GROUP NAME: Bates Batteries dba Batteries Plus, Inc.

GROUP NUMBER: 66-17327-00 & sub group

EFFECTIVE DATE: December 1, 2019

PLEASE REPLACE THE

APPROPRIATE PAGES OF YOUR

CONTRACT WITH THE CONTENTS

IN THIS ATTACHMENT.

The holder of this Contract is a member of Blue Cross® and Blue Shield® of South Carolina and is entitled to vote in person or by proxy at any and all meetings of said Corporation. This is a nonassessable contract and the holder is not subject to any contingent liability. The annual meeting of the members shall be held at the Home Office of the Corporation on the third Thursday in April at 11:00 a.m., Eastern Standard Time.

Business BlueEssentialsSM Health Insurance Contract

BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA

(Independent Licensee of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans) (www.SouthCarolinaBlues.com)

(A mutual insurer organized under the Laws of the State of South Carolina and hereinafter referred to as the Corporation)

HOME OFFICE: Columbia, South Carolina 29219

Client No. 55183 and all applicable groups

IN CONSIDERATION

of the Application made by

Bates Batteries dba Batteries Plus, Inc.

(hereinafter called the Employer)

a copy of which is attached hereto and made part of this Contract, and in consideration of payment by the Employer of the premium as herein provided,

THE CORPORATION HEREBY AGREES TO PROVIDE

the coverage and benefits herein described for a period of one year beginning at 12:01 a.m., on the date indicated below, hereinafter called the Effective Date and from year-to-year thereafter, unless this Contract is terminated as provided herein. The premium shall be due and payable by the Employer in advance of the Effective Date and thereafter as provided herein. This Contract is issued and delivered in the State of South Carolina, is governed by the laws thereof and is subject to the terms and provisions recited over the signatures hereto affixed.

IN WITNESS WHEREOF, THE CORPORATION HAS caused this Contract to be signed this 1st day of December 2019

JA/A

Scott Graves
President
Blue Cross and Blue Shield Division

APPLICATION FOR GROUP HEALTH INSURANCE **GROUP AND INDIVIDUAL DIVISION**

BLUE CROSS® AND BLUE SHIELD® OF SOUTH CAROLINA

An Independent Licensee of the Blue Cross and Blue Shield Association, an Association of Independent Blue Cross and Blue Shield Plans.

COLUMBIA, SOUTH CAROLINA

www.SouthCarolinaBlues.com

Name of Applicant:	Bates Batteries dba Batteries Plus, Inc.
	(Company's correct legal name)
day of December 2019	ate of the Contract under this application shall be 12:01 a.m., standard time on the 1st , and such coverage will continue until terminated in accordance with the provisions cant and Blue Cross and Blue Shield of South Carolina.

- Employees must meet the requirements shown on the attached Benefits Request Form to participate in the 1. Group Health Plan.
- The Waiting Period selected by the Applicant is shown on the attached Benefits Request Form. 2.
- The Employer/Applicant must affirm it will meet the Participation Requirements shown on the attached Benefits 3. Request Form.

Effective Date: The date the coverage goes into effect.

Enrollment Date: The date of enrollment in the group health plan or the first day of the Waiting Period, whichever is earlier.

Late Enrollee: An Employee or Dependent who is eligible for enrollment at the initial enrollment by the Employer or during any open enrollment period but who declines enrollment and later seeks to enroll. Late enrollees may be excluded from coverage for a period of up to 12 months unless the exclusion period is shortened by the next open enrollment period.

Special Enrollment: Employees and/or Dependents who are eligible to enroll other than during the initial enrollment period or open enrollment as described in the Master Contract and the Certificate.

The statements furnished herein are true and correct to the best of my knowledge and belief, and they are offered to Blue Cross and Blue Shield of South Carolina, an independent licensee of the Blue Cross and Blue Shield Association, and/or Companion Life Insurance Company as part of an application for group insurance covering the employees or members of the firm or organization I represent. I understand that any misstatements or omission of information may be the basis for cancellation of any coverage granted.

It is understood and agreed that the Applicant shall pay Blue Cross and Blue Shield of South Carolina, in advance, the premiums specified in Schedule A of the Master Contract on behalf of the Applicant's Employees who meet the eligibility requirements specified. This application shall form a part of the Contract between Blue Cross and Blue Shield of South Carolina and the Applicant. Coverage is not effective until the initial premium is received at Blue Cross and Blue Shield of South Carolina's home office and the parties have agreed on the Effective Date of coverage. The Applicant further understands and agrees that the premiums for the group policy must be paid by the policyholder from the policyholder's funds or from funds contributed by the insured persons, or from both.

The Applicant hereby expressly acknowledges its understanding that this application constitutes a Contract solely between the Applicant and the Corporation. The Corporation is an independent corporation operating under a license with the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. The "Association" permits the Corporation to use the Blue Cross and Blue Shield service marks in the State of South Carolina, and that the Corporation is not contracting as the agent of the Association.

The Applicant further acknowledges and agrees that it has not entered into this Contract based upon representations by any person other than the Corporation and that no person, entity or organization other than the Corporation shall be held accountable or liable to the Applicant for any of the Corporation's obligations to the Applicant created under this Contract. This paragraph shall not create any additional obligations whatsoever on the part of the Corporation other than those obligations created under other provisions of this Contract.

Dated at (City)	Greenville , South	Carolina, this <u>1st</u>	_ day of December 2019
	es dba Batteries Plus, Inc. (Company's Name)	BLUE CROS	SS AND BLUE SHIELD CAROLINA
Ву:		Ву:	PAM
(A	uthorized Signature)		(Authorized Signature)

This Contract provides benefits for Covered Services received In-Network and Out-of-Network.

Employer Name: Bates Batteries dba Batteries Plus, Inc.

Client Number: 55183

Client Effective Date: December 1, 2016

Anniversary Date: December 1

Coverage Effective Date: December 1, 2019

Benefit Period: December 1st thru November 30th

Copayment – You Pay \$25 Primary Care Physician (PCP)* Office Visit

\$35 Specialist* Office Visit

*Copayments for Primary Care Physician and Specialists are In-network only.

Applies toward the Maximum Out-of-pocket and stops when the Maximum Out-of-pocket is

reached.

Deductible – You PayNetwork Providers – \$1,500 per Member or \$4,500 per Family per Benefit Period. With

Family coverage, once a Member meets a \$1,500 Deductible, benefits will begin paying for

that Member.

Out-of-Network Providers –\$3,000 per Member or \$9,000 per Family per Benefit Period.

The In-Network and Out-of-Network amounts do not apply to each other.

The Deductible applies to the Maximum Out-of-pocket.

Maximum Out-of-Pocket – You Pay

Network Providers – \$4,500 per Member or \$9,000 per Family per Benefit Period. With Family coverage, once a Member meets a \$4,500 Maximum Out-of-pocket, benefits are

payable at 100% for that Member only.

Out-of-Network Provider – \$9,000 per Member or \$18,000 per Family per Benefit Period.

The In-Network and Out-of-Network amounts do not apply to each other.

Covered Services will be paid at 100% from Network Providers after the Out-of-pocket Limit is

met.

The Maximum Out-of-pocket includes Copayments, Deductibles and Coinsurance. It doesn't include premiums; charges in excess of the Allowed Amount; amounts exceeding any Maximum Payments for benefits; or any expense not allowed according to any provisions of

this coverage.

Benefit Period Maximum - We

Pay

(All Benefit Period Maximums are per Member per Benefit Period)

60 days for Skilled Nursing Facility Services

60 visits for Home Health Care

6 months per episode for Inpatient and Outpatient Hospice Care

30 visits for Physical, Speech and Occupational Therapy Services combined – other than

Inpatient

\$500 for physical exam services not included in other covered Preventive Screenings

There are no dollar limits on Essential Health Benefits.

All benefits payable on Covered Services are based on our Allowed Amount. All Covered Services must be Medically Necessary.

Admissions require Preauthorization. Certain other services also require Preauthorization. See the Preauthorization section of the Certificate for information concerning the Preauthorization requirement.

Our plan has free language interpretation services available. We can also give you information in languages other than English, in large print or other alternate formats.

Services that are covered for you	What you mus	What you must pay when you get these services		
	In-Network Retail Pharmacy	In-Network <i>Mail-Order</i> <i>Pharmacy</i>	Out-of-Network <i>Retail</i> <i>Pharmacy</i>	
Prescription Drugs – Must be purchased at Network Name Per	r prescription or ref	ill		
Tier 1 Drugs and designated Over-the-counter Drugs – These drugs are most often generic and will generally cost you the least amount of money out of your pocket. Generic drugs have the same active ingredient(s) as brand-name drugs, may have different inactive ingredients and are not manufactured under a registered brand name or trademark.	\$8 Copayment	\$16 Copayment	\$8 Copayment then 60% Coinsurance	
Tier 2 Drugs – Drugs in this tier are most often brand-name drugs and are sometimes referred to as "preferred" drugs because they usually cost less than brand-name drugs in higher tier levels.	\$30 Copayment	\$70 Copayment	\$30 Copayment then 60% Coinsurance	
Tier 3 Drugs – Drugs on this tier are most often brand-name drugs that may have generic equivalents. They are sometimes referred to as non-preferred because there is usually a lower cost alternative available.	\$60 Copayment	\$140 Copayment	\$60 Copayment then 60% Coinsurance	
Tier 4 Drugs – These are typically drugs that are used in the management of chronic or genetic disease, including but not limited to injectable, infused or oral medications; or, products that otherwise require special handling, refrigeration and special training. You will usually pay more for drugs in this tier than drugs in lower tiers.	10% up to \$200	Not covered	No Benefits	
If a Physician prescribes a Brand-name Drug and there is an equivalent Generic Drug available (whether or not the Physician allows substitution of the Brand-name Drug), then the Member must pay any difference between the cost of the Generic Drug and the higher cost of the Brand-name Drug. The difference you must pay between the cost of the Generic Drug and the higher cost of the Brand-name Drug does not apply to your Deductible or your Maximum Out-of-pocket.	Benefits are limited to a 31- day supply.	Benefits are limited to a 90-day supply.	No Benefits for Out-of-Network Mail-Order Pharmacy.	

Services that are covered for you	What you must pay when you get these services		
	Network	Out-of-Network	
Primary Care Physician, Specialist Services or Urgent C	are Facility		
Office Visit Services – Office charges for the treatment of an accident or injury; injections for allergy and antibiotics; diagnostic lab and diagnostic X-ray services (such as chest X-rays and standard plain film X-rays), when performed in the Physician's office on the same date and billed by the Physician (excluding Maternity Care)	0% after Copayment	60% after Deductible	
Inpatient Physician and Surgical Services	40% after Deductible	60% after Deductible	
All Other Physician Services – Outpatient Hospital; Skilled Nursing Facility; Clinic; Lab, X-ray, and the reading/interpretation of diagnostic lab and X-ray services; Surgery, male sterilization; Second Surgical Opinion; consultation; anesthesia; dialysis treatment, chemotherapy, and radiation therapy and administration of Specialty Drugs.	40% after Deductible	60% after Deductible	
Urgent Care Facilities – The facility must be licensed as an Urgent Care Facility.	0% after Copayment	60% after Deductible	
Preventive Services			
 The following are covered: The United States Preventive Services Task Force (USPSTF) recommended Grade A or B screenings. Immunizations as recommended by the Centers for Disease Control (CDC). Screenings recommended for children and women by Health Resources and Services Administration (HRSA) Preventive prostate screening and laboratory work according to the American Cancer Society (ACA) Preventive yearly Pap Smear or more often if recommended by a Physician Preventive Mammography Lactation support and counseling. Includes breast pump when purchased through a doctor's office, Pharmacy or DME supplier and is limited to one pump every 12 months 	\$0	No Benefits	
 Female sterilization Physician, lab and X-ray charges directly related to ligation, transection or occlusion of fallopian tubes Facility charges billed separately and directly related to ligation, transection or occlusion of fallopian tubes 	\$0 \$0	60% after Deductible 60% after Deductible	
 The following contraceptive devices or services: generic injections, Mirena IUD, Nexplanon implant, Ortho Evra patch, Nuvaring, Ortho Flex, Ortho Coil, Ortho Flat, Wide-seal, Omniflex, Prentif and Femcap-vaginal 	\$0	60% after Deductible	
All other covered contraceptive devices or services not specifically listed above	40% after Deductible	60% after Deductible	
Services related to a physical exam not included in other covered Preventive Screenings (limited to \$500 per Benefit Period. Services may be subject to age and visit limits.	\$0	No Benefits	

Services that are covered for you	What you must pay when you get these services		
	Network	Out-of-Network	
Laboratory and Diagnostic Services	-		
Radiology, ultrasound and nuclear medicine; laboratory and pathology; ECG, EEG and other electronic diagnostic medical procedures and physiological medical testing; Endoscopies (such as colonoscopy, proctoscopy and laparoscopy); High technology diagnostic services such as, but not limited to, MRIs, MRAs, PET scans, CT scans, cardiac catheterizations, and procedures performed with contrast or dye.	40% after Deductible	60% after Deductible	
Hospital Services (other than Skilled Nursing Facilities or Rehabil	itation Facilities)		
Inpatient	40% after Deductible	60% after Deductible	
Outpatient Hospital	40% after Deductible	60% after Deductible	
Emergency Services			
Emergency Room Charges	40% after Deductible	40% after Deductible	
Ambulance, Out-of-Area (including Physician services)	40% after Deductible	60% after Deductible	
Maternity			
Pre- and post-natal care including Physician. Hospital services are the same as shown above.	40% after Deductible	60% after Deductible	
Newborn Care			
Post-natal care including Physician services. Hospital services provided as shown above. Benefits will be available only if the child is added to your Contract.	40% after Deductible	60% after Deductible	
Rehabilitative Services			
Durable Medical Equipment (DME) – purchase or rental – excludes repair of, replacement of and duplicate DME.	40% after Deductible	No Benefits	
Physical, occupational, speech and respiratory therapy	40% after Deductible	60% after Deductible	
Rehabilitation including cardiac and pulmonary	40% after Deductible	60% after Deductible	
Skilled Nursing and Rehabilitation Facilities	40% after Deductible	60% after Deductible	
Medical Supplies	40% after Deductible	60% after Deductible	

Services that are covered for you	What you must pay services	when you get these
	Network	Out-of-Network
Mental Health/Substance Use Disorder Services		
Inpatient and Physician's Services	40% after Deductible	60% after Deductible
Outpatient and Physician's Services	40% after Deductible	60% after Deductible
Residential Treatment Centers	40% after Deductible	60% after Deductible
Physician's Office	0% after Copayment	60% after Deductible
Autism Spectrum Disorder - Behavioral modification using applied behavioral analysis (ABA) by a Board Certified Behavioral Analyst or approved Provider. Behavioral therapy does not include educational or alternative programs such as, but not limited to: TEACCH, auditory integration therapy, higashi schools/daily life, facilitated communication, floor time, relationship development intervention (RDI), holding therapy, movement therapies, music therapy and pet therapy. Preauthorization of the treatment plan by Companion Benefit Alternatives, Inc. is required. On behalf of Blue Cross and Blue Shield of South Carolina, Companion Benefit Alternatives preauthorizes Mental Health Services and Substance Abuse services. Companion Benefit Alternatives is a separate company that preauthorizes behavioral health benefits.	40% after Deductible	No Benefits
Other Services	•	•
Dental Services Related to Accidental Injury – Only when such care is for treatment, Surgery or appliances caused by accidental bodily injury (except dental injuries occurring through the natural act of chewing). It's limited to care completed within six months of such accident and while the patient is still covered under this Policy.	40% after Deductible	60% after Deductible
Home Health Care	40% after Deductible	60% after Deductible
Hospice Care	40% after Deductible	60% after Deductible
Out-of-Country Services including facility and Physician (Covered through a BlueCard® Provider Only)	40% after Deductible	60% after Deductible

Group Name: Bates Batteries dba Batteries Plus, Inc.

Group Number: 66-17327-00 Client Number: 55183

Effective Date: December 1, 2019

SCHEDULE A

Premiums for the insurance applied for shall be as follows:

Monthly Premiums

Types of Membership	<u>Single</u>	<u>Family</u>	Emp/Spouse	Emp/Child
Comprehensive Preferred Personal Medical Expenses	\$ <u>344.46</u>	<u>\$1,354.46</u>	<u>\$955.86</u>	<u>\$743.05</u>
Total Premiums	\$344.46	\$1,354.46	\$955.86	\$743.05

Initial charges shall be payable in advance of the Effective Date. Subsequent premiums shall be payable on or before the same date of each month thereafter. In no event shall coverage hereby applied for become effective until payment for the initial premiums is received by BlueCross BlueShield of South Carolina.

BlueCross BlueShield of South Carolina may change the monthly premiums when benefits under the Contracts are changed by amendment or as of any monthly due date upon giving thirty-one (31) days prior written notice to Applicant, when such action is taken as to all Contracts in the class to which the Contract belong.



BlueCross BlueShield of South Carolina I-20 at Alpine Road Columbia, SC 29219-0001 803.788.0222

SouthCarolinaBlues.com

An Independent Licensee of the Blue Cross and Blue Shield Association

Bates Batteries dba Batteries Plus, Inc. 1791 A Woodruff Road

Greenville, SC 29607

Dear Benefits Coordinator:

We are pleased to inform you that your group's health plan drug benefit is **creditable coverage**. That means your drug benefit is equal to or better than Medicare's prescription drug plan. The Medicare Modernization Act requires you to provide this information to Medicare-eligible employees enrolled in your group health plans.

Why is this important?

Medicare-eligible individuals who have creditable prescription drug coverage can enroll in a Medicare Part D prescription drug plan after their initial eligibility period and do not have to pay a late enrollment fee. However, if they drop or lose creditable coverage for 63 or more days in a row before enrolling, they will pay a late-enrollment penalty.

What do you need to do?

Please give the enclosed notice to your Medicare-eligible employees (and eligible dependents) covered under your plan. Also, each year you must notify the Centers for Medicare & Medicaid Services (CMS) that your group's coverage is creditable or not creditable to Medicare's prescription drug plan. We have enclosed guidelines that explain how you should notify CMS.

You and your employees can learn more about Medicare Part D at <u>Medicare.gov</u>. If you have questions, please contact BlueCross customer service toll free at 800-868-2500, ext. 41010.

Sincerely,

Manny Licata

Vice President of Operations Group and Individual Products

Important Notice from BlueCross[®] BlueShield[®] of South Carolina About Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with BlueCross and prescription drug coverage available for people with Medicare. It also explains the options you have under Medicare prescription drug coverage and can help you decide whether you want to enroll. At the end of this notice is information about where you can get help to make decisions about your prescription drug coverage.

- 1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare through Medicare prescription drug plans and Medicare Advantage Plans that offer prescription drug coverage. All Medicare prescription drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
- 2. BlueCross has determined that your prescription drug coverage is, on average for all plan participants, expected to pay out as much as the standard Medicare prescription drug coverage will pay and is considered Creditable Coverage.

Because your existing coverage is on average at least as good as standard Medicare prescription drug coverage, you can keep this coverage and not pay extra if you later decide to enroll in Medicare prescription drug coverage.

Individuals can enroll in a Medicare prescription drug plan when they first become eligible for Medicare and each year from October 15 through December 7. Beneficiaries leaving employer/union coverage may be eligible for a Special Enrollment Period to sign up for a Medicare prescription drug plan.

You should compare your current coverage, including which drugs are covered, with the coverage and cost of the plans offering Medicare prescription drug coverage in your area.

If you decide to enroll in a Medicare prescription drug plan and drop your BlueCross prescription drug coverage, be aware that you and your dependents may not be able to get this coverage back. Please contact us for more information about what happens to your coverage if you enroll in a Medicare prescription drug plan.

Here are the details of your current coverage:

Bates Batteries dba Batteries Plus, Inc. BlueCross Group Number: 66-17327-00

Drug Plan: Yes

Medical Deductible: \$1,500 Out-of-Pocket Maximum: \$4,500 You should also know that if you drop or lose your coverage with BlueCross and don't enroll in Medicare prescription drug coverage after your current coverage ends, you may pay more (a penalty) to enroll in Medicare prescription drug coverage later.

If you go 63 days or longer without prescription drug coverage that's at least as good as Medicare's prescription drug coverage, your monthly premium will go up at least 1 percent per month for every month that you did not have that coverage. For example, if you go 19 months without coverage, your premium will always be at least 19 percent higher than what many other people pay. You'll have to pay this higher premium as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following November to enroll.

For more information about this notice or your current prescription drug coverage:

Contact BlueCross customer service at 803-264-1010 or toll free at 800-868-2500, ext. 41010. **NOTE:** You will receive this notice annually and at other times in the future, such as before the next period you can enroll in Medicare prescription drug coverage, and if this coverage through BlueCross changes. You also may request a copy of this notice.

For more information about your options under Medicare prescription drug coverage:

Read the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. Medicare-approved prescription drug plans may also contact you directly. For more information about Medicare prescription drug plans:

- Visit Medicare.gov.
- Call your State Health Insurance Assistance Program (see your copy of the "Medicare & You" handbook for their telephone number) for personalized help.
- Call 800-MEDICARE (800-633-4227). TTY users should call 877-486-2048.

For people with limited income and resources, extra help paying for Medicare prescription drug coverage is available. Information about this extra help is available from the Social Security Administration (SSA) online at SocialSecurity.gov, or you can call 800-772-1213 (TTY 800-325-0778).

Remember: Keep this notice. If you enroll in one of the new plans approved by Medicare that offer prescription drug coverage, you may be required to provide a copy of this notice when you join to show that you are not required to pay a higher premium amount.

Date: December 1, 2019

Name of Entity/Sender: BlueCross BlueShield of South Carolina

Contact—Position/Officeates Batteries dba Batteries Plus, Inc.

Address: 1791 A Woodruff Road

Greenville, SC 29607

Phone Number: 864-469-7648

BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association, an association of independent BlueCross and BlueShield Plans. ® Registered marks of the Blue Cross and Blue Shield Association

CMS Notification Guidelines

How to notify CMS of your creditable or non-creditable coverage status

Who Must Provide the Disclosure Notice to CMS

All employers who provide group health coverage, offer prescription drug coverage and have Medicareeligible individuals covered under their plans must notify the Centers for Medicare & Medicaid Services (CMS) annually as to whether their coverage is creditable or not creditable to Medicare's prescription drug plan.

These employers must complete the online Disclosure Notice and submit it to CMS annually and any time there is a change in the drug coverage that affects the creditable coverage status. At a minimum, employers must also provide the disclosure to CMS at these times:

- 1. For plan years that end in 2007 and beyond, disclosure of creditable coverage status must be submitted within 60 days after the beginning date of the plan year for which the entity is providing the disclosure to CMS.
- 2. Within 30 days after the termination of the prescription drug plan.
- 3. Within 30 days after any change in the creditable coverage status of the prescription drug plan.

Completing the CMS Disclosure Form

For more information about CMS requirements, go to the CMS Creditable Coverage Disclosure Web page at http://www.cms.hhs.gov/creditablecoverage. There you will find the Disclosure to CMS Guidance document. The Disclosure to CMS Form may be accessed under the "Related Links Inside CMS" heading on this page.

The form is also located at https://www.cms.hhs.gov/CreditableCoverage/45_CCDisclosureForm.asp. All employers must complete the online Disclosure Form. There is no paper (or printable) form available.

Facts About Medicare Prescription Drug Plans

What are Medicare prescription drug plans?

Since January 1, 2006, insurance companies and other private companies have been offering Medicare-eligible people new Medicare prescription drug plans with negotiated discounts on drug prices. These plans are not the Medicare-approved drug discount cards that were phased out May 15, 2006.

Medicare prescription drug plans provide insurance coverage for prescription drugs. As with other insurance, if you join you will pay a monthly Part D premium (in addition to your Part B premium) and pay a share of the cost of your prescriptions. Costs will vary depending on the drug plan you choose.

Drug plans may vary as to what prescription drugs are covered, how much you will pay, and which pharmacies you can use. Most plans will have a formulary, which is a list of drugs covered by the plan. This list must always meet Medicare's requirements, but it can change when plans get new information. Your plan must let you know at least 60 days before a drug you use is removed from the list or if the costs are changing. If your doctor thinks you need a drug that isn't on the list, or if one of your drugs is being removed from the list, you or your doctor can apply for an exception or appeal the decision.

What will be paid for under a Medicare prescription drug plan?

When you get Medicare prescription drug coverage, you will pay a premium each month to join the drug plan. If you have Medicare Part B, you also pay your monthly Part B premium. If you belong to a Medicare Advantage plan or Medicare Cost plan, the monthly premium you pay to the plan may increase if you add prescription drug coverage. Your plan must, at a minimum, provide a standard level of coverage as shown below. Some plans offer more coverage or lower premiums. Your costs will vary depending on which plan you choose.

For Standard Coverage (the minimum coverage drug plans must provide):

If you join in 2013, for covered drugs you will pay ...

• A monthly premium (varies depending on the plan you choose).

You pay a copayment or coinsurance and the plan pays its share for each covered drug until total payment reaches \$2,970.

Once you and your plan have spent \$2,970 for covered drugs ...

- You pay 47.5 of the costs of brand name drugs, including a dispensing fee.
- You pay 79 percent of the costs of generic drugs, until your out-of-pocket costs for the year reach \$4,750.

After your out-of-pocket drug costs reach \$4,750, you pay the greater of ...

- \$2.65 copayment for a generic drug (including name-brand drugs treated as generic) or \$6.60 copayment for any other drug
- OR, 5 percent coinsurance

When can I join a Medicare prescription drug plan?

Individuals can enroll in a Medicare prescription drug plan when they first become eligible for Medicare and each year from October 15 through December 7. Your coverage will be effective the first day of the month after the month you join. Even if you don't use a lot of prescription drugs now, you should consider joining a plan. If you don't join a plan when you are eligible, and you don't have a drug plan that covers as much or more than a Medicare prescription drug plan, you will have to pay more each month to join later.

What if I can't pay for a Medicare prescription drug plan?

Some people with an income at or below a set amount and with limited assets (including your savings and stocks, but not counting your home) will qualify for extra help. The type of extra help will be based on your income and assets. If you think you qualify for extra help, you can sign up with the Social Security Administration or your local Medicaid office.

Do Medicare prescription drug plans work with all types of Medicare health plans?

Yes. There will be Medicare prescription drug plans that add coverage to the original Medicare plan and private feefor-service plans. Insurance companies and other private companies offer these plans. There are also other drug plans that are a part of Medicare Advantage plans (like HMOs) in some areas.

What if I already have prescription drug coverage?

If you have prescription drug coverage, either through an individual policy or through a group from an employer or union, you will get a notice that tells you whether that coverage is creditable or not. It is creditable coverage if your plan covers as much or more than a Medicare prescription drug plan.

If your current plan covers as much as or more than a Medicare prescription drug plan (it is creditable drug coverage), you can:

- Keep your current drug plan. If you join a Medicare prescription drug plan later your monthly premium won't be higher.
- Drop your current drug plan and join a Medicare prescription drug plan, but you may not be able to get your current drug plan back.

If your current plan covers less than a Medicare prescription drug plan (it is NOT creditable drug coverage), you can:

- Keep your current drug plan and join a Medicare prescription drug plan to give you more complete prescription drug coverage.
- Just keep your current drug plan. But, if you join a Medicare prescription drug plan later, you will have to pay more for the monthly premium.
- Drop your current drug plan and join a Medicare prescription drug plan, but you may not be able to get your current drug plan back.

When will I get more information?

Medicare has begun to provide more information about Medicare prescription drug plans, including how to choose and join a drug plan that best meets your needs. The "Medicare & You" handbook lists the Medicare prescription drug plans available in your area.

How can I get help choosing a Medicare prescription drug plan?

You can get personalized information at the Medicare website (**Medicare.gov**) or by calling 800-MEDICARE (800-633-4227) to help you make your best choice. TTY users should call 877-486-2048. Your State Health Insurance Assistance Program and other local and community-based organizations will also provide you with free health insurance counseling.



South Carolina Business Blue Chamber Preferred 13

Coverage Period: 12/01/2019 - 11/30/2020

Coverage for: INDIVIDUAL-FAMILY | Plan Type: PPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-868-2500, Ext. 41010 to request a copy. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.dol.gov/ebsa/healthreform</u> or <u>www.cciio.cms.gov</u> or call 1-800-868-2500, Ext. 41010 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$1,500 single / \$4,500 family for in-network providers. \$3,000 single / \$9,000 family for out-of-network providers. Does not apply to preventive care, drugs or in-network dr's office visits. Copays do not apply to the deductible. The in-network and out-of-network amounts do not apply to each other.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care services and office visits are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the maximum out-of-pocket limit for this plan?	Yes; \$4,500 single / \$9,000 family for in-network providers. \$9,000 single / \$18,000 family for out-of-network providers. The in-network and out-of-network amounts do not apply to each other.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the maximum out-of-pocket limit?	Premiums; charges in excess of the allowed amount; amounts exceeding any maximum payments for benefits; or any expense not allowed according to any provisions of this coverage.	Even though you pay these expenses, they don't count toward the <u>maximum</u> <u>out-of-pocket limit</u> .

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Coverage Period: 12/01/2019 - 11/30/2020 Coverage for: INDIVIDUAL-FAMILY | Plan Type: PPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Will you pay less if you use a <u>network provider</u> ?	rsc or call 1-800-810-2583.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider for the difference between the provider's charge and what your <u>plan pays (balance billing)</u>. Be aware, your <u>network provider might use an <u>out-of-network provider for some services</u> (such as lab work). Check with your <u>provider before you get services</u>.</u></u>
Do I need a <u>referral</u> to see a <u>specialist</u> ?	No. You do not need a referral to see a specialist.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All $\underline{\text{copayments}}$ and $\underline{\text{coinsurance}}$ costs shown in this chart are after your $\underline{\text{deductible}}$ has been met, if a $\underline{\text{deductible}}$ applies.

		What You	Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-Of-Network Provider (You will pay the most)	Limitations , Exceptions & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$25 copay/visit	60% coinsurance	Copay does not include surgery, outpatient lab and X-ray services (except for standard plain film X-rays), second surgical opinion, dialysis, chemotherapy, radiation therapy, administration of specialty drugs, endoscopies and imaging.
	<u>Specialist</u> visit	\$35 copay/visit	60% coinsurance	Copay does not include surgery, outpatient lab and X-ray services (except for standard plain film X-rays), second surgical opinion, dialysis, chemotherapy, radiation therapy, administration of specialty drugs, endoscopies and imaging.
	Preventive care/screening/immunization	No charge	Not covered	No charge for mammograms at a participating provider.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	40% coinsurance	60% coinsurance	NONE
	Imaging (CT/PET scans, MRIs)	40% coinsurance	60% coinsurance	No benefit if not preapproved.
If you need drugs to treat your illness or condition	Tier 1 Drugs	\$8 copay/prescription (retail) \$16 copay/prescription (mail-order)	\$8 copay/prescription (retail) then 60% coinsurance	Covers up to a 90-day, subject to 3 copays. Includes mail-order pharmacy.
	Tier 2 Drugs	\$30 copay/prescription (retail) \$70 copay/prescription (mail-order)	\$30 copay/prescription (retail) then 60% coinsurance	Covers up to a 90-day, subject to 3 copays. Includes mail-order pharmacy.
	Tier 3 Drugs	\$60 copay/prescription (retail) \$140 copay/prescription (mail-order)	\$60 copay/prescription (retail) then 60% coinsurance	Covers up to a 90-day, subject to 3 copays. Includes mail-order pharmacy.

		What You	Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-Of-Network Provider (You will pay the most)	Limitations , Exceptions & Other Important Information
More information about prescription drug coverage is available at www.SouthCarolinaBlu es.com/links/metallic/pharmacy/BusinessBlueEssentials	Tier 4 Drugs	10% copay/prescription	Not covered	\$200/dose maximum copay applies. Specialty Drug Network Provider Only, up to 31-day supply. No benefits if not preapproved.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	60% coinsurance	50% reduction of allowed amount if preapproval is required and not obtained. Cosmetic surgery is not covered.
	Physician/surgeon fees	40% coinsurance	60% coinsurance	50% reduction of allowed amount if preapproval is required and not obtained. Cosmetic surgery is not covered.
If you need immediate medical attention	Emergency room care	40% coinsurance	Facility charges only - 40% coinsurance. All other charges - 60% coinsurance	NONE
	Emergency medical transportation	40% coinsurance	60% coinsurance	NONE
	<u>Urgent care</u>	\$25 copay/visit	60% coinsurance	Copay does not include surgery, outpatient lab and X-ray services (except for standard plain film X-rays), second surgical opinion, dialysis, chemotherapy, radiation therapy, administration of specialty drugs, endoscopies and imaging.
If you have a hospital stay	Facility fee (e.g., hospital room)	40% coinsurance	60% coinsurance	Room and board denied if stay is not approved. No benefits for human organ/tissue transplant if not preapproved and at designated provider.
	Physician/surgeon fee	40% coinsurance	60% coinsurance	No benefits for human organ/tissue transplant if not preapproved and at designated provider.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-Of-Network Provider (You will pay the most)	Limitations , Exceptions & Other Important Information
If you have mental health, behavioral health, or substance abuse needs	Outpatient services	40% coinsurance	60% coinsurance	\$25 copay/visit for in-network office visit. 50% reduction of allowed amount if not preapproved.
	Inpatient services	40% coinsurance	60% coinsurance	Room and board denied if stay is not approved.
If you are pregnant	Office Visits	\$25 copay/visit	60% coinsurance	Copay does not include surgery, outpatient lab and X-ray services (except for standard plain film X-rays), second surgical opinion, dialysis, chemotherapy, radiation therapy, administration of specialty drugs, endoscopies and imaging.
	Childbirth/delivery professional services	40% coinsurance	60% coinsurance	For employee or spouse only. Covers screening for gestational diabetes and lactation support for dependent children.
	Childbirth/delivery facility services	40% coinsurance	60% coinsurance	For employee or spouse only.
If you need help recovering or have other special health needs	Home health care	40% coinsurance	60% coinsurance	Limited to 60 visits/year. No benefits if not preapproved.
	Rehabilitation services	40% coinsurance	60% coinsurance	Outpatient physical, occupational and speech therapy limited to 30 visits/year combined. No inpatient benefits if not preapproved and at designated provider.
	Habilitation services	Not covered	Not covered	NONE
	Skilled nursing care	40% coinsurance	60% coinsurance	Limited to 60 days/year. Room and board denied if stay is not approved.
	Durable medical equipment	40% coinsurance	Not covered	Excludes repair of, replacement of and duplicate. No benefits if not preapproved when cost is \$500 or more.
	Hospice service	40% coinsurance	60% coinsurance	Limited to 6 months/episode. No benefits if not preapproved.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-Of-Network Provider (You will pay the most)	Limitations , Exceptions & Other Important Information
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	NONE
	Children's glasses	Not covered	Not covered	NONE
	Children's dental check-up	Not covered	Not covered	NONE

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion*
 Glasses (Child)
 Residential and custodial care
- Acupuncture Habilitation services Routine eye care (Adult)

 Bariatric surgery Hearing aids Routine foot care
- Cosmetic surgery Infertility treatment Routine maternity for dependent child
- Dental Care (Adult)

 Long-term care

 TMJ and related conditions
- Dental care (Child)

 Private duty nursing

 Varicose veins treatment
- Eye exam (Child) Weight loss programs

Other Covered Services. (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- · Chiropractic care if purchased separately
- Non-emergency care when traveling outside the U.S. See www.SouthCarolinaBlues.com/members/findaprovid er.aspx

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: The State Insurance Department, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit https://www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the plan at 1-800-868-2500, Ext. 41010 or visit <u>www.SouthCarolinaBlues.com</u>, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>, your state office of health insurance customer assistance at: 1-800-768-3467 or visit <u>www.doi.sc.gov</u>.

Does this Coverage Provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this Coverage Meet the Minimum Value Standard? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible \$1,500 Specialist copayment \$35 Hospital (facility) coinsurance 40% Other coinsurance 40%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700			
In this example, Peg would p	pay:			
Cost St	•			
Deductibles	\$1,500			
Copayments	\$0			
Coinsurance	\$3,000			
What isn't covered				
Limits or exclusions	\$60			

The total Peg would pay is

\$4,560

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

• The plan's overall deductible \$1,500 Specialist copayment \$35 Hospital (facility) coinsurance 40% Other coinsurance 40%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,400

In this example, Joe would pay:

The total Joe would pay is

Cost Sharing				
Deductibles	\$80			
Copayments	\$1,200			
Coinsurance	\$50			
What isn't covered				
Limits or exclusions	\$60			

\$1,390

Mia's Simple Fracture (in-network emergency room visit and follow up care)

 The <u>plan's</u> overall <u>deductible</u> 	\$1,500
 Specialist copayment 	\$35
 Hospital (facility) <u>coinsurance</u> 	40%
 Other coinsurance 	40%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost

Total Example Cost	\$1,700				
In this example, Mia would pay:					
Cost Sharing					
Deductibles	\$1,000				
Copayments	\$100				
Coinsurance	\$700				
What isn't covered					
Limits or exclusions	\$0				
The total Mia would pay is	s \$1,800				

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

\$1 900

Non-Discrimination Statement and Foreign Language Access

We do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in our health plans, when we enroll members or provide benefits.

If you or someone you're assisting is disabled and needs interpretation assistance, help is available at the contact number posted on our website or listed in the materials included with this notice.

Free language interpretation support is available for those who cannot read or speak English by calling one of the appropriate numbers listed below.

If you think we have not provided these services or have discriminated in any way, you can file a grievance online at contact@hrcompliance.com or by calling our Compliance area at 1-800-832-9686 or the U.S. Department of Health and Human Services, Office for Civil Rights at 1-800-368-1019 or 1-800-537-7697(TDD).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de este plan de salud, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-396-0183. (Spanish)

如果您,或是您正在協助的對象,有關於本健康計畫方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥電話 [在此插入數字 1-844-396-0188。 (Chinese)

Nếu quý vị, hoặc là người mà quý vị đang giúp đỡ, có những câu hỏi quan tâm về chương trình sức khỏe này, quý vị sẽ được giúp đở với các thông tin bằng ngôn ngữ của quý vị miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-389-4838 (Vietnamese)

이 건보험에 관하여 궁금한 사항 혹은 질문이 있으시면 1-844-396-0187 로 연락주십시오. 귀하의 비용 부담없이 한국어로 도와드립니다. PC 명조 (Korean)

Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa planong pangkalusugang ito, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-389-4839. (Tagalog)

Если у Вас или лица, которому вы помогаете, имеются вопросы по поводу Вашего плана медицинского обслуживания, то Вы имеете право на бесплатное получение помощи и информации на русском языке. Для разговора с переводчиком позвоните по телефону 1-844-389-4840. (Russian)

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص خطة الصحة هذه، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة للتحدث مع مترجم اتصل ب 1840-0189 -844 (Arabic) Si ou menm oswa yon moun W ap ede gen kesyon konsenan plan sante sa a, se dwa w pou resevwa asistans ak enfomasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avek yon entepret, rele nan 1-844-398-6232. (French/Haitian Creole)

Si vous, ou quelqu'un que vous etes en train d'aider, a des quest ions apropos de ce plan medical, vous avez le droit d'obtenir de l'aide et !'information dans votre langue a aucun coOt. Pour parler a un interprete, appelez 1-844-396-0190. (French)

Jeslr Ty lub osoba, kt6rej pomagasz, macie pytania odnosnie planu ubezpieczenia zdrowotnego, masz prawo do uzyskania bezpfatnej informacji i pomocy we wfasnym j zyku. Aby porozmawiac z ttumaczem, zadzwon pod numer 1-844-3%-0186. (Polish)

Se voce, ou alguem a quern voce esta ajudando, tern perguntas sobre este piano de saude, voce tern o direito de obter ajuda e informa ao em seu idioma e sem custos. Para falar com um interprete, liguepara 1-844-396-0182. (Portuguese)

Se tu o qualcuno che stai aiutando avete domande su questo piano sanitario, hai ii diritto di ottenere aiuto e informazion i nella tua lingua gratuitam ente. Per parlare con un interprete, puoi chiamare 1-844-396-0184.(Italian)

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Falls Sie oder jemand, dem Sie helfen, Fragen zu diesem Krankenversicherungsplan haben bzw. hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-396-0191 an. (German)