

Caremark to OptumRx

BlueCross BlueShield Pharmacy Update

New: Effective 1/1/2020, BCBS will change pharmacy benefits from Caremark to OptumRx. This change will affect mail order and specialty medications and could affect network pharmacies. **Read the information below, understanding that there will be little to no effect on most members from this change.**

Mail Order: Mail Services will be provided by OptumRx Home Delivery. Most mail order prescriptions will automatically transfer from Caremark to OptumRx. All members affected by the change will receive a letter from Blue Cross in early November with more information.

Specialty Pharmacy: Specialty drug benefits will change from CVS Specialty Pharmacy to BriovaRx, a division of OptumRx. Members with specialty drugs from Caremark Specialty Pharmacy will automatically transfer to BriovaRx. All members affected by the change will receive a letter from Blue Cross in early November with more information.

IT IS IMPORTANT THAT YOU REVIEW ANY MAIL YOU RECEIVE FROM BCBS as it likely pertains to medications you are taking.

Prescriptions that won't transfer to OptumRx: compounds, controlled substances, and prescriptions with NO refills left. OptumRx will mail you a letter about this.

Formulary: Each year, BlueCross makes updates to the drug formularies (what is covered, what needs prior authorization, etc.). Members affected by formulary changes will receive a letter from BlueCross outlining any changes.

ID Cards: BlueCross will mail out new ID cards in December that will include the new pharmacy information. Watch your mail closely for your new cards. If you make changes during Annual Enrollment, a duplicate card could get mailed to you.

Where can I find more information about the pharmacy change? Log into your BCBS account (my health toolkit) at www.southcarolinablues.com. New web landing pages will be added to the website to allow you to search the formulary and networks and read more information about the transition to OptumRx.