

Upcoming Changes

Beginning Jan. 1, 2020, your pharmacy benefit will be administered by a new pharmacy benefit manager (PBM). The PBM, **OptumRx**, is an independent company that provides pharmacy benefit management services on behalf of BlueChoice HealthPlan.

This change will have little or no effect for most members. However, there will be a few updates to your prescription drug coverage for 2020:

ID Cards

All members will receive a new ID card in December to replace their current ID card. As before, you will use your new ID card for both your medical and pharmacy benefits. Be sure to show your new card at the pharmacy when you have your first prescription filled or refilled in 2020. You can also get an electronic version of your ID card by logging in to My Health Toolkit®. Please make sure your contact information is up to date in My Health Toolkit to help ensure you receive your new ID card in a timely manner.

Mail Service

Beginning Jan. 1, prescription mail service will be provided by **OptumRx Home Delivery**. If you are currently using mail service, your prescription will automatically transfer, unless it is a compound, a controlled substance or a prescription with no refills left. If you are currently having a prescription filled that will not transfer, we will notify you by mail in early November. All mail-service users will also be sent a reminder about the mail-service change in late November. You can call 855-811-2218 on or after Dec. 2, 2019, to set up your first mail-service refill in 2020.

Specialty Pharmacy

Specialty prescription drugs treat complex or chronic medical conditions. They are often oral or self-injected and usually require patient-specific dosing and careful clinical monitoring.

Beginning Jan. 1, **BriovaRx** will be our new preferred specialty pharmacy. BriovaRx is a specialty pharmacy service provided by OptumRx. If you are currently using a specialty drug you are buying through CVS Specialty Pharmacy*, your prescription will automatically transfer to the new specialty pharmacy. You can call the new specialty pharmacy at 877-259-9428 on or after Dec. 2, 2019, to set up your first specialty prescription refill in 2020.

*CVS Specialty is a division of CVS/Health, an independent company that currently provides specialty pharmacy services to our members.

If you have questions, please contact Member Services Monday - Friday between 8:30 a.m. - 5 p.m. by calling the Member Services number on the back of your ID card.

Focus on life. Focus on health. *Stay focused.*

