



CLARKE & COMPANY  
BENEFITS LLC

## Product Datasheet **LIVE**

When content and technology just won't solve a difficult situation or the subject matter surpasses an HR team's experience, access to credentialed HR professionals is an essential component of a strong people risk management strategy.

ThinkHR's Live team provides the lifeline, expertise, and guidance business leaders need to minimize the people risks associated with employment law, safety, healthcare, and compliance.

### Live Features



#### Experienced

Easy and immediate access to SPHR and PHR certified Live Advisors averaging 18 years knowledge, including in the trenches experience.



#### Accessible

Accessible by phone, electronic submission, and ThinkHR's mobile app. Available 12 hours every business day to cover all US time zones.



#### Subject Matter Experts

In excess of 100,000 questions addressed each year across a wide range of topics including:

- ✓ Discrimination, EEO, ADA
- ✓ Employee Relations
- ✓ Performance Management
- ✓ Policies and Procedures
- ✓ Recruiting and Hiring
- ✓ Conflict Resolution
- ✓ Terminations
- ✓ Leaves of Absence-FMLA, PDL, USERRA
- ✓ Wage and Hour, Worker Classification
- ✓ Workers' Compensation
- ✓ General Benefits Compliance
- ✓ COBRA, ERISA, HIPAA, ACA
- ✓ Workplace Safety
- ✓ Unlawful Harassment

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