u>Hospice services</u>	30% Coinsurance	50% <u>Coinsurance</u>	6 months/episode. <u>Pre-authorization</u> is required. Penalty for not obtaining <u>pre-authorization</u> is denial of all charges.
If your child needs dental or eye care		Not Covered	Not Covered	See your Employer for benefit details.
	Children's glasses	Not Covered	Not Covered	See your Employer for benefit details.
	Children's dental check-up	Not Covered	Not Covered	See your Employer for benefit details.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- · Bariatric Surgery
- · Chiropractic Care
- Cosmetic Surgery
- · Dental Care (Adult)

- Dental Care(Child)
- Hearing Aids
- Infertility Treatment
- · Long-Term Care

- · Private-Duty Nursing
- Routine Eye Care (Adult)
- Routine Eye Care(Child)
- Routine Foot Care
- Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: The Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-760-9290 or visit us at <u>www.SouthCarolinaBlues.com</u>, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish: Para obtener asistencia en español, llame al número de atención al cliente que aparece en la primera página de esta notificación.

Tagalog: Upang makakuha ng tulong sa Tagalog, tawagan ang numero ng *customer service* na makikita sa unang pahina ng paunawang ito.

Chinese: 如需中文服务,请致电列于本通知首页的客户服务号码。

Navajo: T'áá Dinéjí shił hane'go shíká i'doolwoł ninízingo éí Nidaalnishígíí Áká Anídaalwo'ígíí, customer

service, bich'i' hodíilnih. Bik'ehgo bich'i' hane'igíí éí díí naaltsoos neiyí'nilígíí akáa'gi siłtsoozígíí

bikáá' ííshjááh.

------To see examples of how this plan might cover costs for a sample medical situation, see the next page.---

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible \$2,300 Specialist Copayment \$50

n Hospital (facility) Copayment \$500

Other Coinsurance

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

n The plan's overall deductible \$2,300 n Specialist Copayment \$50 n Hospital (facility) Copayment \$500 n Other Coinsurance 30%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Mia's Simple Fracture (in-network emergency room visit and follow up care)

n The plan's overall deductible \$2,300 n Specialist Copayment \$50 n Hospital (facility) Copayment \$500

30% n Other Coinsurance

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Evennels Cost

Total Example Cost	\$12,700	Total Example Cost	\$7,400	
In this example, Peg would pay:		In this example, Joe would pay:		
Cost Sharing		Cost Sharing		
Deductibles	\$2,300	Deductibles	\$1,300	
Copayments	\$600	Copayments	\$1,200	
Coinsurance	\$1,000	Coinsurance	\$600	
What isn't covered		What isn't covered		
Limits or exclusions	\$60	Limits or exclusions	\$60	
The total Peg would pay is \$3,960		The total Joe would pay is	\$3,160	

30%

Total Example Cost	\$1,900			
In this example, Mia would pay: Cost Sharing				
Deductibles	\$800			
Copayments	\$1,100			
Coinsurance	\$300			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$2,200			

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-760-9290.

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Non-Discrimination Statement and Foreign Language Access

We do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in our health plans, when we enroll members or provide benefits.

If you or someone you're assisting is disabled and needs interpretation assistance, help is available at the contact number posted on our website or listed in the materials included with this notice.

Free language interpretation support is available for those who cannot read or speak English by calling one of the appropriate numbers listed below.

If you think we have not provided these services or have discriminated in any way, you can file a grievance online at contact@hrcompliance.com or by calling our Compliance area at 1-800-832-9686 or the U.S. Department of Health and Human Services, Office for Civil Rights at 1-800-368-1019 or 1-800-537-7697(TDD).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de este plan de salud, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-396-0183. (Spanish)

如果您,或是您正在協助的對象,有關於本健康計畫方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥電話 [在此插入數字 1-844-396-0188。 (Chinese)

Nếu quý vị, hoặc là người mà quý vị đang giúp đỡ, có những câu hỏi quan tâm về chương trình sức khỏe này, quý vị sẽ được giúp đở với các thông tin bằng ngôn ngữ của quý vị miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-389-4838 (Vietnamese)

이 건보험에 관하여 궁금한 사항 혹은 질문이 있으시면 1-844-396-0187 로 연락주십시오. 귀하의 비용 부담없이 한국어로 도와드립니다. PC 명조 (Korean)

Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa planong pangkalusugang ito, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-389-4839 . (Tagalog)

Если у Вас или лица, которому вы помогаете, имеются вопросы по поводу Вашего плана медицинского обслуживания, то Вы имеете право на бесплатное получение помощи и информации на русском языке. Для разговора с переводчиком позвоните по телефону 1-844-389-4840. (Russian)

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص خطة الصحة هذه، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة التحدث مع مترجم اتصل ب 1-844-396-348)

Si ou menm oswa yon moun W ap ede gen kesyon konsenan plan sante sa a, se dwa w pou resevwa asistans ak enfomasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avek yon entepret, rele nan 1-844-398-6232. (French/Haitian Creole)

Si vous, ou quelqu'un que vous etes en train d'aider, a des quest ions apropos de ce plan medical, vous avez le droit d'obtenir de l'aide et !'information dans votre langue a aucun coOt. Pour parler a un interprete, appelez 1-844-396-0190 . (French)

Jeslr Ty lub osoba, kt6rej pomagasz, macie pytania odnosnie planu ubezpieczenia zdrowotnego, masz prawo do uzyskania bezpfatnej informacji i pomocy we wfasnym j zyku. Aby porozmawiac z ttumaczem, zadzwon pod numer 1-844-3%-0186. (Polish)

Se voce, ou alguem a quern voce esta ajudando, tern perguntas sobre este piano de saude, voce tern o direito de obter ajuda e informa ao em seu idioma e sem custos. Para falar com um interprete, liguepara 1-844-396-0182. (Portuguese)

Se tu o qualcuno che stai aiutando avete domande su questo piano sanitario, hai ii diritto di ottenere aiuto e informazion i nella tua lingua gratuitam ente. Per parlare con un interprete, puoi chiamare 1-844-396-0184.(Italian)

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Falls Sie oder jemand, dem Sie helfen, Fragen zu diesem Krankenversicherungsplan haben bzw. hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-396-0191 an. (German)