

DO YOU THINK YOU MAY HAVE CORONAVIRUS?

Shepherd Center

If you have general inquiries related to Shepherd Center's actions related to coronavirus, you may send an email to COVID19@shepherd.org or leave a message at **404-350-7662**. We will respond as quickly as possible.

Piedmont Healthcare

If you think you may have been exposed to coronavirus or are experiencing symptoms, please call **866-460-1119**. At this time, testing is being completed with a physician order and for patients who meet certain criteria, as provided by the CDC and the Georgia Department of Public Health.

If you have not traveled to a Level 3 country, do not have knowledge of coming into contact with a diagnosed case of COVID-19 and are not showing symptoms consistent with COVID-19, there is no clinical reason for testing. If you are unsure if you meet the criteria for testing, call toll free **1-866-460-1119** Monday through Friday between 7 a.m. and 7 p.m.

Georgia Department of Public Health (DPH)

If you have a patient who you feel should be tested for COVID-19, follow the steps below:

1) Refer to the Georgia Department of Public Health (DPH) Guidance for Clinicians to Report Possible Cases of 2019 Novel Coronavirus (COVID-19).

- Click here for up-to-date Clinician Guidance (<https://dph.georgia.gov/novelcoronavirus>)
- Please read the guidance in its entirety.

2) The request for testing needs to be made through **1-866-PUB-HLTH**. Ask to speak to a medical epidemiologist (if you don't ask to speak to a medical epidemiologist, it will take even longer to get a response).

Please refrain from sending individuals to the health department for testing. The capability for testing is coordinated between local health care facilities, Georgia Public Health Lab (GPHL) and DPH Medical Epidemiologists and sent to the CDC or GPHL for testing. <https://www.gha.org/Coronavirus>

- COVID-19 Hotline Number **844-442-2681**

- Coronavirus Main Page: <https://dph.georgia.gov/novelcoronavirus>

- Home Quarantine Guidance: <https://www.gha.org/Portals/0/Documents/Initiatives/DPH%20Home%20Quarantine%20Guidance.pdf?ver=2020-03-19-114500-330>

- Notifiable Disease Reporting: <https://dph.georgia.gov/epidemiology/disease-reporting>

- Resources for EMS: <https://dph.georgia.gov/EMS/georgia-oems-covid-19-guidance-first-responders-ems-fire-law-enforcement>

Augusta: Augusta University Health System

- COVID-19 HOTLINE: **706-721-1852**

- <https://jagwire.augusta.edu/coronavirus/#patients-visitors>

Savannah: St. Joseph's/Candler

With the global spread of COVID-19, social distancing has become an important tool to stop the spread of the virus. St. Joseph's/Candler's Smart Care 24/7 provides online medical visits without the crowded waiting room.

<https://www.sjchs.org/home/smart-care-24-7>



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