

HOW TO USE YOUR ID CARD



Take a closer look.

At Cigna, our goal is to help you improve your health, well-being and sense of security. Understanding information on your ID card will help us better serve your needs.

	LocalPlus		
<p>Your plan name →</p>	<p>Administered by Cigna Health and Life Insurance Company Medical/Rx G</p>		
<p>Claims information for your pharmacist →</p>	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <p>Group 00699999 Issuer (80840) ID 999999991 Name John Doe PCP None Selected No Referral Required LCP 1261091</p> </td> <td style="width: 50%; vertical-align: top;"> <p>Copays/Coinsurance Primary Care \$35 Specialist \$50 Urgent Care \$50</p> </td> </tr> </table>	<p>Group 00699999 Issuer (80840) ID 999999991 Name John Doe PCP None Selected No Referral Required LCP 1261091</p>	<p>Copays/Coinsurance Primary Care \$35 Specialist \$50 Urgent Care \$50</p>
<p>Group 00699999 Issuer (80840) ID 999999991 Name John Doe PCP None Selected No Referral Required LCP 1261091</p>	<p>Copays/Coinsurance Primary Care \$35 Specialist \$50 Urgent Care \$50</p>		
	<p>RxBIN 017010 RxPCN 05180000 RxGrp 00699999 RxID 999999991 00</p>		

Your ID card

Take a close look at your ID card as it includes your plan name. This is important information for your doctor or dentist that will help ensure your care and claims are handled correctly.

QUESTIONS?

We have answers.

Visit us online at myCigna.com or call the number on your ID card today.

Claims address
Customer service phone number
Rx claims address

You may be asked to present this card when receiving care; it does not guarantee coverage. For coverage, you must meet all plan terms/conditions. Willful misuse of this card is considered fraud. **Inpatient Admission/Outpatient Procedures:** Your health care professional must contact Cigna to pre-approve these services by calling the toll-free number below or going to CignaforHCP.com. See the plan documents for pre-approval requirements. Without pre-approval, your plan may not pay for these services. In an emergency, get care immediately, then call your PCP as soon as possible for further assistance or advice on follow-up care within 48 hours. We encourage you to use a PCP as a valuable resource and personal health advocate.

Medical Claims PO Box 188061 Chattanooga, TN 37422-8061 Payer ID #62308
Customers & Health Care Professionals call 1-866-494-2111
Rx Claims: Pharmacy Service Center, PO Box 188053, Chattanooga TN 37422-8053 For Pharmacists Only 800-351-9170

For providers not in your primary network, visit multiplan.com .	Open Access Plus Away From Home Care	Issue Date: 10/31/14
R418A (8/13)	Mask 601	

Together, all the way.SM



Offered by: Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company or their affiliates.

"Cigna" and the "Tree of Life" logo are registered service marks, and "Together, all the way." is a service mark, of Cigna Intellectual Property, Inc., licensed for use by Cigna Corporation and its operating subsidiaries. All products and services are provided by or through such operating subsidiaries, including Connecticut General Life Insurance Company and Cigna Health and Life Insurance Company, and not by Cigna Corporation.

827416 h 11/14 © 2014 Cigna. Some content provided under license.